

YOGESH K K

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Summary:

- Overall 5 years of professional experience and 3 Years of experience in Salesforce CRM with tremendous knowledge in Salesforce administration, configuration, and development.
- Experience using Apex and VF Pages.
- Experience writing Batch Apex, Schedule Apex, triggers, test classes.
- Experience working with customer portals and troubleshooting issues in the application.
- Experience working REST & SOAP web services for integration activities.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Reports, Dashboards, Tasks and Events
- Having good knowledge on salesforce.com Deployment process to different environments
- Strong Knowledge on Metadata API Tools ANT, Eclipse Force.com IDE
- Extensive hands-on experience in Customization, Workflows, Roles, Profiles, Apex Coding, Visual Force, Force.com tools (Force.Com IDE, Data loader, Workbench)
- Have got good work experience in User Interface Designing, Go-live support and post-production support.
- Had experience in creating Reports and dashboards.
- Had experience in Data Migration using data loader and deployment activities using ANT, Eclipse & change sets.

Salesforce Skills:

- Hands-on experience in Customization, Configuration and Migration tools of Force.com
- Experience creating Reports and Dashboards
- Expertise in Preparing pre and Post Deployment Document, provided RCA for deployment issues.
- Strong practical expertise on Force.com, Validation Rules, Approval Process & Workflows
- Hands-on experience using various salesforce feature licenses
- Apex Programming (Triggers, Apex Classes, Batch and Scheduled Apex)
- Security Settings (Roles, Profiles, Permission sets and Sharing settings)
- Validation Rules, Workflows, Record Types, Page layouts and Approval Process
- Migration Tools (Eclipse IDE, ANT and Change Sets)
- Experience in Data Cleansing and/or Data Migration to/from Salesforce.com
- Data loader, Workbench

Professional Experience:

- Working in **Accenture** as **Salesforce Developer** from Jan -2018 to Till Date.

Project Details

Project Title: Volkswagen Group Australia (VGA)

Role: Salesforce Developer

Environment: Salesforce.com platform, Apex Language, Visual Force Pages, JavaScript, Data loader, SourceTree, lightning, lightning web components.

Project Description:

Volkswagen Group Australia (VGA) is the nation's biggest and most successful importer of European cars, SUVs and commercial vehicles. From workshop to boardroom, Volkswagen Group Australia is a wholly-owned subsidiary of the parent company, Volkswagen AG, and is made up of three brands – Volkswagen, Volkswagen Commercial Vehicles and ŠKODA. Each of the brands is an independent entity in the Australian market. A dedicated team of over 200 people handle all aspects of the Group's operations – supporting sales growth, the expanding network of dealerships and service facilities.

Role & Responsibilities:

- Designed, developed new screens in lightning components.
- Experience Worked on creating Lightning Pages inside Lightning Community Builder.
- Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers.
- Created page layouts, search layouts to organize fields, related lists, and other components on a record detail and edit pages.
- Experienced working on Salesforce integration Rest api.
- Creating lightning components, Lightning Design System, Lightning App Builder, and lightning framework.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Created profiles and implemented Object level, field-level and record-level security.
- Created email templates and inbound emails using Visual force for the clients and customers, Record Types, Page Layouts, Formula fields, Workflows, Einstein analytics.
- Created Visual flows and Approval Process to automate the processes
- Used data loader for insert, update, and bulk import or export of data from Salesforce.com Subjects.
- Developed and configured various custom Reports and Report folders for different user profiles based on the needs of the organization.
- Involved in deploy the components using package.xml with Perforce tool and Ant tool.
- Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers.
- Created page layouts, search layouts to organize fields, related lists, and other components on a record detail and edit pages.
- Creating lightning components, Lightning Design System, Lightning App Builder, and lightning framework.
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Project Title: Belnick

Role: Salesforce Administrator/Developer

Environment: Salesforce.com platform, Apex Language, Visual Force, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Eclipse IDE.

Project Description:

Belnick is a leading online furniture retail company has evolved into a market-leading, furniture distribution powerhouse. Belnick has a division of microsites which features all the items in the warehouse and also its vendor items. Belnick is an online seller of office chairs and furniture, wanted a customizable technology platform to help run all aspects of its business from CRM

Role & Responsibilities:

- Designed the Data model and created and customized Objects, Relationships, Fields, Tabs, Page Layouts, and Record Types.
- Configured Validation Rules, Workflows and Approval Process.
- Worked with various salesforce.com objects like Accounts, Contacts, Leads, Cases, Reports & Dashboards.
- Involved in all phases of Software Development Life Cycle (SDLC) starting from Requirements Gathering and Design.
- Implemented Agile Methodologies (SCRUM) that includes daily scrum with team
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Created Validation Rules, Assignment Rules, Sharing Rules, and Escalation Rules according to the application requirements.
- Worked on Force.com Explorer for querying Sales Force database using SOQL & SOSL queries and Data Loader for data migration, insert, update, and bulk import or export of data.
- Designed, and developed Apex Classes, Controller Classes, extensions, and Apex Triggers for various functional needs in the application.
- Designed, and deployed the Custom objects, Custom tabs, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
- Created workflows by defining rules, approval processes and related actions which include creating related and time-triggered tasks, email alerts, filed updates to automate the business process.
- Used it to read, extract, and load data from comma separated values (CSV) files.
- Wrote several SOQL & SOSL queries in the apex coding with consideration to Governor Limits for data manipulation needs of the application.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level