Sagar Jandhyala

Salesforce Delivery Manager | 7x Certified Salesforce Application Architect

Nearly 14 years of extensive industry experience with Salesforce specific experience of 6.5 years. Looking after delivery of Salesforce project with 2 teams and size of 30+.
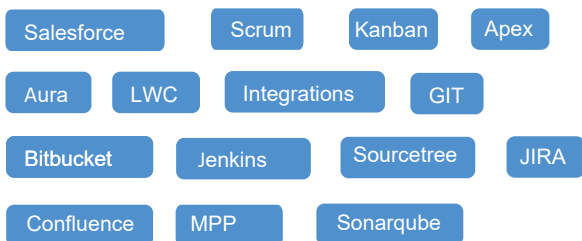
✉ sagar.jandhyala@gmail.com 📱 9867173803 📍 Hyderabad, India

Skillset

Motivator
Collaborator
Change Agent
Leadership
Decision Making

Technical Tools

Salesforce Scrum Kanban Apex

Aura LWC Integrations GIT

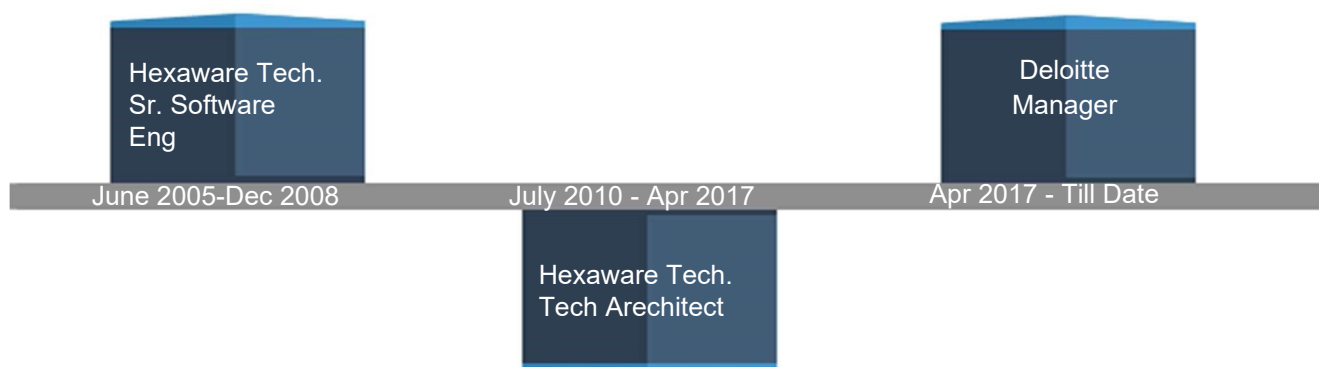Bitbucket Jenkins Sourcetree JIRA

Confluence MPP Sonarqube

Career Summary

- Excellence in delivering large-scale, complex projects in Salesforce by leveraging Digital & Cloud technologies across Airline/Human Resource/Consumer Industry Products and Finance verticals
- Playing a significant role as a Delivery Manager with 2 scrum teams of total **30+** members; implementing latest Project Management principles, managing project staff, controlling P&L and delivering projects as per standards of quality, schedule & cost
- Capability building of **200+** resources for LWC by driving the training across **25+** projects
- Liaising with leadership & technical teams to evaluate & resolve impediments and technological challenges and conducting regular Risk Profiling and Project Pulse Check meeting with Directors
- Rich experience in end-to-end execution of IT programs and extensive project management experience across projects with expertise in delivery of projects in Salesforce
- initiatives across levels
  Insightful knowledge of process analysis & designing with comprehensive experience in technical solution architecture (using Agile/ Scrum models) for enterprise wide solutions with alignment of business & information systems
- Insightful knowledge of process analysis & designing with comprehensive experience in technical solution architecture (using Agile/ Scrum models) for enterprise wide solutions with alignment of business & information systems
- Gained international exposure by working on-site in **US**, collaborating with cross-functional teams and leading completion of the projects within defined budgetary timelines

Critical Strengths & Competencies

Program / Project Management

Delivery Management

Solutions Architecture

Training & Team Management

Agile & Waterfall Methodologies

Stakeholder Management

Business Process Improvement

Release/Change Management

Career Timeline

Hexaware Tech.
Sr. Software Eng

Deloitte
Manager

June 2005-Dec 2008

July 2010 - Apr 2017

Apr 2017 - Till Date

Hexaware Tech.
Tech Arechitect

Certifications

- Salesforce Certified Application Architect
- Data Architecture and Management Designer
- Sharing and Visibility Designer
- Platform Developer 1
- Platform App Builder
- Development Lifecycle and Deployment Desginer
- Identity and Access Management Designer
- Platform Developer 2 Multiple Choice

Projects Undertaken:

Deloitte

(1) Consumer & Industrial Products, Deloitte Digital /Salesforce.Com, Hybris, AEM, **Period: 2020 – till date**, Delivery Manager

- Managing a team of size 30+ assigning task, release planning, risk management and executing the project from offshore
- Utilizing project management, team leading & Salesforce technology skills to deliver the greenfield implementations Driving the Spring Planning sessions and conducting retrospective meetings
- Defining quality gate review processes and Agile processes
- Organizing daily stand-up meetings and Scrum of Scrum meetings with different vendor teams
- Collaborating with the Product Owners in finalizing the scope and ensuring that there is a healthy backlog
- Describing DevOps process in terms of Continuous Integrations, defining the Environment Strategy to align with the project timelines for SIT, UAT and Training
- Identifying potential risks for project delivery, raising risks and issues to highlight project delivery concerns to management
- Planning sessions for doing Impact Analysis of Use Cases in each Sprint and the reviews of FDD/TDD/UTCs/Code well in advance before SIT phase to minimize the risk at later point
- Mentoring campus hires/team and ensuring the project deadlines are met minimum defects and with high quality
- Interacting with cross-tower application leads for resolution and communicating the status updates to Global Leaders
- Reviewing code quality and process quality of the entire release

(2) Humar Resource App, Deloitte Digital /Salesforce.Com, **Period: Jan 2019 – Dec 2019**, Delivery Manager

- Managing a team of size 20+ assigning task, release planning, risk management and executing the project from offshore
- One of the first projects in Deloitte to implement LWC.
- Salesforce components used - Community Cloud, LWC
- Tavelled to onsite (Atlanta, GA) for initial collaboration and setting up of processes to ease the delivery process
- Utilizing project management, team leading & Salesforce technology skills to deliver the greenfield implementations Driving the Spring Planning sessions and conducting retrospective meetings
- Organizing daily stand-up meetings and Scrum of Scrum meetings with different vendor teams
- Collaborating with the Product Owners in finalizing the scope and ensuring that there is a healthy backlog
- Describing DevOps process in terms of Continuous Integrations, defining the Environment Strategy
- Identifying potential risks for project delivery, raising risks and issues to highlight project delivery concerns to management
- Planning sessions for doing Impact Analysis of Use Cases in each Sprint and the reviews of FDD/TDD/UTCs/Code well in advance
- Mentoring campus hires/team and ensuring the project deadlines are met minimum defects and with high quality
- Worked as a Scrum Master in the second release
- Reviewing code quality and process quality of the entire release

(3) FSI- Deloitte Digital / SFDC - Period: Jan 2018 - Dec 2018, Team Lead - 15 members
(4) FSI- Deloitte Digital /SFDC- Period: Apr 2017-2017, Team Lead - Team Size: 10 members

Hexaware

Airlines - Salesforce - Period - **2014 - 2017 -** Team Lead - 7 members. Worked at on-site (Atlanta,Georgia)

BFSI - Nomad - Period - **2010 - 2013** - Team Lead - 5 members. Worked once at on-site (White plains, NY)

BFSI - Nomad - Period - **2005 - 2008** - Team Member. Worked once at on-site (White plains, NY)

Education

Bachelor of Engineering Berhampur University

2001– 2005   *Berhampur,Odisha*

High School
CBSE

1998– 2000   *Rourkela,Odisha*

Intermediate
CBSE

1996 – 1998   *Rourkela,Odisha*