

# Saurav Jaiswal

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Senior Salesforce Developer – Marlabs Inc (June 2021 – Till date)

## Professional Summary :

Certified Salesforce Developer with 8+ years of total experience and a strong record of client satisfaction. Skilled in development, coding, and working in multicultural environments. Proven multitasker, independent worker, and team player.

## Work Experience :

### Marlabs Inc – Loans and Origination – Salesforce Development and Configuration June 2021 – Till date

- I have been developing various business requirements related to the Loans and Origination application for the KVB client.
- Till date, the requirements such as POS Plus, Kisan Green Card, SBG Framework has been successfully developed and delivered to the client by me independently.
- I have also handled production support issues independently without any kind of escalations by the client.
- Exceptional proficiency in Apex Classes, Triggers, API integrations.
- Excellent problem solving and troubleshooting skills, with a solid customer service orientation. ➤ Reviewing code and providing expert level technical assistance to team members.

Programming Languages Used : Apex Programming, LWC, Aura Component, Skuid UI, SOQL, Javascript, Visualforce  
Tools Used: Process Builder, Flow, WorkFlow, Salesforce.com, VS Code, Workbench, Jira, Ant

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### ComplianceQuest(Ambarkaar Softwares Pvt. Ltd.) – Kathmandu Quality Management System – Salesforce Development and Configuration Nov 2019 – May 2021

- Strong experience in Salesforce Development and independently perform implementation, testing and documentation.
- Raised client satisfaction by providing Enterprise level solutions and configurations.
- Exceptional proficiency in Apex Classes, Triggers, API integrations.
- Recommend and standardize the work process and perform software improvements and upgrades for optimal performance.
- Excellent problem solving and troubleshooting skills, with a solid customer service orientation. ➤ Reviewing code and providing expert level technical assistance to team members.

Programming Languages Used : Apex Programming, Aura and Lightning Components, SOQL, Javascript, Kendo, Visualforce  
Tools Used: Process Builder, Flow, WorkFlow, Salesforce.com, VS Code, Workbench, Jira, Git  
Supervisors : Atulya Rizal, Samir Pradhan

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### Oracle Financial Services Software – Bangalore Flexcube Universal Banking Solution- Development and Customization Oct 2014 – Oct 2018

- Experienced as an Application Developer in the Banking and Financial industry.
- Experienced with the overall development from frontend UI interactions to backend database and business logics.
- Experienced with analysing and providing quick solutions to various challenges being faced in the production environment for different clients in Middle East and JAPAC Region.

Programming Languages Used : PL/SQL, SQL, JavaScript, Core Java, XML  
Tools Used: PL/SQL Developer, Oracle RAD tool, JDeveloper, SQL Developer, SVN, WinSCP, SoapUI, HP Fortify Supervisors  
: Santosh Sinha, Surendra Gubba

**EDUCATION:**

Education /Board	Board/University
B.Tech (ECE)	IIIT- Allahabad
XII (HSEB)	Srijana Gyankunj H.S. School
X (Nepal Board)	St. Joseph's Sec. School

**ACHIEVEMENTS AND EXPERIENCES :**

- 2x Certified with Salesforce Platform Developer I and II. 100+ trailhead badges and 5+ superbades.
- Platform Developer – I certified Salesforce Developer with keen interest in SF ecosystem.
- Appreciated with 'We Applaud' award by Mrinmoy Chaudhary, Software Development Director, Oracle.
- Active member of the Audio Lights Club and snooker club competitions during various events in IIITA.
- Participated in various All Nepal Karate competitions and won several quizzes and competition at school level.

**DECLARATION :**

I do hereby declare that the particulars of information stated herein above are true and complete to the best of my knowledge.  
(Saurav Jaiswal)