

RITESH CHAWARE

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Mob No: 9975047682

SALESFORCE
CERTIFIED

Platform Developer I

Profile Summary

- Overall 8 Years of Production Support for Automobile domain and Information Technology experience in CRM SAP and Production Support function.
- Relevant 1.8 years of Information Technology experienced in developing business processes and system solutions based on cloud platforms like Salesforce.com CRM, Force.com.omain.
- 3+ years of super user at SAP PP R/3 & of domain manufacturing experience.
- Experience on Salesforce.com Platform – CRM, Force.com, **Apex, Triggers, Visualforce, Async Apex, Integrations** etc. with end-to-end product development experience on Force.com platform
- Implemented **Process builder** to provide a better functionality in Data Model.
- Configured existing and new Reports and dashboards and reports for various client requirements. For every release reports were shared with business with exact details of the components and functionalities
- Experience in creating different **page layouts** for different profiles.
- Worked on Salesforce.com options such as users, profiles/permissions, roles, groups, record types, sharing rules, **workflow/validations/Approvals**, custom objects.
- Decent Experience on **Lightning Web Component, Aura Component**.
- Roles performed include requirement analysis, design and implementation using technologies like Apex, Visualforce, jQuery, JavaScript frameworks.
- Decent experience of deployment with Salesforce.com migration tools using ANT, SVN and Jenkins.
- Experience of integration with other system in Salesforce using REST and SOAP APIs along with JSON and XML parsing.
- Creation and configuration of master data, demand management, shop floor control, Material requirement planning MRP, Production control in SAP PP.
- Worked with discrete manufacturing industry with support project

EDUCATION

Mechanical Engineering, Bachelor of Engineering (BE)

Bapurao Deshmukh College of Engg Wardha
Rashtra Santa Tukdoji Maharaj Nagpur University, MAHARSHTRA, INDIA

2006 – 2009

Higher Secondary Certificate (HSC)

State Board of Education, Maharashtra, INDIA

2004- 2006

Secondary School Certificate (SSC)

State Board of Education, Maharashtra, INDIA

2004

SKILLS

Salesforce.com

Apex
Integrations
Web Services
Lightning Web
Component
Reports
Dashboards
Triggers
Workflows
Service Cloud
OWD
Sharing Rules
Profiles
Apex Data
Loader
Force.com IDE
Customer Portal
Inbound Email
Flows
Batches
Schedulers
Migration Tool
Unit Testing
Swagger

Web

HTML
CSS
JavaScript
jQuery

Languages

Core Java
Unix
C++

Tools

Sap PP/QM
Sap MM
Intellij Idea
Eclipse IDE

CERTIFICATIONS

- Salesforce Certified Platform Developer I (SP20)
- Completed Superbadges on trailhead.
- Completed internal certifications on SAP PP Module.

Database:
MYSQL
IBM Db2 tool

EXPERIENCE

System Engineer

Dec 2014 - Present

Varroc Engineering pvt. Ltd. -Aurangabad MH

Operating System:
Windows
Linux

PROJECTS

Bajaj Automobile.

Client: Bajaj , Royal Enfield.

Duration: Dec 2019 – Present

Team size: 5

Role: Salesforce Consultant

Domain Knowledge:
Payment
Domain,
Telecom

Project is on Service cloud, Service regarding vehicle, vehicle parts, insurance and road side assistance. Need to setup community for customers in different regions. Common requirements are identified which will be applicable to all the business lines .Having multiple integration. Customer care case management process is routed through omni channel and live agent.

Key Features:

- Available on cloud, portal can handle multiple clients
- Highly configurable to handle multiple CRM simultaneously
- Pluggable approach makes it easy to support new CRM
- Highly scalable
- Multiple business support

Role and Responsibilities:

- Client interaction for requirement gathering
- Requirement analysis and documentation
- Understand the requirement correctly and accordingly work on customization and configuration to ensure that no functionality breaks
- Developing **Process builder, Workflow rule, Security model** to provide a better functionality in Data Model.
- Designing, coding, and implementing with Salesforce lightning using, **APEX, Trigger, Lightning Web Component and Aura component.**
- Develop and maintain new and existing solutions.
- All the critical updates by Salesforce are successfully modified in the environment.

Mahindra and Mahindra

Client: Mahindra

Duration: Dec 2014– Nov 2018

Team size: 6

Role: Executive Engg

SAP PP SUPPORT

- Responsible for creation and configuration of Material Master Data, BOM's,

- production order type dependant parameters.
- Maintained plant parameters such as MRP controller, MRP groups, MRP types, Lot sizing procedure, conversion of procurement proposals.
- Configured and executed the shop floor activities including creation of orders, conversion of planned orders, goods movements, order confirmations and availability check
- **Material Master:** Configuration of material Master Record & selecting views.
- Creating Material Master Record for the New Product Development items.
- **Bill of Material:** Taking feedback from Egg. /Design departments in case of any change in Bill of Material & modifying the same with Change number history.
- **Work Centres:** Creation and Maintenance of Work Centre with Capacity data, Capacity categories, Available capacity, customizing parameters.
- **Routings:** Creation and Maintenance of routings in case of any change in process flow of products
- As per plan achieving daily target, Productivity, OLE.
- Deals with vibration welding, ultrasonic welding process on DUKANE, BRANSON M/C, Metalizing m/c process with ARZUFFI m/c for lighting components assly.
- Handling 120 manpower on various lines.
- Taking daily line audit on 4M T condition, maintaining 5s online.
- Achieving SPD, AMD targets. Work in JH TPM Pillar.
- Working on EMS (Environmental Management System) & OHSAS (Occupational health & safety management system).

Sharda Motor Industries Ltd:-

{ISO-TS –16949 - 2009} As “RELAN GROUP” company having technical collaboration with Korean company, The Company manufactures “Exhaust and Suspension system” for Various Automotive companies and leading SUV, OEM manufacturers with plant turnover 300 cr.

Customers: - Mahindra & Mahindra Ltd., Tata motors Ltd., Mahindra Navistar Automotive Ltd, Greaves Cotton
Export customer: - Cummins India pvt. Ltd., John Deere
Designation: - Senior Engineer (Production Department)
Duration: - from 11 Nov 2012 to 5 Dec 2014

Production Department:

- Line handling the manufacturing process having 50 workers under me.
- Deals with all SMAW, GTAW, Seam welding, Spot welding assly line, pipe bending, band saw pipe cutting, Deburring, hydraulic sizing, roll and spot muffler manufacturing, drilling process.
- Achieving the daily production targets through process improvements in line with safety, quality.
- Applying 5S and housekeeping improvement projects with team leaders.
- Takes timely decision and intervenes promptly when result may not be achieved.
- Taking action for the customer complaint if any by using proper Poke yoke.

- Self-involvement and inspires colleagues and sub-ordinates for safety.
- Updating and maintaining documents regarding ISO/TS 16949.
- Take necessary action for lower down cost of poor quality COPQ.

PROFESSIONAL ACHIVEMENTS

- Got facilitated with the best team award to implement the New CRM Implementation for Bajaj Automobile.
- Have been awarded as Star of the month for continuous efforts put in for delivering services and making process improvement feasible.

PERSONAL PROFILE

Father name : Prakash Chaware
Date of Birth : 14/09/1987
Gender : Male
Languages Known : English, Hindi, Marathi
Hobbies : Gardening

DECLARATION

I do hereby declare that the particulars of information and facts stated herein above are true, correct and complete to the best of my knowledge and belief.

Place : Nagpur

Date : / / .

Ritesh Chaware