

Sweta Das

Agile Business Analyst

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Address Bengaluru, Karnataka

A Certified Scrum Product Owner(CSPO®) with 2 years of experience in **business analysis, business operations, client relations** and 5 years of experience in **product development**. Worked in IT domain primarily in **Cloud and Banking**. Recognized as a creative thinker with strong analytical skills. Adept in conceptualizing solutions that align with business strategy to meet business objectives within acceptable levels of risk. Equipped with **good communication and negotiation skills, work ethics** and possesses a strong sense of **leadership**.

Professional Skills

Problem Solving and Critical Thinking

Risk Analysis and Decision making

Requirement Gathering and Analysis

User Acceptance Testing (UAT)

Data Modelling

Product Development

Technical Skills

Microsoft Excel

SQL (MySQL, PostgreSQL, Amazon Redshift)

PowerPoint

NoSQL (MongoDB)

Tableau

Linux

Core java

Eclipse, Bitbucket, JIRA

AWS

Work History

May,2019-
Current

Business Analyst

Accenture, Bengaluru, Karnataka

- Worked closely with product management and business stakeholders to understand problems and opportunities.
- Interpreted client needs and translated into understandable written requirements.
- Prepared a prototype for connectors which resulted in a faster and effective design cycle.
- Built a Tableau report to show performance comparison result of the legacy connectors and the new connectors and published presentation.
- Worked very closely with product development team to ensure technical specifications are aligned.

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- Collaborated with QA team to prepare the UAT test cases and performed UAT to ensure the connector is ready to use.
 - Worked as a liaison between developers and clients to implement product feature improvements.

September,2016- Technology Analyst

May,2019

Infosys Limited, Bengaluru, Karnataka

- Helped improve the operations by establishing connection between client requirements and the project deliverables and ensured that the deliverables are adhered to the requirement specifications.
- Collaborated with project teams to support new or enhanced products.
- Assisted with deployment issues by clarifying user questions and identifying problems, deconstructing into consumable sections and troubleshooting issues.
- Developed flowcharts and diagrams to describe and lay out logical operational steps.
- Performed peer code for the developers and ensured the coding standards are maintained.
- Designed, developed and implemented software applications for website based on analysed requirements and understanding of industry technical standards.

December,2013- Java Developer

May,2016

Infosys Limited, Bengaluru, Karnataka

- Designed, developed and implemented software applications for website based on analysed requirements and understanding of industry technical standards.
- Worked on enhancement requests which involves analysis, design, development testing and execution.
- Used Sonarlint and SonarQube to improvise the code and reduce the cognitive complexity and redundant code wherever required.
- Investigated issues and defects to determine problem root cause and formulate corrective action recommendations.
- Modified and maintained software documentation and specifications.

Education

2009-2013

Bachelor of Technology: Applied Electronics and Instrumentation

Silicon Institute of Technology, Bhubaneswar

2007-2009

12th Standard: Science

Ramadevi Women's Junior College, Bhubaneswar

2006-2007

10th Standard

D.A.V. Public School, Bhubaneswar

Certification

March, 2021

Certified Scrum Product Owner