

PAGIDI SATHISH KUMAR REDDY

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CAREER OBJECTIVE:

To obtain a position that will allow me to utilize my technical skills, experience and willingness to learn in making an organization successful.

PROFESSIONAL SUMMARY:

- Having 4.2 years of total experience, 3 years of relevant experience as RPA Developer.
- Strong working Knowledge on UiPath Studio, UiPath Robot, Orchestrator connections with UiPath studio, Orchestrator Scheduling, Orchestrator Assets, Orchestrator Queues, UiPath Custom activities creation, UiPath Libraries.
- Strong work experience on Database connections, Rest API's, ServiceNow, SharePoint, Amazon web services and salesforce using UiPath.
- Work experience on Document Understanding and UiPath AI Fabric.
- Good Knowledge on Automation Anywhere.
- Strong work experience on Oracle SQL.
- Knowledge on Core Java, PowerShell script (MS Active Directory).
- Very flexible at adapting to changes, client needs and deadlines.

EMPLOYEMENT HISTORY:

Current Organization: **Infosys Limited**
Duration: **June, 2019 – Currently I work here**
Position: **Technology Analyst**

Previous Organization: **Capgemini Technology Services India Limited**
Duration: **December, 2016 – June, 2019**
Position: **Software Engineer**

PROFESSIONAL EXPERIENCE:

Project 3: Infosys (February, 2020 – January, 2021)

Client and Project Title: ADTALEM – SOCOE

Role Performed: Development.

Technology used: Robotic Process Automation (UiPath)

Short Description: Bot extracts case details from salesforce by applying filter condition (case status should be “New”). Bot checks for the student DSI, Program Name (RN to BSN), Case Subject (Transfer Credits only, Readmit). Bot checks for second request (Banner table), Re-admit, learner, Application expiration Date. In success scenario, Bot downloads Nurse license and official transcripts from Image Now, checks whether the Nurse license created date is older than 6 months or not. If it is older than six months, bot uploads Nurse license transcript to AWS S3 browser to extract the details in the form of Table, form and line. Bot checks for Name on license, type, Active, license number, expiry date, license status. Bot checks whether the license state is approved in heatmap or not. Bot uploads Official transcript to S3 browser and extracts Name, SSN, Degree, Plan, Confer Date, school name, attended from and attended till details from table and line data and then performs validations to enter the details in banner screens. Once Bot enters the details in SOAPCOL, SHATRANS, SHATAEQ screens, checks whether the record is saved successfully or not by connecting Banner data base.

Responsibilities:

- ✓ Requirements gathering and development using UiPath tool.
- ✓ Involved in PDD discussion to get the more knowledge on business process.
- ✓ POC development before start the project.
- ✓ Involved in test case creation and unit testing.
- ✓ Troubleshoot job failure with quick turnaround time.
- ✓ Involved in code deployment to higher environment.
- ✓ Story creation in Jira dashboard.
- ✓ Create separate environment in Orchestrator to assign the process.
- ✓ UiPath studio and Orchestrator connection establishment.
- ✓ Assets creation in Orchestrator for production movement.
- ✓ Hypercare support.
- ✓ Performing root cause analysis for various issues identified. Also proposing appropriate solutions for the issues identified.
- ✓ Schedule the Process in Orchestrator.
- ✓ SDD and OR document preparation.
- ✓ Involved in Project enhancement process.

Project 2: Infosys (October, 2019 – January, 2020)

Client and Project Title: ADTALEM - Active Directory Email and VPN

Role Performed: Development.

Technology used: Robotic Process Automation (UiPath)

Description: Bot reads input details like URL, credentials, email details from config file and credential (Active Directory username, AD password, ServiceNow username and ServiceNow password) from Orchestrator Assets. Bot extracts the TASK details from ServiceNow using filter conditions like Short description as “Add Access – (AD/Email/VPN)” and state is “Open”. It will

extract User details, Company details, Department details and Manager details for each ticket. Bot checks for the user profile (DSI Number) in Active Directory by executing PowerShell script. If the user profile is available in AD, Bot checks for the user activation (Whether the user is active in AD or not). If the user is Active in AD, Bot updates the user details like department, company and manager details. If any error occurs while updating the details, ServiceNow ticket will be assigned to the requested person and ticket state goes to “in-progress” with an appropriate work notes using HTTP request. Bot executes the PowerShell script to generate the email ID based on the business rules and sends an email to the manager based on the profile type. Bot sends a status report with an excel attachment at the end of the execution.

Responsibilities:

- ✓ Requirements gathering and development using UiPath tool.
- ✓ Involved in PDD discussion to get the more knowledge on business process.
- ✓ Involved in test case creation and unit testing.
- ✓ Troubleshoot job failure with quick turnaround time.
- ✓ Involved in code deployment to higher environment.
- ✓ Create separate environment in Orchestrator to assign the process.
- ✓ UiPath studio and Orchestrator connection establishment.
- ✓ Assets creation in Orchestrator for production movement.
- ✓ Hypercare support.
- ✓ Schedule the Process in Orchestrator.
- ✓ SDD and OR document preparation.
- ✓ Involved in Project enhancement process.

Project 1: Infosys (June, 2019 – September, 2019)

Client and Project Title: PWC - Aura Platinum

Role Performed: Development.

Technology used: Robotic Process Automation (UiPath)

Description: Bot reads input details like Aura platinum URL, credentials, email details, engagement sheet path from config file. Bot reads engagement details and EGA details from engagement excel sheet and opens an Aura platinum application. Clicks on “workflow” button and searches for the Engagement. If the engagement name is not found, Bot stops the workflow by sending an email that “Engagement is not found in Aura application”. If the engagement name is found, Bot searches for EGA to update Preparer Name, Preparer Date, Reviewer names and Reviewer Dates as per the EGA details in engagement excel. If any EGA is not found, Bot appends the remarks as “EGA not found” in output excel. If any error occurs while loading the page, it sends an email report. BOT sends a status mail with an output attachment at the end of the execution.

Responsibilities:

- ✓ Requirements gathering and development using UiPath tool.
- ✓ Involved in PDD discussion to get the more knowledge on business process.

- ✓ POC development before start the project.
- ✓ Involved in test case creation and unit testing.
- ✓ Troubleshoot job failure with quick turnaround time.
- ✓ Involved in code deployment to higher environment.
- ✓ Create separate environment in Orchestrator to assign the process.
- ✓ UiPath studio and Orchestrator connection establishment.
- ✓ Assets creation in Orchestrator for production movement.
- ✓ Hypercare support.
- ✓ Performing root cause analysis for various issues identified. Also proposing appropriate solutions for the issues identified.
- ✓ Schedule the Process in Orchestrator.
- ✓ SDD and OR document preparation.

Project 6: Capgemini (February, 2019 – May, 2019)

Client and Project Title: AXA – JAPAN Monitoring Process

Role Performed: Development

Technology used: Robotic Process Automation (UiPath)

Description: Bot opens a new browser tab and launches AXA CyberArk authentication link (stored in config file) and enters the credentials (stored in orchestrator assets). Bot clicks on action menu of JPWIN account to connect with ERDP platform and needs to enter remote machine address to launch the machine. Once the remote desktop is launched, it goes to Citrix studio application. Bot clicks on delivery groups and click on VWP developer to check the maintenance mode and registration state of the machines. If machine's maintenance is ON (or) registration state is "Unregistered", Bot establishes the ServiceNow connection and raise the request and note down the request number. Bot sends a status report with an excel output attachment at the end of the execution.

Responsibilities:

- ✓ Requirements gathering and development using UiPath tool.
- ✓ Involved in PDD discussion to get the more knowledge on business process.
- ✓ POC development before start the project.
- ✓ Involved in test case creation and unit testing.
- ✓ Troubleshoot job failure with quick turnaround time.
- ✓ Involved in code deployment to higher environment.
- ✓ Hypercare support.
- ✓ Create separate environment in Orchestrator to assign the process.
- ✓ UiPath studio and Orchestrator connection establishment.
- ✓ Assets creation in Orchestrator for production movement.
- ✓ Schedule the Process in Orchestrator.
- ✓ SDD and OR document preparation.

Project 5: Capgemini (October, 2018 – January, 2019)

Client and Project Title: AXA – HONG KONG Monitoring Process

Role Performed: Development.

Technology used: Robotic Process Automation (UiPath)

Description: Bot reads input details from config file, opens a new browser tab, paste the URL and enter the credentials (username and password), clicks on RSA secure ID token to copy the passcode and paste it in the passcode field and then clicks on the login button for logging into the application. After successful login, it clicks on the desktop server names to check whether the desktops are launching or not. If any desktop is not launching, it checks that particular desktop using backup credentials. Even if it is not launching for backup credentials, it opens a service now tool to raise a ticket. The same process will be repeated for 107 desktops and then sends an email report based on the response.

Responsibilities:

- ✓ Requirements gathering and development using UiPath tool.
- ✓ Involved in test case creation and unit testing.
- ✓ Troubleshoot job failure with quick turnaround time.
- ✓ Involved in code deployment to higher environment.
- ✓ Create separate environment in Orchestrator to assign the process.
- ✓ UiPath studio and Orchestrator connection establishment.
- ✓ Schedule the Process in Orchestrator.
- ✓ SDD and OR document preparation.

Project 4: Capgemini (July, 2018 – September, 2018)

Client and Project Title: AXA - ESOPE Monitoring Process

Role Performed: Development.

Technology used: Robotic Process Automation (UiPath)

Description: Bot launches alise portal URL and enters the credentials (username and password) for logging into alise portal. After successful login, it goes to the apps tab and clicks the Mozilla Citrix desktop application to launch the citrix machine. It opens the ESOPE application URL and enter the credentials. Once the page loads successfully, it enters “contract value” in the respective field, clicks “Enrichissement AXAPAC” button to check whether the application is working or not. If any error occurs while launching the citrix application, it raises a ticket in service now tool and sends an email report based on the response.

Responsibilities:

- ✓ Requirements gathering and development using UiPath tool.
- ✓ Involved in PDD discussion to get the more knowledge on business process.

- ✓ Involved in test case creation and unit testing.
- ✓ Troubleshoot job failure with quick turnaround time.
- ✓ Involved in code deployment to higher environment.
- ✓ Create separate environment in Orchestrator to assign the process.
- ✓ UiPath studio and Orchestrator connection establishment.
- ✓ Schedule the Process in Orchestrator.
- ✓ SDD document preparation.

Project 3: Capgemini (April, 2018 – June, 2018)

Client and Project Title: Michelin – Oracle EBS

Role Performed: Development.

Technology used: Robotic Process Automation (UiPath)

Description: Bot reads user details from shared folder file, opens an Oracle EBS application, enter the credentials for logging into the application and clicks on “Global HRMS Manager” module. It enters the required data in the respective fields based on the user data to give the access for every user.

Responsibilities:

- ✓ Requirements gathering and development using UiPath tool.
- ✓ Involved in PDD discussion to get the more knowledge on business process.
- ✓ Involved in test case creation and unit testing.
- ✓ Project deployment to orchestrator.
- ✓ Troubleshoot job failure with quick turnaround time.
- ✓ Involved in code deployment to higher environment.
- ✓ SDD and OR document preparation.

Project 2: Capgemini (January, 2018 – March, 2018)

Client and Project Title: Capgemini Internal Project- My hire application

Role Performed: Development.

Technology used: Robotic Process Automation (UiPath)

Description: Bot reads input details from config file, opens a new browser tab, and it clicks on “My Hire” portal and calculates the load time. Once the page loads successfully, it clicks on “Onboarding” tab and then clicks on “India Onboarding” to extract the data of hired people every day on scheduled time and sends an email report to the HR team.

Responsibilities:

- ✓ Requirements gathering and development using UiPath tool.
- ✓ Involved in test case creation and unit testing.
- ✓ Involved in code deployment to higher environment.
- ✓ Troubleshoot job failure with quick turnaround time.

- ✓ Proposing the effective solutions to enhance and increase the efficiency of business.
- ✓ Schedule the Process in Orchestrator.

Project 1: Capgemini (July, 2017 – December, 2017)

Client and Project Title: Michelin – Satellite

Role Performed: Developing Scripts

Technology used: Oracle SQL.

Description: It is an automation tool for setup entities. It involves developing export scripts for setup entities of oracle instance 11i for instance integration. Need to check whether the frontend application column names are matching with the table column names in the backend or not.

Responsibilities:

- ✓ Requirements gathering and development using SQL tool
- ✓ Performing root cause analysis for various issues identified. Also proposing appropriate solutions for the issues identified.

DOMAIN/ TECHNICAL SKILLS:

- **Tools:** UiPath (RPA), SQL Developer, Putty, WinSCP.
- **Technologies:** Robotic Process Automation (UiPath), Automation Anywhere, Core Java, Oracle SQL, PL/SQL, PowerShell (MS Active Directory).
- **Operating systems:** Windows XP, Windows 7, Windows 10.

CERTIFICATIONS:

- UiPath (RPA) advanced paid certification, Level-1 Foundation training certification, Level-2 Orchestrator diploma certification and Level-3 Advanced training diploma certification in UiPath academy.
- Automation Anywhere Advanced RPA Professional (V11) certification.

EDUCATIONAL PROFILE:

- 07/2012 - 05/2016
University: CMR college of engineering and technology, (JNTUH University)
Branch: Electronics and Communication Engineering.
Aggregate: **84.40%**
- Board of Intermediate Education (2010-2012) from Narayana Junior College with **96.60%** aggregate.
- SSC from Saketha High School with **90.00%** aggregate.

INTERPERSONAL SKILLS:

- Ability to build relationships and set up trust.
- Confident, Hardworking, quick learner and eager to learn more.
- Innovative, creative and determined.
- Responsible attitude targeted at ensuring completion of projects in a time efficient manner.
- Good communication skills and command over English and Telugu languages.

PERSONAL DETAILS:

Name : PAGIDI SATHISH KUMAR REDDY.
Date of birth : 09-07-1995
Languages known : English, Telugu and Hindi
Nationality : Indian
Gender : Male
Address : H.No:10-100-27/1011, Sri Krishna Nagar, Peerzadiguda, Hyderabad-500039.

Declaration

I hereby declare that all the particulars given above are true to the best of my knowledge and belief.

Place: Hyderabad

Sathish Kumar Reddy Pagidi