



Ritu Bharti Mishra  
[ritu.amitsharma11@gmail.com](mailto:ritu.amitsharma11@gmail.com)  
 Contact no.: +91-9028005551

**CAREER OBJECTIVE**

I am seeking for an environment where my knowledge and technical experience can be shared and enriched through continuous adoption of opportunities, where I can showcase my technical skills and improve on project management skills. My objective is to continuously enhance my skills and knowledge and utilize it for organizational as well as personal growth.

**PROFESSIONAL EXPERIENCE**

**Current Employer:** Wipro (Appirio) (Sept 2019 – till date)  
**Total Experience:** 9+ Years  
**Job Profile:** Application Developer from September 2010. My primary skill set includes Salesforce CloudCraze, C#.Net, ASP.Net MVC3, MVC4, WCF, jQuery, JavaScript, Entity Framework, LINQ, SQL Server 2012, NOSQL, Worked in Scrum Agile Methodology.  
**Certifications:** Salesforce Certified B2C Commerce Developer, Salesforce Certified Platform Developer I, Salesforce Certified Admin, Salesforce Certified Marketing Cloud Email Specialist.

**ACADAMICS**

Course	Year of passing	College	Board/ University	% of Marks
MCA	2010	MBM Engineering. College, Jodhpur	JNVU, Jodhpur	73%
BCA	2007	Univ. Maharani's College, Jaipur	Univ. of Rajasthan	73%
12th	2003	Sh. A.S. Sr. Sec. School, Lalsot (Dausa)	Board of Sec. Edu. Rajasthan	73%
10th	2001	Jyoti Sec. School, Lalsot (Dausa)	Board of Sec. Edu. Rajasthan	85%

**SKILL SET**

<b>eCommerce Solutions</b>	SFCC B2B Commerce (CloudCraze), Riversand MDMCenter
<b>Web technologies</b>	ASP.Net MVC3, MVC4, WCF, Entity Framework, LINQ
<b>Scripting Language</b>	JavaScript, jQuery, Knockout.js, Node.js, Bootstrap, Handlebars.js
<b>Framework</b>	.Net Framework 4.6, .NET Core
<b>Databases</b>	MS SQL Server 2012, NOSQL (Aerospike)
<b>Tools</b>	JIRA, Confluence, Postman, Bit Bucket, TFS

**PROJECT EXPERIENCES**

**Employer:** Wipro (Appirio), Pune  
**Title:** Consultant  
**Tenure:** Sept 2019 – Till date

<b>Project</b>	Implementation of Webshop for Europe based Steel Manufacturer
<b>Technologies Used:</b>	SFCC B2B Commerce (CloudCraze), HTML, jQuery, Handlebars.js, Bootstrap
<b>Team Size</b>	7

### **Project Abstract**

This project was all about implementing an Excess Stock Webshop for a Europe based Steel manufacturer using SFCC B2B Commerce (CloudCraze), as they wanted to sell their excess stock by conducting online auction for their B2B users. This implementation involved configuring CloudCraze as well lots of customization as Auction was implemented from the scratch as it is not provided OOTB by CloudCraze.

### **Role and Responsibilities**

- CloudCraze Developer and Administrator.
- Customized CloudCraze OOTB pages using HTML, jQuery, Bootstrap, Handlebars.js.
- Developed services and controllers for the customized pages using Apex classes.
- Wrote Triggers, Batch Classes and SOQL and SOSL for managing auction process.
- Mentored other members of the team on CloudCraze.
- Documented and developed code according to specifications and standards.
- Interaction with client for clarifying the requirement/queries and to demo the implementation.
- Proficiency in test-driven, agile development.
- Deployment Process using Change Sets.

**Employer:** Infosys, Pune  
**Title:** Technology Analyst  
**Tenure:** Feb 2016 – Sept 2019

<b>Project</b>	PIM configuration on Riversand MDMCenter
<b>Technologies Used:</b>	C#.NET, Node.JS, Riversand Business Language, Azure
<b>Development Tool</b>	Visual Studio 2017, Visual Studio Code, Bitbucket, TFS
<b>Team Size</b>	4

### **Project Abstract**

This project is all about configuring Riversand MDMCenter tool for the clients as their single source of truth for their Product Information Management System. This includes configuring the tool as front end for business users and integrate it with all the other outbound system like stores and online points of sale.

### **Role and Responsibilities**

- Involved in sprint backlog grooming, planning, daily scrums and sprint review and retrospective meetings.
- Interaction with client for clarifying the requirement/queries.
- Involved in requirement analysis, development of new functionality in RESTful service.
- Responsible to develop, enhance, deliver & maintain the needful modules on time so that to sustain functionalities.
- Quality development, Unit/System testing of application code and cross review the peer code.
- Mentoring/Assistance to Dev/QA team in their issues.

<b>Project</b>	Distributed Order Entry Service
<b>Technologies Used:</b>	WCF, C#.NET, Web API, NoSQL DB (Aerospike)
<b>Development Tool</b>	Visual Studio 2017, SQL Server 2012, Bitbucket, TFS
<b>Team Size</b>	17

**Project Abstract**

This is an order entry system for a brokerage company in US which allows capturing and managing trading instruction. Has a MQ processing system to process a message for Limit orders.

**Role and Responsibilities**

- Involved in sprint backlog grooming, planning, daily scrums and sprint review and retrospective meetings.
- Interaction with client for clarifying the requirement/queries.
- Involved in requirement analysis, development of new functionality in RESTful service.
- Responsible to develop, enhance, deliver & maintain the needful modules on time so that to sustain functionalities.
- Quality development, Unit/System testing of application code and cross review the peer code.
- Mentoring/Assistance to Dev/QA team in their issues.

**Employer:** Capgemini, Pune  
**Title:** Associate Consultant  
**Tenure:** May 2014 – Feb 2015

<b>Project</b>	Web service migration
<b>Technologies Used:</b>	WCF, C#.NET, REST
<b>Development Tool</b>	Visual Studio 2010, SQL Server 2008, Git, Stash, TeamCity
<b>Team Size</b>	15

**Project Abstract**

It is project of US Investment banking service provider. For Migrating services from one framework architecture to another client framework.

**Role and Responsibilities**

- Manage Migration of services OAP and REST end to end across B2B
- Handle Prod and PreProd Checkouts
- Working on new Solutions like Team City, Git, Stash.
- Mentoring team with concepts regarding client framework
- Working on SQL, DB2 and Teradata DB

**Employer:** TCS, Pune  
**Title:** System Engineer  
**Tenure:** September 2010 – May 2014

<b>Project</b>	ERP project for Swedish utility market player (September 2013 – Till Date)
<b>Technologies Used:</b>	ASP.net MVC4, jQuery, Entity Framework, LINQ, Bootstrap, Knockout.js
<b>Development Tool</b>	Visual Studio 2012, TFS 2012, SQL Server 2008
<b>Team Size</b>	22

**Project Abstract**

This was a Single Page Application (SPA) for European utility market. End users are the electricity traders and grid companies. It has three modules EDM, Trade and ebIX.

Various Services provided to the end users and customers are:

- **Series creation**

Creation of the series, i.e. creating a component having a quantity type, quality type and type of billing cycle, which is primary need to trade the utilities.

- **Contract creation**

Using the series and customer information, contract is created for the customers according to their specification.

- **Invoice generation**

According to the billing cycle and the contract invoice is generated using various formula.

- **Handling Incoming and outgoing EDI messages**

In deregulated electricity and gas markets the customer is free to choose energy providers .When a customer selects to change provider, a business scenario is initiated. A sequence of EDI messages are generated and sent to the customer’s current provider and net company. eBIX provides the opportunity to manage message types such as UTILMD, MSCONS, APARAK and CONTROL and also creates EDI messages based on the scenarios.

**Role and Responsibilities**

- Requirement analysis and understanding
- Estimating the work and associated timelines.
- Developing the application modules.

<b>Project</b>	<b>Workbench Portal for a global information, data, and measurement company (Dec 2011 – Aug 2013)</b>
<b>Technologies Used:</b>	ASP.net MVC3, jQuery, WCF, Entity Framework, LINQ
<b>Development Tool</b>	Visual Studio 2010, SQL Server 2008
<b>Team Size</b>	22

**Project Abstract**

The Workbench Portal web application focuses on the forecasting of sales of a new product. When a new product is to be launched, prior to its launch careful analysis is done based on predefined methods. Client uses this application to enter data collected during the analysis phase of to be launched product to the system.

Various functionalities provided to the end customer:

- **Basic Search**
- Using this service user can search study (a proposal from customer known as study) bases on search criteria like study#, Study Start Date, Study End Date etc.
- **Advance Search**
- This service is the advanced version of basic search. User has various options to search a particular study. Any kind of study can be searched like active, inactive and cancelled study. Search result can be exported to Microsoft excel.
- **Document Management**
- Using this service, user can upload useful documents to the system, download documents from the system.
- **Authorization**
- This is the most important service implemented. Using this service, Admin can restrict any module from being accessed by a user. Based on the user’s privilege, accessibility is set for a particular user. There are 4 types of accessibility given to a user based on its privileges set.
  - Read
  - Write
  - Update
  - Delete
- **Managed and unmanaged study**

- Two types of studies are defined in this application. Managed study is a type of study which is totally driven by BPM (third party services provided by **Tibco**) whereas unmanaged studies are driven manually.

**Role and Responsibilities:**

- Requirement analysis and understanding
- Estimating the work and associated timelines.
- Developing the application modules.

<b>Project</b>	<b>Application migration project for a British multinational bank and financial services company (April 2011 – Dec 2011)</b>
<b>Technologies</b>	C#, SQL
<b>Database</b>	SQL Server 2008
<b>Team Size</b>	10

**Project Abstract**

This project was mainly about migrating an existing application from Sybase12.5 to MS SQL Server 2008. Following things were done in order to accomplish this.

- **Existing code's Analysis**
  - Code is analyzed in order to spot the line of codes where the changes needed to be done.
- **Effort estimation**
  - Analyzing and estimating the efforts in terms of timelines against the identified code changes.
- **Modifying code**
  - Existing code modified to run with SQL Server 2008. All the existing DB commands were changed according to SQL Server.
- **Testing and code fixing**
  - As soon as code changes are finished application was tested and code fixes were done if any defects were found.
- **Deployment**
  - After successful unit testing, application was deployed for further phases of testing.

**Role and Responsibilities**

- Requirement analysis and understanding
- Estimating the work and associated timelines.
- Coding.

**PERSONAL INFORMATION**

<b>Name</b>	Ritu Bharti Mishra
<b>Address</b>	Life Republic, Marunji, Pune
<b>Gender</b>	Female
<b>Marital Status</b>	Married
<b>DOB</b>	22/01/1986

**Date:**

**Place:**