

CHU OKADIGBO

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19033 Capehart Drive, Montgomery Village, MD 20886

SUMMARY

Results-oriented business solutions professional with 6+ years of experience with a proven track record of leading major projects geared at streamlining and automating processes. Proficient at identifying user needs and finding innovative solutions. Effective team leader who excels in motivating and organizing teams for optimal performance. Astute at identifying existing and potential problems and working to eliminate them.

EDUCATION/PROFESSIONAL DEVELOPMENT

Georgetown University , Washington DC	Aug 2019
Masters in Technology Management	
American University , Washington DC	May 2015
Bachelor of Arts; Economics and Finance	
Valley Forge Military College , Wayne PA	May 2012
Associates of Arts; Business Administration Magna Cum Laude	
Harvard University	2018
Certificate; Computer Science for Business Professionals	
Credential of Readiness (CRe)	
Certified Scrum Master (CSM)	
Certified Scrum Product Owner (CSPO)	
AWS Certified Cloud Practitioner	

CORE COMPETENCIES

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| • Project Management | • Cloud Computing | • BI/Data Visualization and Analysis |
| • Financial Analysis | • User Acceptance Testing (UAT) | • Waterfall/Agile Methodologies |
| • Requirements Gathering & Documentation | • Business Process Management/BPMN | • Product Development & Design |

PROFESSIONAL EXPERIENCE

Impact Makers	Aug 2018 – Present
Sr. Consultant	
Client – Marriott International Inc.	Dec 2019 – Present
Product Owner	
<ul style="list-style-type: none">• Serve on a team dedicated to data warehouse implementation and retirement of legacy systems• Contribute to daily stand ups, product demo planning, sprint planning, and sprint retrospectives for project team• Continuously work closely with build teams and business to ensure alignment with Enterprise Architecture• Document user stories, lead requirements prioritization and develop UAT processes for data migrated to a cloud data warehouse• Ensure in-scope schemas and tables are included in the design documents of the build team and onboarded successfully	
Client - Volkswagen AG/Automobili Lamborghini S.p.A	Aug 2019 – Dec 2019
Scrum Master	
<ul style="list-style-type: none">• Managed budgeting and resource planning on 3 projects across several business lines• Worked closely with IT and business managers to identify innovative ways to improve operational efficiency• Ensured product demos are presented to stakeholders and get feedback for improvement• Developed and managed project scope and change management controls, ensuring focus and budget feasibility• Removed obstacles and impediments facing the development team and ensured transparency• Developed and implemented procedures for effective data management	
Client - Choice Hotels International	Aug 2018 – Aug 2019
Scrum Master	
<ul style="list-style-type: none">• Enacted agile scrum methodologies to improve team velocity and burndown by 45% within the first Program Increment (PI)• Conducted resource planning and project budgeting for the Choice PMS and CRM implementation• Drafted and maintained business requirements and aligned them with functional requirements to ensure traceability	

- Eliminated impediments facing the development team and enabled the team with the resources required
- Ensured IT vendors met the demands of the finance team on schedule and within budget
- Provided leadership throughout the lifecycles of projects, guiding the understanding the project team has through design and development to ensure acceptance criteria is met

NIRSAL Plc

Mar 2017 – Jul 2018

Sr. Business Analyst/Scrum Master

- Led and coordinated sprint planning, daily stand ups, demos, retrospectives and backlog grooming sessions
- Communicated requirements by constructing business-friendly data and process models
- Partnered with IT development team and Product Owner to develop a platform for time & expense tracking
- Created innovative agricultural finance frameworks and models which facilitated affordable credit, and increased bank lending in the agricultural sector by 22%
- Developed team and organization-wide training materials and workshops to build knowledge and skills to facilitate processes

Central Bank of Nigeria

Oct 2015 – Mar 2017

Sr. Business Analyst

- Developed and documented user stories and led refinement sessions as proxy product owner
- Designed process flows and constructed roadmaps for processes within finance teams
- Performed root cause analysis to develop performance metrics, reports and business roadmaps
- Provided training to users on Microsoft Excel and Tableau/Qlik to improve data visualization and analysis
- Assessed and analyzed opportunities for improvement within the organization and facilitated education of staff to achieve predicted outcomes in conjunction with Staff Development Managers
- Provided strategic reports to bank and subsidiary CEOs and proffered proposals using research findings

Chrome Group

Jan 2013 – Aug 2015

Business Analyst

- Translated stakeholder requirements into process flows, user stories, and use case diagrams
- Monitored and maintained applications, ensuring proper updates and compliance with requirements
- Streamlined internal processes by working with departmental heads to identify all bottlenecks
- Conducted UAT to validate user stories and ensure all acceptance criteria were met
- Created departmental budgets and coordinated with management to determine financial planning

ADDITIONAL

- **Software Platforms:** JIRA, Confluence, PeopleSoft, Celoxis, TFS, MS Projects, Adaptive, AWS, Azure, Sharepoint, MS Office (Excel, Access, Visio, PowerPoint), SAP, Selenium, VersionOne, SQL, Salesforce, Snowflake, Tableau, Qlik, Scoro, Bitbucket, Python, SailPoint
- **Community Service:** Community Volunteer 2010 – Present
- **Languages:** English, French, Igbo