

Deepanshu Bansal

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Senior Technology Savvy-with 10 years of experience in Software Industry taking initiatives for business excellence through Agile Development Model; targeting assignments in Project Management, Client Relationship Management.

Profile in Brief

- **Comprehensive experience in all stages of Software Development Life Cycle (SDLC) & Software Testing Life Cycle (STLC)** including requirements gathering, business analysis, design, development, testing, implementation, support and services (Waterfall, Iterative, Agile Methodology) in Financial Domain.
- Client-centric, multi-functional expert: **capable of managing / a large number of number of key clientele (domestic & international)**; successfully developed & delivered customizations to support complex business requirements
- Expertise in:
 - Facilitating **Pre-Sales activities** entailing estimating new work, providing cost/effort analysis, and so on.
 - Ensuring timely SOW submission highlighting the assumptions, dependencies, risks and mitigation plan.
- Working as a **Scrum Master** for setting up the meeting with client for **PI Planning, Story Grooming, Sprint Planning, Daily Status Call and Sprint Demo, Retro Meeting.**
- **Successfully implemented several project plans, performed all leadership responsibilities to deliver high-quality customer experience**, elevating customer satisfaction, while adhering to the SLAs and work processes.
- Have experience in working and maintaining the CI environment using Jenkins Pipeline for Continuous Integration and deployments.

Technical Skills at a Glance

- **Requirement Mgmt. Tools:** Jira, Confluence
- **Languages:** Java
- **RDBMS:** SQL Server, Oracle
- **Development Methodology:** V-Model, Waterfall Model, Agile Methodologies
- **Functional Testing Tool:** Selenium, Serenity-JBehave(BDD)
- **Test Management/Quality Tool:** Jira, TFS, SONAR, Crucible
- **Configuration Tool:** Tortoise SVN 1.8.1, Jenkins, Nexuspro 2.12
- **Defect/Requirement Management Tool:** Jira.

Managerial Skills at a Glance

- Pre-sales Activities
- Project Planning & Control
- Project Execution
- Scrum Management
- Resource Management
- Client Relationship Management
- Team Building & Trainings
- Risk Management

Functional Skills at a Glance

- Requirement Gathering & Analysis
- User Stories
- Agile / Scrum Methodologies
- Software / Application Testing
- QA Plan and Strategy
- Automation Testing (BDD)
- Product Deployment & Support

Certifications

- **Certified Scrum Master (CSM)** by Scrum Alliance (Cert ID: 1352686 Issued In: Mar 2021)
- **Certified SAFe 5 Agilist** by Scaled Agile, Inc (Cert ID: 80226149-8594 Issued In: Jan 2021)

Education

- M.C.A. from Sikkim Manipal University in 2013 with 68%
- B.C.A. from GGSDS College, Chandigarh(PU) in 2011 with 72%
- Senior Secondary from RBSE in 2008 with 80%
- Matriculation from RBSE in 2006 with 84%

Work Experience

Since May'15:	Infogain India (P) Ltd., Noida
Growth Path:	
May'15 – Mar'18:	Consultant
Since Mar'18:	Team Lead

Key Role:

- **Managing 2 SCRUM Teams of** to manage entire facets of activities of **Project Management Lifecycle** of prestigious projects for reputed international clients involving system analysis, requirement gathering, design, development, functional testing, delivery and post implementation support.
- Managing:
 - SCER projects starting from SOW submission to the release and signoff of the SCER.
 - Customer communication and escalations effectively.
- Participates in discussions with Product, Business and Engineering Teams to come up with possible solutions for identified business problems.
- Facilitating **end-to-end project management** including project feasibility study, pre-sales, project set-up & scoping, effort & cost estimates, resource management, risk management, sprint planning, monitoring, tracking, client's communications & reporting.
- Planning **project activities such as scoping, estimation, tracking, change management, delivery management** and implementing project plans within preset budgets and deadlines.
- **Conducting gap analysis** and documenting the gap of the requirements and identifying how it impacts the product
- Identifying a product requirement that includes **business, user specific, security & performance requirements**
- Managing risks and planning for contingencies to ensure minimal effect on deliverables.
- Extensive Experience in Quality Assurance domain. Involved in Automation Testing with Rest Assured using BDD.
- Worked in different phases of manual testing like Functional Testing, Regression Testing, Performance Testing.

Previous Experience

Jun'11 – Apr'15:	Infosys Ltd., as Operation Executive (QA)
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Key Role:

- Gathered the requirements and compiled them into Test Plan.
- Prepared Test Cases, Test Data, execute test, validate results, Manage defects & report results.
- Functional and usability testing of the Intranet and Internet Portal of the Income Tax.
- Performed Black Box, Performance testing during the life cycle of the product release.
- Data setup for full performance run using SQL database queries.
- Design, Build and execute performance scenarios using IBM RPT tool.
- Identify and analyze performance bottlenecks during the Performance Testing.
- Regular interaction with client on critical issues.

Few Key Projects

Project: System Management SCER

Client: NCR

Period: Since Jan'18

Role: Scrum Master

Technologies: Java, Hibernate, Spring MVC, Maven, Oracle/SQL Server. Spring Integration, Selenium with BDD, Rest Assured

Environment/Tools: Active MQ,

Maven, Jenkins, Sonar, IBMMQ Series, Junit, Mockito, Agile Methodology

Description: System Management SCERs is the Pre-Sales work that the team does for the NCR client. We work on the desired customer features, propose solution, prepare estimation and deliver. This is one-point team to the NCR client for any new feature development. Developed multiple SCERs for multiple NCR Clients, i.e. BMO (Vision Remedy Integration), ABSA (Site Management) AK Bank (Weighted Hours) Santander-MX (Cash Management), Evertec (Performance Report), Vocalink (Hooper Mode), CACP (Managed Client Delete from DIU), BMO (Power Campaign), NCG, Windows Authentication for CEB, Data Purging for CACP, Bankia SCER, RBS SCER, ETC SCER, SNMP SCER, Vantiv, Al-Rajhi, NCG.

Project: Aprta Vision Hermes & Vision Vantage

Client: NCR

Period: May'16 – Jan'18

Role: QA Lead

Technologies: Java, Hibernate, Spring MVC, Maven, Flex UI, Oracle/SQL Server

Environment: Maven, Sonar, IBMMQ Series, Junit, Mockito

Description: Vision Hermes is an automated service-level management system. It identifies problems that occur in a managed network of self-service devices, such as ATMs. Hermes tracks the problems, dispatches service teams if necessary, and solves the problems without relying on Help Desk operators.

Project: NCR EMV Certification

Period: May'15 – May'16

Role: QA Engineer

Technologies/Environment: ASP.Net 4.0, C#, SQL Server 2008R2, TFS, Linq, Jscript & jQuery

Description: EMV (Europay, MasterCard and Visa) cards are smart cards (also called chip cards or IC cards) which store their data on integrated circuits rather than magnetic stripes, They can be contact cards that must be physically inserted (or "dipped") into a reader, or contactless cards that can be read over a short distance using radio-frequency identification (RFID) technology.

Project: Income Tax TDS-CPC

Period: Nov'12 – Apr'15

Role: Test Engineer

Technologies: Java, DB2, Jscript & jQuery, Angular,

Description: TDS (Tax Deducted at Source) Centralized Processing Cell (CPC) or TDS CPC is a transformational initiative undertaken by the Income Tax Department (ITD) to enable easy filing of TDS / TCS correction statements by deductors/collectors and related functionalities.

Project: VITERRA – Infrastructure Support

Period: Jun'11 – Oct'12

Role: Windows/Server Administrator

Tools/Environment: LANDesk, CITRIX Environment , BMC Remedy tool

Description: Viterra is an agro-based Company committed to deliver essential ingredients to fulfill the world's nutritional needs. Headquartered in Canada, Viterra is a global agribusiness with extensive operations across North America, Australia, New Zealand with Adelaide, Australia as the base for Viterra's South East Asian operations.

Personal Details

Date of Birth: 25th June 1990

Languages Known: English and Hindi

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