

# SUBHAJIT GHOSH

## Senior Salesforce Developer

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## SUMMARY

Salesforce Certified Developer with near to 5 years of experience in Salesforce development. Adept at explaining highly complex data systems to a wide variety of audience.

## EXPERIENCE

### Team Lead and Salesforce Developer

#### Hewlett Packard Enterprise

06/2021 - Present Bengaluru, India

#### HPE Digital Customer Experience - Community Cloud

HPE has its own support site in the community cloud where its customers log in and are able to view their cases, check the products and its warranties, downloads the respective software and can interact with the customer support over chat.

- Developing LWC and backend for the User, Account and Contact detail management.
- Developing LWC and backend for the User Groups management.
- Designing the entire object schema for the user group management functionality.
- Developing VisualForce pages for the login flows.
- Implementing asynchronous apex.
- Implementing validation rules, workflow rules, ACR.
- Implementing the REST API and Callouts for integrating with an external system.
- Visual Documentation for the API's with the help of Swagger tool.
- Writing proper test cases & test classes.
- Active member in deployments using the package developments.
- Implementing complex triggers for different use cases and automation.
- Responsible for doing PR reviews, feature groomings, team management and demoing the features to external teams.
- Responsible for checking the security vulnerabilities in the code.
- Responsible for hiring new developers, and mentoring the new hires.

### Salesforce Developer

#### TEKsystems

04/2020 - 06/2021 Bengaluru, India

Working for Hewlett Packard Enterprise as a client in the same project described above. I was hired by HPE as their permanent employee the next year.

## SKILLS

### Expertise

Lightning Web Component APEX

Triggers REST API APEX Callouts

Async APEX VF Page Javascript

Flows Login Flows

APEX Configurations HTML CSS

Bulk Data Loading

Package Development & CI/CD

JSON

### Tools

Apex Data Loader GitHub

Swagger Tool VS Code Postman

Confluence

## CERTIFICATIONS



### Platform Developer I

Why are you proud of this achievement?



### Platform Developer II

Why are you proud of this achievement?

# EXPERIENCE

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## Salesforce Developer

### KVP Business Solutions Pvt. Ltd.

📅 09/2018 - 04/2020 📍 Bengaluru, India

#### Ashirvaad Pipes - Sales Cloud

- Developed VisualForce Pages for better customer experience.
- Developed API's for REST integrations with various in-house applications.
- Developed various VF pages that could be downloaded as a PDF.
- Implementing complex triggers to calculate the prices for selected products.
- Implementing custom and standard approval process.
- Developing APEX classes, test classes, validation rules, workflow and process builder.

#### Aditya Birla Finance and Retail Limited - Marketing Cloud

- Implementing email-to-case generation
- Implementing Batch Apex and scheduling it every month.
- Developed 3 levels of escalations based on the case field combination.
- Implementing a CSV file uploader.
- Developing VisualForce pages for customer interaction.
- Actively participated in business requirement gathering & attended scrum calls.

# EDUCATION

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## Btech in Computer Science and Engineering

### GNIT (West Bengal University Of Technology)

📅 2014 - 2018 📍 Kolkata , India