Shailendra Sharma

Salesforce Tech Lead

Experienced Salesforce Lead Skilled in Apex,Flows,Javascript,Salesforce lightning,etc.

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WORK EXPERIENCE

Software Tech Lead
SLK Software PVT. LTD.
09/2023 - Present   *Bangalore, India*

Senior Coding Analyst
R1 RCM
08/2020 - 03/2023   *Noida,India*

Senior Coding Analyst
Bluone
02/2020 - 06/2020   *Noida,India*

Medical Coder
UnitedHealth Group
03/2014 - 12/2019   *Bengaluru, India*

PROJECTS

Customer Service Portal Application (09/2023 - Present)
- Built different type eForms using Screen flows from scratch based on the client Requirement.
- Worked on Lightning Aura components with Flows.
- Worked on 3rd Party Integrations to Fetch and show the data.

Sales Cloud and Lightning Communities
- Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
- Developed APEX class, Controller class and APEX Triggers for various functional needs in the application.
- Implemented Service Cloud including: Service Console, Customer Portal & Communities.
- Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
- Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.

Twilio Integration
- CTI - Computer Telephony Interface Using Rest API
- In this project I was working on Twilio Integration with Salesforce.
- Client Requirement was to develop a platform where a user can make a call, decline a call, mute a call, hold a call and to make a conference call.
- Designed, and developed Apex Classes, Controller Classes, and extensions for various functional needs in the application.

EDUCATION

BTech
SRM University Chennai
2008 - 2012   *Chennai, India*

SKILLS

Skill	Level
Apex programming	●●●●●
Flows	●●●●○
Javascript	●●●●●
LWC	●●●●○
Integrations	●●●●●
Rest APIs	●●●●●
SOQL	●●●●●
SOSL	●●●●●
Salesforce Lightning	●●●●●
Salesforce Admin	●●●●●
Salescloud	●●●●●
Salesforce Lightning Community	●●●●○
Test Classes With Test Coverage More Than 90%	●●●●●
DSA	●●●●●
Core Java	●●●●●
Salesforce Visualforce	●●●●○
HTML	●●●●○
CSS	●●●●○

LANGUAGES

Language	Level
English	●●●●●
Hindi	●●●●●

INTERESTS

Blogging   Sports   Reading