Jayashree Patil

Quality Assurance (4+ years of relevant experience)

Profile

Experienced and reliable Deployment and Quality Assurance professional with over 8 years of experience working in companies to ensure the highest quality outcomes possible.

Employment History

PlayIzzOn Pvt. Ltd. (JetSynthesys Pvt. Ltd.)

Feb, 2017 - Apr, 2023 (6 Years 2 Months) Pune

Game Tester

Feb 2019 - April 2023(4 Years 2 Months)

- Perform Android and iOS app testing on various environment like staging, sandbox and production
- Develop and implement test plans for game features and functionality using Agile methodology
- Write detailed and comprehensive test cases and reports to document the results of testing
- Conducted usability testing to assess the user experience during Live-Ops and ensure the game is intuitive and user-friendly
- Design and implement strategies to ensure the game works on multiple platforms and devices
- Manage task allocation and take daily updates from the team
- Train new members of the team and conduct Knowledge transfer sessions
- Appreciation for timely bug free deliveries and team management

Sr. Deployment Executive

February 2017 - January 2019 (2 Years)

- Create the apps and make them live on the Google Play Console, iTunes Store and Amazon Kids+
- Linking the apps with Firebase, API console, and Facebook
- Create and run events for app store optimisation
- Responsible for store preparation, creating the In- apps and subscriptions and managing the prices according to market rate

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Education

College: D.Y Patil Institute of Management (Pune University)

Degree: Masters In Computer Management (2011)

Certification

- Software Testing with Selenium (Java) (July 2023 - Sept 2023) - Online IT Vidya
- Python Automation Blueprint (Selenium + API) (July 2023 - Sept 2023) - The Testing Academy
- Diploma In Software testing (September 2011) - Seed Infotech

LinkedIn Learning

- ISTQB Foundation Examination Prep
- Software Testing Foundations Testing throughout the SDLC
- Test Automation with Python_7 Mobile Automation with Appium

•Communicate with project managers and respective team members for issues and provide suitable solutions for in-house and third-party projects

•Handle promotions/ issues by interacting with Google Play and iTunes Store manager

•Interact with global third-party vendors to understand the requirements and expected build changes

•Appreciation on handling the deployment of 6 games solely for 1+ year

Consultant-Deployment Executive at Reliance Game (Zapak Mobile Games Private Limited)

May, 2012 - Sept, 2013 Pune (1 Year 5 Months)

•Handle the end-to-end Mobile Content Delivery process (Games, Wallpaper, Animation, Videos) for Indian & International operators on the different portals

•Mapping of devices, checking images and validating the submission against the different carrier requirements

•Cross-check packages created by other team members

•Communicate deployment status and escalate blocking issues to management

•Create sheets and checklists for new device carriers

•Create a content calendar to ensure timely delivery of content across all channels

Customer Care Support Executive at NSDL

Dec, 2010 - Apr, 2011 Pune (5 Months)

•Provide customer support on the call and in person

•Process queries and complaints, and update reply in the IG application

•Train new customer service agents

•Maintain customer service support systems to streamline customer interactions

Technical Skills

•Experience in Manual Testing- Unit testing, Integration testing, Regression testing, Smoke testing, Sanity testing, Functional testing, Compatibility testing, Localization testing, Alpha and Beta testing, UAT, Cross Platform testing, API testing

•Basic Knowledge of Automation Testing tools and software- Java, Selenium, Appium, Maven, Cucumber, JIRA, Confluence, Jenkins, Postman, Unity, Eclipse, TestNG, Jmeter, WebDriver, GitHub, Firebase

Interpersonal Skills

•Communication, Problem-Solving, Leadership, Time Management, Decision Making, Team Oriented