

A Professional with **Seven Year and One Month experience** in core Project Management, Digital Supply Chain Management, Demand Planning , Forecasting , ERP – Seibel, Oracle, SAP, SKD (semi knock down), Marketing activities, Online order management, Import and Export, Capital items, Budgeting, new vendor development, Inventory Management, Price Negotiation, Procurement. Contract Management and Negotiations, Vendor performance reviews and Management. Transportation, Logistics, Warehousing, Distribution, Last Mile, B2C e-Commerce, Factory Logistics, SCM, B2B. Customs, Compliance, Regulatory Management and Corporate Governance, SaaS, Transport management system, Team management

SUMMARY

A senior executive with a proven track record of delivering results consistently.

Added experience in Business Development to deliver profitable and sustainable growth over many years.

A Hands- On approach to Transportation, Logistics and Supply Chain has helped in gathering deeper insights into the complexities involved in a fast and rapidly evolving industry especially in the e-commerce and fulfilment space.

Ability to foresee future trends and can proactively plan strategies in a dynamic world.

Well Networked in the Industry and having excellent up-to date Industry knowledge and contacts.

Result oriented and can multitask to get things done.

Multinational and Multicultural Industry exposure

Have had the unique opportunity to actively work with some of the Best Leaders across Industries and to learn from them.

Process Re-engineering and continuous Improvements.

Engineering and Infrastructure Projects setup, Testing and Commissioning, Maintenance and Operations.

Received spot award for Asia Cup Execution 2018.

Deployed more than 1500 servers in less than 2 months across PAN India.

Part of New Product development team for Smart phones and smart Android for Le Eco. Dealt in handling all the functions of SCM from development of new product along with new vendor creation, ordering and payment activities Introduced new product development cycle in Krispy Kreme & Fun city of Landmark Group. Managed 21 Krispy Kreme Stores with terms of inventory management and sales monitoring.

Was part of Landmark Group- Corporate cricket team.

Received best employee award for the period FY15-16 Q1 at Landmark Group.

Hands on experience in ERP of Oracle (Material Management) and Brain Power.

Vice President Public communications of Toast masters Akamai Bangalore Chapter FY 18-19.

Received Collaborator Team Award – GE Appliance LCT Team Q4 – 2020

Received Blue Yonder Gem award for FY 20-21

Blue Yonder (Formerly JDA) (Senior Technical Consultant – Cloud -Customer Success)

LUMINATE Control Tower, Supplier Collaboration – Luminate Execution Portfolio

About Blue Yonder (Formerly known as JDA software):

Blue Yonder (formerly JDA Software) provides seamless, friction-free commerce, empowering every organization and person on the planet to fulfill their potential. Blue Yonder 's machine learning-driven digital fulfillment platform enables clients to deliver to their customers when, how and where they want it. Applying over 35 years of domain expertise, contextual intelligence and data science, Blue Yonder is helping more than 3,300 of the world's leading manufacturers, retailers and logistics companies create more autonomous, sustainable and profitable operations.

Blue Yonder's tagline "Fulfill Your Potential" reflects the company's mission to empower every organization and person on the planet to fulfill their potential. Applying 35 years of supply chain expertise and the Luminate™ technology platform, Blue Yonder extends the value of artificial intelligence and machine learning to empower world-leading companies with a seamless end-to-end commerce experience that intelligently anticipates and satisfies the many expectations of the consumers they serve.

Technology that offers dynamic supply and demand visibility and optimization based on predicted, actionable insights and automated fulfillment. Each day, our global teams of associates and business partners work together to accelerate global economic growth, increase sustainability and prosperity with a Sonoran Spirit.

Responsibilities

- This is a key role responsible for supporting Blue Yonder Luminate customers during implementation and post go-live
- Understands customer business processes, utilizes expertise and appropriate product functionalities to address customer issues
- Takes ownership of a solution and works on multiple customers and collaborates with cross functional teams including Product Development, Consulting and Cloud services
- Works on complex problems where analysis of situations or data requires an in-depth evaluation of various factors
- Stays ahead of technology and possesses technical acumen to understand end to end Blue Yonder solutions with a focus on configuration and integration within the solutions as well as with external systems
- Understand the implemented solution design
- Enhance/Change the design based on new business requirements by the customer
- Single Point of contact for all customer requests
- Adheres to priority-based issue resolution based on impact + urgency
- Identify Root cause and focus on preventing problem recurrence
- Understanding of MuleSoft, Integration Framework, Azure Architecture
- Experience in supporting SaaS products
- Solve business and technology issues through collaboration and teaming
- To support delivery of IT Transformation Programme e.g. IT Sourcing, Strategy etc
- Interface with ServiceNow development and operations teams, to successfully set up the SaaS platform
- Cloud Management Platforms such as Azure
- Be a key member of the overall implementation project team
- Assists in QA efforts on tasks worked by providing input for test cases and supporting test case execution
- Perform technical feasibility studies and conduct technical solution workshops for new project work
- Constantly work with business, infrastructure and 3rd party vendors and take strategic decisions to perform product upgrades and product improvements
- Manage data migration tools, perform QA testing and communicate defects and enhancements to the Development team
- Work with global services and product development team to help create the best possible solutions
- Provide hands on expert level assistance to developers for technical issues
- Manage escalated incident notifications from Tier 2 technicians, providing in-depth troubleshooting for network, infrastructure, software, and end-user errors.
- managed the L1 resource allocation (5 people) and daily checklist activities for them
- Run daily stand up call to check the ticket progress for teammates (USA,Poland,India), and escalate the issues to concerned teams.
- Managed million dollar customers – Electrolux (EMEA , APAC , LATAM) , General Electric , Coca Cola North America, GKS

Tools Used – Brick ,Cleo FTP, App Dynamics, Splunk, Power BI – Microsoft , Azure ,SalesForce , Jira , MuleSoft, Active MQ , Postman

Certification: Microsoft Azure AZ-900

Akamai Technologies (Logistics Specialist)

Network Infrastructure – Platform Engineering Team

Akamai Technologies, Inc. is a global content delivery network, cybersecurity, and cloud service company, providing web and Internet security services. Akamai's content delivery network is one of the world's largest distributed computing platforms, responsible for serving between 15% and 30% of all web traffic.

Countries Managed : India , China , Malaysia, Singapore, South Korea, Vitenam

Warehouse Managed : Expeditors International (India) , ISH (China, Beijing) , Pilot (USA, Chicago), Expeditors International (China,Beijing)

1st Back Up: Laos, Maldives, Myanmar, Nepal, Thailand, Vanuatu, Brunei Darussalam.

2nd Back Up: Australia, Bangladesh, Cambodia, Korea, Macau, Mangolia, New Zealand, Taiwan

Responsibilities

Working as Logistics Specialist in the area of Logistics, SCM and Procurement. We are responsible for “On time” order fulfilment in all stages of the supply chain cycle. We have to work closely with Manufacturers, 3PLs, Carriers, Repair Vendors and other Akamai Network Teams (Engineering, Provisioning, Planning, Strategy & Network Support to deploy and maintain the Akamai Network.

*Accountable for the cost effective, efficient, timely and accurate Order Fulfillment (deployment, maintenance, and deconstruct) of all equipment, parts, and other material in support of Akamai's global network through Demand planning and forecasting.

* Schedules and revises order plans to ensure efficient distribution of products to satisfy internal and external customers.

*Developed technical understanding of products used in Akamai's deployed network so that QA can be performed on orders before processing to completion.

*Track and report supplemental logistics expenses not captured by traditional methods in Siebel as situation dictate.

*Monitor equipment inventories (flagging inventory discrepancies, correcting, and communicating activity to the Supply Chain group).

*Displayed a strong sense of urgency in researching, tracking and correcting shipping problems, working directly with vendors to resolve issues in a timely and cost-effective manner.

*Worked directly with international/domestic vendors (3PLs, Carriers, Manufacturers, etc.) to ensure swift delivery of equipment requested on orders.

*Prepared import/export documentation in accordance with established procedures and guidelines.

*Liaise with internal groups to develop procedures to ensure accuracy of information in database.

*Comparing freight quotes from multi carriers, factoring all miscellaneous charges before making final selection.

*Contact Network Partners to resolve past due RMAs for unreturned defective equipment.

*Update internal WIKI with any and all process changes impacting region and vendors.

*Escalating unresolved issues to correct stakeholders and providing support until closed.

LeEco – (Executive-SCM)

Leshi Internet Information & Technology, also known as **LeEco (Formerly Letv)**, is a Chinese technology company, and one of the largest online video companies in China. It is headquartered in Chaoyang District, Beijing.

PROFESSIONAL EXPERIENCE

- Served as a liaison between the distribution center, purchasing, inventory management and logistic departments to ensure a proper flow of product through the supply chain.
- Manage all sales related aspects for allocated accounts and Review pricing and service levels. Working closely with suppliers and customers to improve operations and reduce cost
- Monitoring data management to keep accurate product, contract, pricing and invoicing information.
- Responsible for Analysis of Break Even point as per Costing and sales of different models of phone and TV
- Working closely with suppliers and customers to improve operations and reduce cost.
- Negotiating contracts to reduce costs and achieve maximum efficiency [1] [SEP]
- Procurement of smartphone camera for Le X821 models from Samsung India.
- Accurately calculating total supply chain costs in relation to proposed new projects.
- Manage stock levels and make important decisions regarding inventory control.
- Prepared annual budgets, tracking income and expenses to ensure goals are met.
- Bringing products via the supply chain to market (distributors) on time and in the correct quantity from SKD factory (Compal Electronics)
- Supervising logistic operations viz., Sea freights & inland transportation unto factory warehousing. Coordinating with Custom House Agents, C&F Agents and other external agencies for ensuring timely clearances and cost-effective transport solutions. Negotiating with transporters, shippers, etc. to ensure seamless and cost-effective movement of consignment.

Landmark Group – (Executive-SCM)

‘Citymax India is the Hospitality division of the Dubai based retail giant Landmark Group, one of the largest & most respected retailers in India and the Middle East. The group is well known for its Lifestyle chain of retail stores in India. Bringing customers a gamut of choices, ‘Citymax operates in business verticals of Casual Dine in restaurants (Polynation), International Coffee house (Gloria Jean’s Coffees), Premium quality Sweet treats (‘Krispy Kreme) and Family Fun & Entertainment Centers (Fun City) across India.

Key Responsibilities & Deliverables

Achievement in Office

- Received best employee award for the period FY15-16 Q1 at Landmark Group.
- Managed 21 Krispy Kreme Stores spread across Bangalore, Chennai & Mumbai in terms of inventory management and sales monitoring.
- inventory Forecasting for Krispy Kreme & Fun city using past data.
- Introduced new product development cycle for products in Krispy Kreme & fun city.

- Devolved new product for Krispy Kreme.
- Head of employee engagement activity
- Represent Landmark group corporate level cricket team.

Vendor Management

- Responsible for the development of new Vendors.
- Responsible for Analysis of Break Even point as per Costing and sales.
- Maintaining proper track of vendor Payment and reconciliation.
- Updating & validating the new vendor data.

Purchase-CAPEX & OPEX

- Responsible for Budgeting for Future requirement.
- Deep Knowledge of product specification as per Brand Requirement.
- Inventory Management.
- Responsible for the rate negotiation as per approved SAP.
- Supplying stock within dead line.
- Maintaining minimum quantity of stock for smooth operation.

Certification

- 1) Successfully completed 5th Annual Session of **PM Primer Training by Project Management Institute Bangalore Chapter.**
- 2) **Oracle's Primavera P6 Professional Project Management.**
- 3) **Green Belt Six Sigma Certification by KPMG.**
- 4) Orange Belt Six Sigma Certification by BlueYonder (Formerly JDA)
- 4) **Business Analysis by BA Value Base LLP.**
- 5) Learning Curve Simulation Workshop Certificate – Cross Functional Decision Making & Business Impact.

EDUCATIONAL BACKGROUND

Course	Institution	Year of passing	Board/University	Marks %
MBA (Lean Operation & System)	Christ University Institute of Management, Bangalore	2014	Christ University	63.68%
B.E (ECE)	Cambridge Institute of Technology, Bangalore	2012	Visvesvaraya Technological University	62.2%
XII	K.V.A.S.C., Bangalore	2008	CBSE	77.6%
X	K.V.A.S.C., Bangalore	2006	CBSE	84.6%

Projects Undertaken

- **B.E**
- **Project:** 'Signal Conditioning Circuit for GMR Sensor in Crack Detection System' in National Aerospace Laboratories (NAL) under the external guide Mrs J. Jayanthi, Sc 'F', Advanced Electronic Division, **NAL**, Bangalore.

- Underwent ‘**Summer Training**’ at Huawei Telecommunication (India) Co. Pvt. Ltd for a period of one month regarding 4G Long-Term Evolution (LTE) studying wireless communication of high-speed data for mobile phones and data terminals.
- **Seminar Report** prepared on “**Electronic Warfare – The Next Step in National Security**”
- **MBA**
- **Organizational Structure Study** : Hindustan Aeronautics Limited, Bangalore.
- **Summer internship project:** invoice process optimization at **TECH MAHINDRA LTD.** The project duration was 2 months and aim was the project to decrease the delay in invoice process.
- **Live Project:** transport department optimization at **LEELA PALACE BANGALORE.** The project duration was for one month and aim was to increase the efficiency of 30 BMW luxury cars.
- **DISSERTATION:”BARRIERS FOR E-WASTE MANAGEMENT IN INDIAN IT INDUSTRY”**, research was carried out using primary data to find the barriers for e-waste management.