Sutanu Bose
Salesforce Developer

✉ sutanubose.2011@gmail.com

📱 8250949396

📍 Tamluk, India

TECHNOLOGY

Salesforce,

SKILLS

Lightning Web Component ,Lightning Event, Apex Class , Trigger , Integration ,Sandbox to development Deploy, Batch Class, Reports ,Dash board , Visual Force Page,Workf low Rule & Approval Process

WORK EXPERIENCE

Hih7 Webtech Pvt Ltd (12/2019-present)

Intelogik Solutions (6/2018-12/2019)

Achievements/Tasks:

- ES Dubai (Junior Salesforce developer/ Admin)
- HDFC Life (Salesforce developer)

PROJECT WORK

- Defined lookup and master-detail relationships on the objects and created junction objects to establish
- connectivity among objects.
- Created reports, dashboards, and processes to continuously monitor data quality and integrity and
- Creating LWc and connect with Event, Iteration.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and created permission sets where necessary.
- Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within theorganization.
- Responsible for setting up Filed Level Security.
- Developed custom Workflows and Assignment Rules for case escalation.
- Implemented Field Level security for sensitive data holder fields.
- Implemented Salesforce automation using web-to-case forms, email-to-case, assignment rules, automation and queues, auto response rules, escalation rules, chatter groups, person accounts, cases and solutions.
- Created and used Email templates in HTML and Visualforce.
- Involved in end-to-end testing and gathering feedback from business users
- Involved in Working with Standard Salesforce features like Objects, Workflows, Record Types, Page layouts, Workflow Rules, Case Assignment Rules, and Escalation rules, Validation rules, Profiles, Roles, Reports and Dashboards etc.
- Involved in Custom Integration of Outbound Messages, Workflow & Approvals, Reports, Custom
- Objects and Tabs, Email Services Security Controls, App Exchange Package & Custom Application,
- Sandbox data loading.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles
- and created permission sets where necessary.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application
- using platform database objects
- Created and deployed various Triggers, Apex classes and Visual force pages as part of the implementation.
- Making the timely data management using the Data Loader tool and thus making the insert, delete,
- upsert operation on the data.
- Constructed new sandbox Plan and assembled all the Requirements for Project.
- Deployed Configurations and Code between Salesforce Environments through deployment tools like
- Force.com IDE.

EDUCATION

Mechanical Engineering
College Of Engineering & Management,Kolaghat
08/2013 - 05/2017