NEERAJ KUMAR SINGH
AGILE PROJECT MANAGER

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Last Performance Score 4.8/6

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CERTIFICATIONS
PMI - Agile Certified Practitioner
Certified Scrum Master
Six Sigma White Belt

PROFILE SNAPSHOT

Experienced **Agile Project Manager and Scrum Master** with over **16** years of experience working in Service & Product based IT Companies in all aspects of Software Development Life Cycle; Highly motivated, goal oriented individual who is creative in the design, development and implementation of new processes with good listener, result driven, team player, motivator, customer focus, process oriented, communication and leadership skills.

My greatest strength is effectively managing & delivering projects successfully; meeting client's expectations with in schedule milestone and budget by following IT best practices and reducing waste and increasing ROI.

- *Successfully managed up to $ 10 million budget projects using both Agile & Waterfall methodology and effectively achieved the project scheduled goals.*
- *Stakeholder expectation management & documentation experience. Experience working at Client places (onsite) i.e. **Germany & Canada**.*
- *Mainly interacted Clients from **US, Canada, Australia & European regions**.*

EXPERIENCE SUMMARY

- **12+** years of experience in design, development & testing of enterprise level web & desktop based applications; mainly involved in design, development using several Microsoft technologies i.e. **MVC, ASP.Net, Web API, JavaScript, HTML, C#, VB.Net & SQL Server etc**.
- **6+** years of experience as **Project Manager / Resource Manager / Scrum Master**. Managed multiple projects simultaneously from end-to-end delivery with both in-house & remote teams. As a Resource Manager directly handled **30** members comprises of the Architect, Lead, Developers, QA, BA.
- **3+** years of experience in software product implementation management.
- 1+ year of experience in **Azure** (App Services, VMs & DevOps).

AREA OF EXPERTISE

- Software Design, Development, QA Testing.
- Support(Production & Infrastructure)
- QA Automation & DevOps (CI/CD).
- SDLC – Agile & Waterfall Methodology.
- Lean Six Sigma, Kaizen.

MANAGEMENT SKILLS

- Program, Project & Stakeholder Management.
- Resource & Release Management.
- Leadership, Communication & Motivation.
- Operational & Innovation Management.
- Client Facing/Handling.

DOMAIN SKILLS

- BFSI (**4** years)
- Reinsurance, Insurance (**3** years)
- Pharma & Ecommerce (**2** years)
- Media (1 year)
- Automotive Embedded Systems

TECHNICAL SKILLS

- **PM/Agile Tool:** JIRA, Confluence, CA Rally, MS Project.
- **Technologies:** Dot Net MVC, .Net Core, ASP.Net.
- **Front End:** Angular 8, HTML 5, JavaScript, JQuery.
- **Language:** C#, VB.Net, VB, Python, TypeScript.
- **BI:** Tableau, Micro strategy.
- **ETL:** Informatica Power Center.
- **Cloud Computing:** AWS, Azure.

- **Database:** SQL Server, Oracle.
- **ORM:** Entity Framework.
- **DevOps Tools:** Jenkins, Octopus
- **Version Control:** VSS, SVN, TFS, VSTS, GIT, Team Forge.
- **Automation Tool:** Selenium & Coded UI
- **MS Office Tool:** Advance Excel & PowerPoint
- **Security & Quality:** SonarQube, Coverity, Fortify.
- **Back End:** API, Node.js, WCF, Web Service.

CAREER HIGHLIGHT

- Vast experience in web, desktop based application designing (UI/UX) and development using various Microsoft technologies & using object oriented practice and Support (application, infrastructure, production). Demonstrated ability to write .NET applications to leverage performance issue.
- Manage all stages of SDLC of enterprise level software, i.e. project planning, project charter, project estimation, detailed project road map, setting up milestone, analysis, design, implementation, testing, deployment and support; ensuring compliance of process/ tools/standards.
- Worked with Senior Leaders to define proposal & budget and provide inputs, including technical designs, test strategy, UAT plan & deployment plan and validate the progress & the effectiveness of the solution in meeting business needs.
- Work with internal & external consultants to develop functional business system design and solutions.
- Exhibiting Project/WSR, KPI, QA Dashboard (automation test suites), FTE, agile metrics; to enable senior management & client in taking effective decision. Ensuring SOW deliverables are delivered as per the expected Quality, Schedule & Budget.
- Strong experience in strategic/leadership planning, peoples management & mentoring/ motivating team members to get the best result.
- Adept at leading and driving multiple projects operations effectively including defining KPI, resource hiring, providing trainings, team formation, capacity planning, setting team goals, undertaking team performance evaluation etc.
- Classify Project risks, dependencies & work with stakeholders to address them.
- Manage developing CI/CD pipelines using the latest tools (Jenkins) and platforms & automate CI builds, nightly builds, deployments and unit tests across multiple different environments.
- Managed Projects in a Matrix environment.
- Organize all build and release activities, ensure release processes are well documented, creation of source control repositories (GIT, SVN) including branching.
- Adroit in rendering consultancy to clients in transforming into agile using frameworks like Scrum, Kanban, XP, ATDD. Facilitate different scrum ceremonies agile planning, daily standup, review, retrospectives meetings. Coaching and Mentor Scrum Teams on different agile Principles, Practices.
- Proficiency in detailing the client requirement and transforming them into application/product as established by the client expectations.
- Good understanding of CMMI quality standards, Pre-Sales, Proposal writing & ERP systems.

APPRECIATION/AWARD

- Honored by Pfizer & MResult Sr. Leadership on the fantastic work done for the Projects **Lighthouse Program & DSRD-PIMS Revamp**.
- Honored by the Finastra in "Value Week 2018" for superior demonstration of project symbolic among whole projects.
- Appreciated by Finastra Sr. Leadership on execution of DMAIC & Lean to **Ecommerce Marketplace** project that has added value & increased customer satisfaction.
- Honored by NTT Data for the long service award, Team Award and Spot Award during tenure with NTT Data.

PROJECTS WORKED

Project: Lighthouse Modernization — **Client: Pfizer Inc. (US)** — **Duration**: Mar 2020 – **Till Date** — **Team Size**: 9

Tools & Technologies: Visual Studio 2019, Dot Net Core, Restful APIs, Apexcharts, Angular 8, TypeScript, Oracle, R, Confluence, BitBucket, SonarQube, AI

Brief: The Lighthouse is a digital collaboration and automation platform for Pfizer Finance & Commercial Brand teams to use process (for "bottoms-up" or "top-down" revenue; operating expense budgets and forecasts (for next 10 years) statistical techniques) that help Sr. Leadership to make business decision. The application uses existing forecasting algorithms written in ARIMA & R. Apexcharts used to visualize the forecasting algorithm data into graphical format. SonarQube used for monitoring code quality and code coverage.

*** This project is among the most challenging projects so far ***

Role & Responsibilities: As a Project Manager performed the following functions:
- Application study, creation of project plan, estimates, architecture, design, reviews, test plan, testing & documentation. Project value $150K.
- Coordinated with the management team and communicate business plans and set priorities to all team members.
- Mentor team members, ensuring successful on-time delivery, Client Meeting and creation of WSR & PMO deck.
- **Confluence** used to contain all the project facts for project management purpose and excel to capture project task details on day-day basis.

Project: BioMarin Informatica — **Client**: **BioMarin Pharmaceutical Inc. (US)** — **Duration**: **Till Date** — **Team Size**: 2

Tools & Technologies: Informatica Power Center, Tableau, Oracle, SQL Server

Brief: It's a Fix – Bid Project. Data received from various sources are studied, cleaned and transformed to the destination database for visualization.

Role & Responsibilities: As a Project Manager performed the following functions:
- As Project Manager involved in review, monitoring, controlling of project deliverable.
- Creating utilization metrics, generating weekly status, billing summary report, client meetings.

Project: JIRA Migration — **Client: Pfizer Inc. (US)** — **Duration**: Jul 2020 – Sep 2020 — **Team Size**: 5

Brief: Project is about merging two different instances of JIRA used by two different project groups with in Pfizer.

Role & Responsibilities: As a Scrum Master performed the following functions.
- Organize and facilitate Scrum ceremonies including Daily stand-ups, Sprint Planning, Backlog Grooming, Sprint closures, Retrospection etc.
- Worked with the Delivery Manager is creation of project charter, management deck.
- Maintained backlog items in **JIRA** and project artifacts in **Confluence**. Translated requirements into agile user stories with the help of BA.

Project: DSRD-PIMS Revamp — **Client**: **Pfizer Inc. (US)** — **Duration**: Sep 2019 – Mar 2020 — **Team Size**: 5

Tools & Technologies: Visual Studio 2017, Dot Net Core, Restful APIs, Angular 8, TypeScript, SQL Server 2014, IaaS

Brief: This is a migration project (Fix – Bid) developed to overcome the existing application performance issues. The application enables drug safety team leads to search for the projects within Pfizer and submit and modify projects particulars/attributes.

Role & Responsibilities: As a Project Manager performed the following functions:
- Worked with Sr. Management in creation of the SOW, project charter and developed the resource & project plan. Project value $5M (Fixed Bid).
- Analysis, application design, documentation, test plan, code review, testing, monitoring of project deliverable & client interaction.

Project: Ecommerce Marketplace — **Client**: **Intuit Inc. (Canada)** — **Duration**: Jan 2017 – Dec 2018 — **Team Size**: 18

Tools & Technologies: VS 2017, Dot Net Core, Node.js, Angular, GIT, SQL Server 2008, C#, APIM, Swagger, Coded UI, Azure, Coverity, **Agile (CA Rally)**.

Brief: Web Portal developed for registered Intuit users to place various accessories (cheque, deposit slips, stamp, and envelop) requests online. The web portal is hosted on Azure Cloud.

Role & Responsibilities: As a Senior Manager performed the following functions:
- Involved in creation of application architecture & design, implementation, review, testing.
- Project value 10M $. Managed offshore team of 18 members & software delivery.
- Worked with **QA Automation** team in identifying & **automating the test suite using Coded UI that covers 80% test coverage**.
- Act as Scrum Master for the multiple scrum teams. Define the application security measure ensuring that it meets the business requirements.

Project: Payment Manager — **Client**: **Royal Bank of Canada (Canada)** — **Duration**: Oct 2015 – Dec 2016 — **Team Size**: 25

Tools & Technologies: VS 2015, SQL Server 2008, IIS7, ASP.Net MVC, C#, WCF, Angular, Coded UI, SOAPUI, Jenkins, Azure, **Agile (CA Rally)**.

Brief: Web Portal enables Canadian banks/financial institutions to have preauthorized payment set for their end customer to pay their various utility bills.

Role & Responsibilities: As a Software Development Manager performed the following functions:
- As Development Manager involved in application design, implementation, documentation & review, testing.
- Worked with the DevOps to create **CI/CD** pipeline using Jenkins and automating build.
- Managed $10M (T&M) Project with the team of 25 members of Developers, QA & BA. Mentor the entire team in adapting to Agile (Scrum).

Project: Treaty Pricing System — **Client**: **MunichRe Insurance (Germany)** — **Duration**: Jul 2014 – Sept 2015 — **Team Size**: 15

Skills: Visual Studio 2010, Oracle 11i, C#, Web Service, Open Access (Telerik), Style Cops, ReSharper, **Agile (VSTS)**, IIS 7, Rhino mock, MVVM pattern, Dependency Injection, Composite application block

Brief: The application developed for the client MunichRe and is used for creation on various insurance policies for end customers.

*** This project is the challenging project ***

Role & Responsibilities: As a Project Manager performed the following functions:

- Involved in application design, development, documentation & review. Performed the Scrum Master/ Agile Practitioner role.
- Managed a team of 20 members of developers, Quality Analyst and Business Analyst.

Project: IMS Manager Dashboard   **Client**: SEI (US)   **Duration**: Feb 2012 – Jun 2014   **Team: 15**
Skills: Visual Studio 2010, C#, ASP.Net, MVC4, HTML5, CSS3, JavaScript, jQuery, OOPS, LINQ, SQL Server 2008, WCF Service, Entity Framework, JIRA (Agile tool), Informatica, SSRS, Kendo UI Control, IIS 7, Google Chrome, IE9, Dependency Injection.
Brief: The IMS Manager Dashboard (DWH) is developed for SEI to provide a single point of access to the critical data that helps manage the business daily. The Dashboard aggregates data from the underlying systems and presents it in a flexible manner that can be customized for your specific needs.
Role & Responsibilities: As a Project Manager & Resource Manager performed the following functions:
- Managed a team of 20 members of developers, quality analyst.
- Involved in application design, estimation, development, support, documentation & review.

Project: PLBO   **Client**: Nationwide Insurance   **Duration**: Aug 2009 – Jul 2010   **Team**: 20
Technology: Visual Studio 2008, ASP.Net, C#, WCF, OOPS, XML, ASP, COM, DCOM, SQL Server 2005.
Brief: Application developed is used for creating of account for the policy, managing the payment and generating the report.
Role & Responsibilities: As a Team Lead performed the following functions:
- As a Team lead performed system study, design, development, support, documentation, handling environment issues, Support DevOps.

Project: IBT Migration PEP Hedge   **Client**: State Street Corporation(US)   **Duration**: Jul 2006 – Oct 2008   **Team: 20**
Technology: Visual Studio 2008, ASP.Net, C#, WCF, OOPS, XML, ASP, SQL Server 2005.
Brief: Application developed for State Street Corporation provides services for a variety of financial asset managers, including fund complexes, investment advisors, hedge funds, banks and insurance companies.
Role & Responsibilities: As a SSE performed the following functions:
- As Sr. Software Engineer performed requirement analysis, application design, development, support, documentation, Pre-Sales, RFQ.

Project: Expert Media   **Client**: Mak Media   **Duration**: Jul 2004 – Mar 2006   **Team: 10**
Technology: Visual Studio 2005, VB.Net, SQL Server 2000.
Brief: ERP beneficial for the Advertisement Agencies. The Advertisement Agencies can very easily make an estimate in a specific region, city as per the client need and under the plan limit.
Role & Responsibilities: As a SSE performed the following functions:
- As Sr. Software Engineer involved in requirement analysis, application design, development, documentation, Client Support.

Project: Crime Criminal Information System   **Client**: NCRB   **Duration**: Jan 2003 – Sept 2003   **Team: 10**
Technology: VB 6.0, COM, SQL Server 2000.
Brief: CCIS was designed & developed for NCRB to provide computerized information storage of Crime-Criminal & Property involved in crime at the police station, district, state & national level.
Role & Responsibilities: As a Software Consultant performed the following functions:
- As Software Consultant involved in requirement analysis, application design, development, documentation.

WORK EXPERIENCES

Duration	Company & Role
Feb 2019 – Till Date	MResult Services Pvt. Ltd. as Project Manager
Apr 2017 – Dec 2018	Finastra as Senior Manager
Oct 2015 – Mar 2017	Finastra as Software Development Manager
Mar 2012 – Oct 2015	NTT Data as Project Manager
Jul 2010 – Apr 2012	NTT Data as Project Lead
Aug 2009 – Jul 2010	WDC as Team Lead
Mar 2006 – Jul 2009	Satyam Computer Services Ltd. as Sr. Software Engineer
Jul 2005 – Mar 2006	Graffiti IT Services as Sr. Software Engineer
May 2004 – Jul 2005	Graffiti IT Services as Freelance Consultant
Jan 2003 – Sep 2003	Convergent Technologies as Software Consultant

EDUCATION

Bachelor of Engineering in Automobile (68%), BVVS Engineering College, Karnataka

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