

Vivekanand Sangishetty

Technical Project Manager

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Technical Project Manager having 16 years of total IT experience. Specialized in Salesforce implementations in a fully integrated environments within telecom, Public & Healthcare Industries. Proven success in Technology Leadership in the areas of Technical Design and Architecture. Recognized for inspiring team members to excel and encouraging creative work environments.



Skills

Salesforce Lightning, Apex Classes, Batch Apex and Triggers, REST APIs, Data Security, Process Builders & Workflows, Lightning Flows, App Builder, Data Loaders

Field Service Lightning, Service Territory Management, Resource Absences, Time Sheets, Scheduling and Optimization

Agile Project Management

Vlocity Omniscrypts, Data Raptors, Vlocity Orchestration Management

Tableau Desktop 10



Work History

Oct 2018 - Technical Project Manager

Current

InfoVision Labs India Private Limited, Pune, Maharashtra

- **Field Service Lightning Consultant** responsible for implementation of entire Field Service Operations of the client
- **Technology Architect** and SME for Salesforce, Field Service Lightning & Vlocity
- Collaborated with business users, technical teams, administrators and testing teams during StandUp / Cadence / Design Architecture meetings, joint application designing and planning sessions to validate requirements
- Managed 4 different project teams in Agile and **multi-vendor environment**, realizing success through application of SDLC methodologies and exceptional leadership skills
- Gathered project requirements through interactions, meetings and walkthroughs with potential application users and to develop business requirements documents (BRD), functional requirements documents
- Defined scopes, allocated resources and established schedules meeting or

exceeding project demands

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Jun 2014 -
Sep 2018

Application Development Team Lead

Accenture Solutions Private Limited, Pune, Maharashtra

- Partnered with client's engineering team on product development, offered application support and identified prototype programs and additional design concepts for new business acquisition
- Investigated new and emerging software applications within Public & Healthcare Industry to design, select, implement and use administrative information systems effectively
- Gathered and defined customer requirements to develop clear specifications for creating well-organized project plans
- Analyze, Develop, Test and Deployment
- Built a custom Retirement Claims system in Salesforce with Integration to PeopleSoft HCM systems achieving Re-usability percentage of over **50%** with couple of clients
- **Salesforce Sales Cloud** – Development and Support activities include enhancements to Opportunity, Sales Order, Shipping processes for one of the leading Heavy Industries Giant
- Initiated and built a new capability on Data Visualization & Analytics earning **good appreciation** from **Accenture leadership**. Prepared Visual Analytical Dashboards using Tableau Desktop
- Communicated technical development stages and provided design support to businesses and other stakeholders

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Oct 2007 -
Jun 2014

Application Developer

IBM India Pvt Ltd, Pune, Maharashtra

- Lead many projects across various sectors like Banking, Telecom, Public/Government & Healthcare sectors across multiple continents
- Responsible for the entire development activities, coordinating with the client (Business Analyst\Process Owners) on data conversion items. Directing the offshore team towards delivery. Coordinating with the IBM Project management team, maintaining quality deliverables and ensuring On Time delivery of RICE items
- Project management activities include advising the client on application development methodology and tools. Report Project overall health to Client management teams and prepare project delivery metrics
- As a Transition Lead, successfully transitioned over 30 applications from different vendors to IBM and established connectivity between the applications
- As an Application developer, responsible for design, coding, unit testing of various PeopleSoft modules. Developing interfaces that would interface the client's legacy systems with the PeopleSoft systems

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Feb 2006 -
Oct 2007

Analyst Programmer

Syntel Ltd, Mumbai, Maharashtra

- Implemented Recruit Workforce in PeopleSoft HRMS
- Developed interfaces (between two systems (PeopleSoft HRMS and PeopleSoft Finance)) using SQR process

- Designed Technical and Functional specification according to the user requirement

Feb 2005 - Associate Projects

Jan 2006

Covansys India Pvt Ltd, Chennai, Tamilnadu

- Responsibilities include Analysis, Specification Preparation, Coding and unit testing of the application
- Customized existing component, pages and peoplecode
- Design and develop customizations on the modules to suit business requirements

Feb 2004 - Application Developer

Jan 2005

Patni Computer Systems (Contract Basis), Mumbai, Maharashtra

- Technical Team member responsible for analysis, design, coding and unit testing of the applications.



Education

Jul 1999 -

Bachelor of Engineering: Information Technology

May 2003

Vidyalankar Institute Of Technology - Mumbai, India



Certifications

Jul 2017

Vlocity Certified Developer

Jul 2016

ITIL v3 2011 Foundation Certification in IT Service Management

PeopleSoft PeopleTools Certification

PeopleSoft HCM Consultant Certification



Tools

VS Code, ANT Migration Tool, GIT LAB, JIRA, Dataloader.io, Workbench