

Paul Webb

Sr. Project Manager

(904) 716-5057

Paul Webb
PMP Certified, CSM
Jacksonville, FL
(904) 716 5057
pwebb12345@aol.com

Professional Summary

- Commitment to professionalism while driving projects from initiation to closure
- Extensive experience in corporate and government projects
- Outstanding communication skills and a reputation for dedication and understanding of client needs
- 20+ years as a Program - Project Manager and Professional ITSM Consultant
- Extensive MS Project Professional and Server
- PMP Certified
- Certified Scrum Master
- ITIL Certified
- Proven track record with repeat clientele; ability to adapt and meet needs of the client with excellence

Technical

Hardware: IBM PC, Client Server, Mainframe
Environment: Windows 2010, 7, MS Explorer, Linux
Databases: MS Access, DB2, Oracle, SQL Server
Language: COBOL, Visual Basic, SQL, MS Access, HTML
Software: MS Project, MS Project Server, MS SharePoint, Rally, MS Office, MS Publisher, MS Visio, MS OneNote, Corel Draw, ABC Flowcharter, Lotus Notes, MQ Series, Oracle EBS, VMware, Network Software, HP (Peregrine), EMC, Tivoli, BMC Remedy, Maximo, Service Now, Microsoft Teams, Complete Tivoli Stack, Incentive Compensation Management, Siebel
Methodologies: System Development Lifecycle (Waterfall and Agile Kanban), RUP, Project Management Institute (PMI), Earned Value (EVM), Process Models, COBIT Controls.

Professional Experience

Florida Blue

June 2017 – Dec 2020

Senior Infrastructure Project Manager

- Provided Project Management for:
 - Enterprise High Availability – Kanban With Rally 1 year
 - Analytic migrations – Agile
 - Configuration Management Network Discovery
 - Network Security Manager – NSM Business and Infrastructure Data Segmentation (Management NICs)
 - Server provisioning – Agile – 2 Years
 - SQL Upgrades

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- Z/OS Upgrades
- Security Compliance
 - Carbon Black Protect Whitelisting, Symantec DCS
 - Titration Sensitive Data Discovery
 - Illumio Micro segmentation
 - Guardium. Splunk
 - Web SiteMinder, SSO, SAML
 - Row based security
- Analytical Systems – IAS Sailfish and Netezza NPS
- ETL – Netezza interfaces with row-based security, archives, backups and data security
- Evaluation of future analytical platforms
- Workload Analysis of Analytical data
- Hitrust, Hitachi Identity Privileged Access Manager
- Facilities Implementation of IT Infrastructure for Tele Sales
- Sales Workflow
- Organizational Development – Roles, Responsibilities, RACI
- Project Management and Program Management Improvements
- Data Platform High Availability – Hadoop, Kafka, MongoDB, Open Shift, PostgreSQL

Wells Fargo (Meridian Technologies)

Dec 2016 – Jan 2017

- Short term contract assessment with recommendations for the IT leadership organization structure for IT group(s) in Wells Fargo

Acosta Sales and Marketing - Jacksonville, FL

Mar 2015 – Nov 2016

Senior Project Manager

- Upgraded Oracle EBS and Customizations (Waterfall and Agile)
- Implemented Sales Ordering for Retail using SSO and SAML 2.0
- Liaison for Product Delivery and Program management for subject matter expertise in core product development
- Provided day to day guidance for implementation team internal and client-facing
- Program Level Project Managed Datacenter and Network Consolidations Including:
 - Physical to virtual (VM) conversion of application, database and infrastructure servers
 - Network migration of application and infrastructure VMs and VLANS transparent to users who continued to use their applications without user perceived degradation
 - Testing and rehearsals of the VM migration on non-production VLANS
 - Final VLAN cutover of Gateways requiring a short outage during off hours
 - Coordination of all required users, application, network and Datacenter staff during cutovers
 - End to end testing and acceptance by users
 - Java updates
- Managed the development of ETL Commissions Reconciliation, Business Intelligence, and Security Managed Enterprise Architecture for Cloud Technologies
- Ensure rapid project issue resolution and communicate effectively with all stakeholders regarding issues and risks
- Ensure that communicated and planned metrics (savings, cost, timing, etc.) are achieved
- Established scope and stakeholder commitments
- Delivered IT excellence to business customers
- Monitored project performance and managed issues with risk mitigation
- Increased the maturity of IT responsibility and IT management of Information Systems

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- Scheduled and facilitated daily Agile (Scrum) calls and monitoring reports
- Documented and distributed Risk, Issues Actions, Dependency, and Decision (RAIDD) Log
- Provided strategic system improvements and modifications to the Program/Product development team for continuous product enhancement

ADT Tyco IS Boca Raton, FL Senior Program Manager

June 2013 – September 2014

- Provided Program/Project Management for the split of Information Systems for the divestiture of ADT and Tyco (Security Services)
- Planned, tracked, monitored, controlled, reported, validated and closed plans to split, purge, migrate, and decommission 180 comingled ADT/Tyco Information Systems (360+ individual projects)
- Establish and maintain internal and external contacts to position company IT to leverage industry best practices
- Experience successfully coordinating business and technical resources under an integrated project plan to ensure the alignment of resources **at the program level**.

Evergreen Systems Project Manager

Jan 2013 – May 2013

- Developed project plans for the implementation of HP Orchestration and Configuration Management
- Developed project plans for MS SharePoint designs and implementations on Project 2013 for health care clients
- Provided maturity assessment and improvement project plans for Incident Management and Change Management
- Developed and delivered ITIL 2011 Foundations training class
- Enhanced Service Now with ITIL 2011 updates

IBM Global Services (Client Locations) Project/Program Manager, Management Consultant

Nov 1989 – Mar 2012

- Managed data modeling/mapping/mining and systems development
- Implemented, upgraded and customized software products including Siebel CRM, Peregrine (HP), Maximo, Tivoli, EMC, BMC Remedy and Workflow for several IBM customers
- Assisted in the development of IBM Business Process Modeler
- National Achieves and Records Agency: Managed the roadmap to implement ITSM and coached the development of Change and Release Management.
- North West Red Water (Canadian Energy): Managed the Architecture of IT Operational Processes and managed ITSM staff.
- Dow Chemical: Project managed the design team for a private Cloudburst solution.
- US Navy Consolidated Afloat Network Enterprise Services: Directed the Systems Management and Service Management proposal, prototype, and detailed design. Managed and implemented the detailed design solutions for IBM and EMC with Agile techniques. Managed a technical team of over 100 IBM consultants. Facilitated extensive RAD/JAR sessions for requirements
- Department of Homeland Security: Directed the development of IITSM improvement. Coached and trained staff in Service Management.
- US Government Intelligence Agency: Held the position of Sr. Asset Manager
- US Government Intelligence Agency: Held the position of Incident Manager
- US Government Intelligence Agency: Held the position of Change Manager
- US Government Intelligence Agency: Implemented BMC Remedy Service Management
- New Power (Enron): Managed the development of all business processes and services for a new deregulated power company. Managed and directed a process team of 30 IBM and Arthur Anderson consultants.

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- IBM Internal: Managed the development of intellectual property Service Management Information Guides and Process Guides. Managed an international worldwide team of 10 IBM consultants.
- State of Michigan: Managed the Process Architecture for IT Asset Management and Project Managed the workflow automation of server provisioning.
- Florida Power and Light: Managed technical staff in the implementation of Asset Management
- Automotive: Managed the implementation of Configuration Management
- Veteran's Affairs; Managed the Process Architecture for IT Transformation
- US Government Intelligence Agencies: Managed and coached the implementation of ITSM roles and responsibilities
- Developed and delivered training for over 1,000 students in IT Service Management and IT Asset Management.

Education

- Masters of Applied Science – Engineering Management Sciences – University of Waterloo, Waterloo Ontario

Certifications:

- Certified Project Management Professional (PMP)
- Certified ITIL V3 Expert and V2 Service Manager
- Certified ITIL Trainer
- Certified ITIL Executive
- ISO/IEC 20000
- DoD Secret Clearance (2012)
- Licensed Florida Insurance Agent – Life, Health, Annuity (0215)

Paul Webb

- Jacksonville, FL, USA

Contact Information

- pwebb12345@aol.com (Preferred)
- 9047165057 (Preferred)

Work History

Total Work Experience: 23 years

- **Senior Management Consultant | IBM Corporation**
Jan 01, 1998 - No End Date
- **Senior Project Manager | ADT Tyco Integrated Security**
No Dates Provided
- **Sr. Asset Manager | US Government Intelligence Agency**
No Dates Provided
- **Incident Manager | US Government Intelligence Agency**
No Dates Provided
- **Change Manager | US Government Intelligence Agency**
No Dates Provided

Skills

- **it project management** | 15yrs | 2017
- **pmp** | 1yrs | 2017
- **project management** | 20yrs | 2016
- **process engineering** | 20yrs | 2016
- **itil** | 15yrs | 2016
- **change management** | 14yrs | 2016

- **asset management** | 8yrs | 2016
- **iso** | 8yrs | 2016
- **networking** | 7yrs | 2016

Work Preferences

- Likely to Switch: Most Likely
- Willing to Relocate: Yes
- Travel Preference: Up to 100%
- Preferred Location:
 - Jacksonville, FL, USA
- Work Authorization:
 - US
- Work Documents:
 - US Citizenship
- Desired Hourly Rate: 60+ (USD)
- Desired Salary: 100000+ (USD)
- Security Clearance: No
- Third Party: No
- Employment Type:
 - Contract - Corp-to-Corp
 - Contract - W2
 - Full-time
 - Contract - Independent

Profile Sources

- LinkedIn: <http://www.linkedin.com/in/paul-webb-36ba0437>
- Dice:
<https://www.dice.com/employer/talent/profile/8708bd7ccbd8fe23795d8ebf0f9d6bb161aba8c1>