



## Rishabh Kumar

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### CAREER OBJECTIVE

To secure a challenging position where I can effectively contribute my skills as IT Professional and effectively utilize and nurture my analytical and technical skillset.

### PROFESSIONAL EXPERIENCE

Worked for **Fingertiplus Technologies** from Dec-2017 to July-2019 as a **Software Engineer (Salesforce Developer)**.

Currently working for **Altimetrik India** from July-2019 to till date as a **Enterprise Solution Consultant (Salesforce Consultant)**

### PROFILE

- **3 Years** of Industry experience in Salesforce (SFDC) technology.
- Extensive skills in analyzing Business & Functional Requirements with analysis, design, development, customizations and implementation of CRM using different modules in **Salesforce.com**.
- Exposure to all Stages of Software Development Cycle (SDLC).
- Experience and adapted SFDC best practices for development and deployment in projects.
- Strong ability to work individually and constantly in challenging environment.

### TECHNICAL SUMMARY

- Hands on experience in SFDC development using Apex Language like Apex Trigger, Apex Class, Apex Test Methods, Batch Apex, Apex Scheduler, Visualforce Pages, Rest API, Controllers fixing including deployments to production.
- Knowledge of lightning, lightning component, lightning web component, Lightning bug fixing.
- Work experience in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Approvals, and Workflows.
- Knowledge of Webservice/Integration Rest API And Soap API.
- Knowledge in designing Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, Custom Settings.
- Knowledge in web technologies like HTML, JQuery, CSS, and JavaScript.
- Knowledge of Core Java, SQL.
- Hand on experience on tools like Data loader, Developer Console, Workbench, VS Code

## **EDUCATION QUALIFICATION: -**

### **Bachelor of Technology.**

Swami Vivekananda Institute of Science and Technology, Kolkata  
Graduated 2017

## **Awards And Achievements : -**

- GEM award From Altimetrik
- Spot Award From Sony (Client Of Altimetrik)

## **PROJECT SUMMARY**

### **Fingertipplus Technologies, Bangalore**

- **Project Name: - Fingertip App (Fingertip)**  
**Description:** - Fingertip is the leading decision-making application native to Salesforce. Fingertip App enables organizations to make better decisions through planning, project management, task management, collaboration, and many other digitized organizational processes.  
**Work Done:** - Development of user stories, Bug Fixing, Unit Test, Deployment.
- **Project Name: - Field Sales (United Trades)**  
**Description:** - App can track status of users and give idea about their visits.  
**Work Done:** - Solution Approach Development of Trigger, Apex classes to achieve functionality. Building of Lightning components and making the UI effective. Unit Testing. Deployment through change set.
- **Project Name: - Real Estate CRM (Coldwell Banker)**  
**Description:** - Fully automated process like whenever an enquiry (lead) is qualified it will create an opportunity and so on like that. Users use Salesforce for their CRM process.  
**Work Done:** - Development of Rest API to interact with Salesforce to do CRUD operations, Development of Rest Callouts to retrieve data identified by a URL, Create a resource or post data to the server etc.
- **Project Name: - Real Estate CRM (GM Infinite)**  
**Description:** - Fully automated process like whenever an enquiry (lead) is qualified it will create an opportunity and send mails based on their requirements directly through Salesforce and tracking of their payments and all.  
**Work Done:** - Development of VF pages for pdf purpose, Apex Classes, Trigger, Callouts
- **Project Name: - dQuoitient (TIVO)**  
**Description:** - This is an existing project which is on "Classic". We made it to be Lightning Compatible.  
**Work Done:** Analyzing all the Js Buttons, Custom URL Buttons VF Pages to convert into Lightning. Development of VF pages for Js Buttons, Apex Classes based on requirements.
- **Project Name: - Cloudbyz**  
**Description:** - Make list view on button click. Custom email template to send the mail to bulk users.  
**Work Done:** Created Metadata Api, Lightning Components, Apex Classes, Unit Testing.

## **Altimetrik India , Bangalore**

- **Project Name: - Regional Factsheet (Sony Japan)**  
**Description:** - Fully automated the loading of data and processing the data and based on conditions app will decide to go live of the product.  
**Work Done:** - Development of VF pages, Lightning Web Components, Apex Classes, Trigger, Callouts, Test classes, Production Deployment.
  
- **Project Name: - Offline Genba (Sony Europe)**  
**Description:** - This is an existing project which is on "Classic". We made it to as lightning Compatible for desktop as well as mobile.  
**Work Done:** - Development of Lightning Web Components, Lightning Components Apex Classes, Trigger, Test classes, Production Deployment.
  
- **Project Name : - DI ProCam (Sony Europe)**  
**Description :** - Made a custom approval taking system .  
**Work Done :** - Sales Cloud, Approval Process, Lightning Flows, Lightning Web Component. Apex classes, Triggers, Profile, Permission Sets.