Hitesh Gawhade

Product Management / Business Analysis / Project Management (Agile)

Contact

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Skills

Product Management

Very Good

Business Analysis

Excellent

Requirement Gathering & Documentation

Excellent

Sprint Planning (Scrum)

Very Good

Agile Project Management

Very Good

Softwares & Tools

Project (Jira, Zoho)

Excellent

MS Office Suite (Word,Excel,PPT,Visio))

Profile Overview

- Veteran product management & business analysis professional with over 11 years of successful experience in Product & Agile Project Management, Business Requirement Analysis, Solutions Building, Ux/Cx Strategies
- Recognized consistently for performance excellence and contributions to success in Telecom, Manufacturing, HR, Education, Fleet industries.
- Hands on experience in business requirement analysis, laying down business analysis process, project methodology (Agile-Scrum/Kanban/SAFe, Waterfall), sprint planning, product ownership & sprint delivery.
- Extensive experience in requirements processing - tracing, user stories, product & sprint backlog building, prioritization & end delivery
- Proven track record in handling complex, multi cultural - multi geographical projects in traditional and Agile project management environments
- Techno-functional thinker with development experience on Microsoft technologies (Asp.net, c#, mssql-server, IIS), Process suits (Cordys BOP 4.1 & Opentext Process Suit 10.6), HTML, CSS, javascript, Power BI & MySql
- Led in-house and off the shelf online solutions and ERPs implementation for employee base of 2000 across a dozen (domestic + overseas) locations (Polaris's Adrenalin HRMS, OrangeScape, Mowbly)
- Led engagements with technology partners to enable business systems (HR,Partner,Customer facing) which delivers around 2 lac user transactions annually.

Professional Journey

2017-11 - Current

Product Manager

Serosoft Solutions Pvt Ltd, Indore, Madhya Pradesh

- Leading product delivery for a client base of 200+
- Leading a team of 15+, inclusive of business & data analysts, UI/UX experts and implementation consultants to deliver out of the box and customized product enhancements
- Leading Agile sprint planning, execution, release, and sprint retrospective channels
- Account management for a prestigious South African university - business requirement gathering, scope management & overall delivery
- Extensive experience on Domestic & Overseas client interaction, engagement & relationship management
- Delivered & continuing 10k+ user stories in a span of 40 months
- Overviewed 20 major product releases and 80+ limited releases across 50+ live customer base
- Produced over 300 product artifacts which include business use cases, white papers, solution designs, requirement and gap

analysis, configuration and system analysis, product feature specifications, RFI responses, training content and product release notes
- Collaborated with project managers and engineering team to document, validate and monitor logging and metrics.
- Discovery Activities: Stakeholder Interviews, CX/UX Audits, Competitor Audits, and reviewing strategic client documents such as roadmaps, marketing plans, and analytics
- Pre-sales and Post Sales Business Analysis
- Linking the Business Problems with the Technical Solutions
- Setting up the Business Analysts Processes
- Member of the esteemed Core Group at the organisation.

2016-10 - 2017-10

Senior Business Analyst

InnoEye Technologies, Indore, Madhya Pradesh
- Overviewed product releases, product roadmap initiatives, custom development delivery and solution implementation in Agile scrum environment.
- Led a team of 6 to deliver fleet management app for iOS and Android within 10 weeks
- Collaborated for Product marketing collaterals - Product Feature Documentation, How-To-Guides and Prospectus

2013-06 - 2016-10

Project Manager

STL - Sterlite Technologies Limited, Aurangabad, Maharashtra
- Owned delivery for organisation wide application development drive on BPM platform with external team. This involved strategic development of generic application workflows which catered to 2000+ internal employees across 10 different locations
- Developed HR & R&D Suggestion Scheme Module
- Owned delivery for enterprise wide security gate pass module, mobility solution, portals for partners and customers, employee attendance systems integration
- Owned delivery for enterprise wide business travel, itinerary booking and payment module
- Data Center Migration & Hardware Refresh - Outsourcing transition & due diligence - processes, systems.

2012-07 - 2013-06

Associate Manager

STL - Sterlite Technologies Limited, Aurangabad, Maharashtra
- End to end Project Management - Requirement gathering, vendor evaluation, project initiation, planning, execution & monitoring.
- Established in house and outsourced business applications -

Very Good

Database Management (MySQL, MSSQL Server)

Very Good

Web Development (CSS,HTML,javascript

Good

Languages

English

Very Good

Hindi

Excellent

Marathi

Average

Technologies used : OpenText Process Suit, Google Apps, ASP.NET, SQL.

- Served over 2000 users across 10 locations in India

2010-10 - 2012-06

Application Development Consultant

STL - Sterlite Technologies Limited, Aurangabad, Maharashtra

- As an application developer, handled requirement gathering, development, testing, UATs & maintenance of HRMS, Employee Shared Service Portal, Performance Management System, Key Performance Indicator Portal, Travel Management Portal for 1500 Employees.
- Skills Used : ASP.NET, C#, SQL, ORACLE, CLOUD COMPUTING, Google Apps.

2010-07 - 2010-10

Graduate Trainee Engineer

STL - Sterlite Technologies Limited, Aurangabad, Maharashtra

- Developed internal web portals for HR, Partners & Customer processes
- Worked closely with CIO for laying down IT strategies across manufacturing business processes for 7 plants and 3 corporate offices
- Collaborated with departmental heads and stakeholder owners for documenting IT business system requirements and solution approach
- Liaised with external vendors to achieve system and process outsourcing

2009-07 - 2009-12

Intern

Pyramid Quality Consulting Inc, Noida, Uttar Pradesh

- Worked as intern and was responsible for Development and User Testing of -1) Company's Document Management System's Multilingual Version. 2) HelpDesk Portal for DMS.
- Skills Used : ASP.NET, C#, SQL SERVER.

2008-01 - 2008-01

Summer Trainee

BALCO, Korba, Chhattisgarh

- Went through the brief process of Aluminum production.

Education

2006-08 - 2010-05

Bachelor of Engineering (Honours): Computer Science

Birla Institute of Technology And Science - Pilani, Rajasthan

2002-07 - 2006-05

HSSC: Maths

School For Excellence - Betul, Madhya Pradesh

Accomplishments

- Achieved 1st rank in the state - M.P. Board HSSC exam - 2006 (96%)
- Complete PMP 35 pdu twice since 2012
- Achieved annual award for - Best Product Knowledge (2020)
- Achieved Udemy certification - Agile Project Management; Agile Delivery (2021)
- Achieved Udemy certification - Become a Product Manager | Learn the skills & Get the job
- Project Management Program Certification Training - Sep 2012
- Spot Performer Award - Sterlite Technologies Ltd - Oct 2012 For Implementing Google Single Sign On based in-house Development of Key Performance Indicator Portal.
- Excellence Award - Training Project - Sterlite Technologies Ltd - Nov 2010 - Won excellence award in group for displaying energy balancing techniques inside optical fiber plant, which included research, analysis and simulation of existing and extrapolated energy parameters.
- Spot Performer Award - Jan 2014 - For implementation of database driven, role based navigation and content management in internal BPM web portal.
- Spot Performer Award - Sterlite Technologies Ltd - For identifying and eliminating critical bug in running application.
- Among Top 5% Performers for FY14-15 - Sterlite Technologies Ltd - Jul 2015 - Stood among top 5% performers for FY14-15 performance evaluations.

Interests

Podcasts, Movies, Technology Trends & Articles, Cricket, Parenthood, Standup Comedy