

Roki Kumar
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Relocate: Anywhere in India

Summary:

Having 3.5 years of experience in IT Industry and 2.5 years of hands on experience as Salesforce Developer while working on Admin & Developer, Exposure in Sales & Service Cloud, LWC, Apex and Apex Data Management Tools, Apex Classes, Apex Triggers, Visualforce, Automation Tools, SOQL & SOSL Aiming to leverage my skills to successfully fulfil the role of Salesforce Developer at your organization

Technical Skills

- Hands on experience on **Sales, Service and Custom Functionalities** of Salesforce.
- Extensive experience of using Automation tools like **Flows, Workflow Rules, Process Builder & Approval process**.
- Implemented security model using different Salesforce functionalities like **Sharing Rules, Roles, OWD, Permission Sets, Profiles, Apex Sharing**.
- Created custom **Reports & Dashboards and scheduling** them with help of external applications.
- Hands on experience on **Apex, Visualforce and LWC**. Implemented multiple triggers and visualforce pages depending on different business scenarios.
- Hands on experience on **Asynchronous Apex**.
- **Child to Parent, Parent to Child, Calling Apex From LWC** LWC components.
- Hands on experience on **SOQL, SOSL and Test Classes**.
- Following Agile Methodology by using **JIRA** tool.
- Have used migration tools like **Changset, Workbench, Data Loader, Managed Packages and Unmanaged Packages**.

PROFESSIONAL EXPERIENCE

Client: Artech Infosystem Private Limited
Role: Salesforce Developer

Aug. 2020 – Till Date

Project Overview:

Project Name: Xpress Coolers

Description -Xpress Coolers Pvt Ltd is a Pre-Engineered buildings fabrication industry. They deals in sourcing the steel & fabrication to packing & supplying. The main goal of the project is to map their operational activities, including buying raw material to selling finish product. And implementing roadmap to understand where the company is facing loss & profit.

Roles & Responsibilities -

- Created Dashboards and Reports.
- Created Apex classes to get visualforce data in different custom objects.
- Created **Apex Triggers** to update fields and stages.
- Created **Validation Rules and Assignment Rules** as per business requirement.
- Worked on **Sharing Rules, Roles, OWD, Permission Sets, Profiles, Apex Sharing** which

helps them to maintain organization securities.

- Created Profiles and implemented **Field & Object level security** to maintain crucial information.
- Worked extensively on **Apex Classes, Apex Triggers, Apex Test Classes, Visualforce Pages** to fulfil various business requirements.
- Created different types of Flows like Screen flow, Record- Triggered flow and defined various actions as per business logic.

Project Name: Blackstone Stores

Description -Blackstone Stores deals in real state they wanted to create a CRM to track customer inquiries & complaints between tenants and land-lords. The main goal of this project is to map their operational activity including buying & selling property and renting residential and commercial properties.

Roles & Responsibilities –

- Customized several Formula Fields, Workflow Rules and Validation Rules
- Created various Custom objects as per business requirements.
- Implemented case management system using Web To Case, Email To Case, Assignment Rules, Queues, Auto Response Rules, Escalation Rules and Omni channel(Queue Based). Also created Live chat functionality.
- Implemented VisualForce Pages, Controllers, Triggers.
- Created Workflow Rules and defined related tasks, Time Triggered Tasks, Field Updates and Email Alert to execute business logic

Client: Wipro

Jun 2019 – May 2020

Role: Network Engineer

Roles & Responsibilities -

- Designing and implementing new network solutions and/or improving the efficiency of current networks
- Installing, configuring and supporting network equipment including routers, proxy servers, switches, WAN accelerators, DNS and DHCP
- Procuring network equipment and managing subcontractors involved with network installation
- Configuring firewalls, routing and switching to maximise network efficiency and security
- Maximising network performance through ongoing monitoring and troubleshooting
- Arranging scheduled upgrades
- Investigating faults in the network
- Updating network equipment to the latest firmware releases
- Reporting network status to key stakeholders

EDUCATION

- B.Tech (CS) from Sri Ram Group of College, Muzaffarnagar, UP - 2019

ADDITIONAL SKILLS

- Critical thinking Skills

- Flexibility
 - Teamwork
 - Problem Solver
 - Good Communication Skills
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