



**Vivek Gupta**

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Mobile : (+91)810-574- 5504

## Career Overview

- Around 10 years of relevant experience in **Salesforce.com CRM** as a Developer and Administrator having in depth knowledge in Salesforce Implementation, Administration and Integration.
- Having 1.5 years of experience in Salesforce CPQ.
- Certified System and Application Architect.
- Certified **Scrum Master** having 4 years of experience in lightning.
- Good hands-on experience salesforce Lightning Components, Community Builder, SLDS and have some exposure to Einstein.
- Experience in analyzing technical challenges with excellent teamwork and client facing skills.
- Well experienced in **apex language Web Services, Visual Force pages, Components, Custom Settings, Tabs, Custom Objects, Triggers, Workflow Rules, Reports, Dashboards** and other Salesforce standard features.
- Expertise in **Salesforce Integration**. Vastly experienced in **Web Service Integration**.
- Well experience of creating **Managed packages, Beta packages** and deploying them in Salesforce instances. Familiar with the usage of **SVN, Perforce, GIT** and deployment using **Change sets, ANT deployment tool**.
- Expertise in working with **Force.com IDE** for development and deployment
- Experience of using **SOAP UI** tool for debugging Web services.
- Experience of working with SFDC sandbox and production environment. Responsible for Sandbox refresh and maintaining metadata in sync between various org.
- Excellent work ethics, **self-motivated, quick learner** and **team oriented**. Continuously provided value added services to the clients through thoughtful experience and excellent communication skills.
- Strong ability to work independently with minimal or no supervision as well as in a team, highly flexible, adaptive and very quick at learning.
- Translated business requirements into logical, component-based technical designs and developed Database model and front-end prototypes.



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## Projects

- 1. Project Name:** Partner Connect  
**Client:** Internal  
**Role:** Team Lead  
**Team Size:** 20  
**Environment:** SLDS, LWC, Salesforce CPQ, Lightning Pages  
**Role and Description:** Implemented and managing internal CPQ application, partner community. Responsible for technical design of the application. Lead a team of 12 developers ensuring that all the deliverables are completed on time. Implemented analytics for the whole community.
- 2. Project Name:** Osisoft CRM implementation  
**Client:** OSISoft  
**Role:** Team Lead  
**Team Size:** 8  
**Environment:** SLDS, Lightning Components, Salesforce CPQ, Lightning Pages  
**Role and Description:** Implemented steelbricks CPQ for a product catalogue of more than 800 products. Responsible for whole development/deployment/integration for whole end to end Quote to Cash process.
- 3. Project Name:** People 360  
**Client:** App-exchange Product  
**Role:** Team Lead  
**Team Size:** 2  
**Environment:** SLDS, Lightning Components, Community Builder, Lightning Pages  
**Role and Description:** Requirement Gathering, Design, Build and deployment. Build an community theme that is hosted on app exchange and can be utilized by other companies.
- 4. Project Name:** Omnisure Cloud Implementation  
**Client:** Omnisure  
**Role:** Team Lead  
**Team Size:** 25  
**Environment:** Force.Com, JQuery, SLDS, JavaScript, Mustache.js  
**Role and Description:** Lead a team of 12 members, responsible for requirement gathering, technical design, code quality checks, code reviews.
- 5. Project Name:** Dr. Know  
**Client:** Kaiser Permanente  
**Role:** Team Lead  
**Team Size:** 6  
**Environment:** Force.Com, SFDC, SLDS, JavaScript, Lightning Components  
**Role and Description:** Design, Build and was of responsible for deliverables of 6 members, Responsible for mentoring the team on Aura components and build the standards for lightning.



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## Employment History

- **VMware** in Bangalore (Nov 2019 - Current)
- **PwC** in Bangalore (Nov 2015 – Oct 2019)
- **Genpact** in Noida (Dec 2014 – Oct 2015)
- **Infosys** in Hyderabad (Aug 2011 – Nov 2014)

## Academic Profile

- Completed bachelor's degree in computer science from Medicaps Institute of Technology And Management, Indore, India. (Passed in 2011 with 73.32%)
- First Rank in my school in Class 12 in year 2006 with 86.2%
- First Rank in my school in Class 10 in year 2004 with 84.2%

## Technical Skills

Salesforce Platform	Lightning, Steelbricks, Lightning Connect, Apex Language, Apex classes, Visualforce pages, components, Custom settings, Apex Triggers, SOQL, SOSL, Apex Web Services, Workflow & Approvals, Dashboards, Reports and other Salesforce standard features.
Web Languages	Java script, Ajax, HTML, XML, JQuery, JSON
Tools	Eclipse, ANT deployment tool, Soap UI, Data Loader,
CRM	Salesforce CRM
Databases	Data.com
Operating Systems	Windows XP/Vista/Windows 7, UNIX
Technologies	Salesforce.com(SFDC) platform, Java

## Personal Details

**Father's Name** : Dr. Kamal Kishore Gupta  
**Mother's Name** : Dr. Geeta Gupta  
**Date of Birth** : 15th AUG 1988