

Pragya Saraswat

Salesforce Developer (PAT)
Cognizant Technology Solutions, Noida, INDIA



OBJECTIVE

Seeking a role which can give me an interesting, innovative and challenging work environment with targets and responsibilities that will utilize my education, professional skills and experience and offer scope for learning, advancement opportunity and continuous development through teamwork and self-expression.

WORK EXPERIENCE

Cognizant Technology Solutions August 2020
Salesforce Developer(PAT) - Current
Noida, Uttar Pradesh

Client – Amazon Audible

Project – Multilingual Help Center Communities for iOS, Android and Web

Role – Salesforce Developer and Administrator

Responsibilities:

- Salesforce service cloud implementation to support multilingual knowledge articles management.
- Salesforce communities implementation for public knowledge base.
- SEO and Google Analytics enablement.

EDUCATION

Masters, Technology(Integrated) June 2020
Computer Science

Jaypee Institute Of Information Technology

7.2/10(CGPA)

Noida, Uttar Pradesh

Senior Secondary

May 2015

Sumeet Rahul Goel Memorial Sr. Sec.School

CBSE, 90.4/100%

Agra, Uttar Pradesh

Secondary

May 2013

Sumeet Rahul Goel Memorial Sr. Sec.School

CBSE, 10/10(CGPA)

Agra, Uttar Pradesh

PROJECTS

Bitcoin Price Prediction Using Neural Networks and Other Machine Learning Algorithms

Used Jupyter Notebook for implementation of recurrent neural networks + LSTM (2 LSTM layers) with 10-fold cross validation for the predictions with live streaming data captured from web.

Online Banking Portal

Used Eclipse IDE to build a java based web application using JDBC and JSP modules. Application allow users to perform different tasks related to banking.



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SKILLS

Problem Solving ●●●●●
Core java ●●●●●
JavaScript ●●●●●
Apex ●●●●●
SFDC ●●●●●

CERTIFICATONS

- Copado Administrator Certification
Copado, Oct 2020
- Salesforce Administrator Certification
Salesforce, Oct 2020
- Salesforce App Builder Certification
Salesforce, Dec 2020
- Salesforce Platform Developer I
Certification
Salesforce, Jan 2021

PUBLICATIONS

- Bitcoin Price Forecasting using
LSTM and 10-Fold Cross validation
IEEE, Mar 2019

INTERNSHIPS / TRAININGS

- IT Department DRM(Divisional
Railway Manger) Office, Agra UP
May – Aug 2018
Developed a java based web
application for employees of DRM
office to file complaints related with
IT equipment's. Which is live on -
https://ncr.indianrailways.gov.in/view_section.jsp?lang=0&id=0,1,396,402,1638
- Cognizant Technology Solutions,
Pune Maharashtra
Feb – Jun 2020
SFDC Internship.