

# Sridhar Ejju

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To associate a long-term career with an Organization, and seeking for an opportunity to make myself a more skillful person and to serve the needs of the organization to the fullest of my abilities, to showcase my strengths and work with a team that utilizes my skills and enhance my professional growth.

## Professional Experience

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- ☞ Having 5+ Years of Experience in IT- Software industry, with various flavours of **Wintel Server Administration and VMware infrastructure** under ITIL Process.
- ☞ Currently working with **Tata Consultancy Services as IT Analyst** from Jul-2019 to Present.
- ☞ Worked as **IT Specialist** for **IBM India Pvt Ltd** from **May-2015** to **Jul-2019**.

## Technical Skills

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- ☞ **Server OS** : Win 2K3, 2K8, 2k12 and 2k19.
- ☞ **Cluster** : Microsoft Cluster (2008 & 2012)
- ☞ **VMware** : VMware **vSphere Hypervisor 5.x, vCenter 5.5**
- ☞ **XenApp** : Hands on knowledge of **Citrix XenApp 6.x**
- ☞ **Migration Tools** : Zetro, Rackware and VMConvertor
- ☞ **Cloud** : SoftLayer – IBM BlueMix, AWS.
- ☞ **Ticketing Tool** : Service Now.

## Certifications

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- ☞ ITIL Foundation Certified in IT Service Management (ITIL v4).
- ☞ Certified in AWS Solution Architect.

## Responsibilities

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- ☞ Working on ITIL- Service Management such as Incident, Change Management.
- ☞ Handle and manage Tickets using Service Now tool.
- ☞ Maintaining and supporting more than 4000 servers and 400 ESXi Hosts.
- ☞ Working on server remote access tools such as ILO, IDRAC and IMM.
- ☞ Managing disk space, processor utilization, and network utilization related to server and analysis of logs.
- ☞ Resolving issues related to unexpected HOST Down, Disk Utilization, Services failure.
- ☞ Troubleshooting on OS backup issues.
- ☞ Knowledge on DNS, DHCP and AD.
- ☞ Remedy system faults, Hardware issue (Logical/Physical drive, Accelerator Board/Battery).
- ☞ Coordinate with vendor (IBM, HP and DELL) for hardware replacement.
- ☞ Hands on experience on Dell Poweredge, HP Proliant and IBM servers.

- ☞ Managing VM's using VMware virtual center.
- ☞ Monitoring of VM's & ESX servers (CPU, Memory, and Disk).
- ☞ Upgrading VMware tools, CPU, RAM and Disk on the Virtual Machine.
- ☞ Performing ESXi OS upgrade through Update Manager/ISO.
- ☞ Performing vMotion and Storage vMotion for the Virtual Machine.
- ☞ Worked with Dell/IBM to resolve hardware problems, improve operations & provide exceptional customer service.
- ☞ Register and unregister VM's to other hosts in cluster by manually in case of unexpected down due to hardware error.
- ☞ Knowledge on VMware HA, vMotion, storage vMotion, Fault Tolerance, Distributed Resource Scheduler (DRS).
- ☞ Performed IP Change activity & Domain change activity.
- ☞ Knowledge on McAfee VSE, Agent, Dat installation & troubleshooting.
- ☞ Experience on SoftLayer (IBM Cloud) - Ordering storage, Physical servers and Network configuration on SoftLayer.
- ☞ Experience on Provisioning Virtual Machines in VMware & OVM.
- ☞ Having good knowledge in Creating VLAN's, Storage Repo & troubleshooting QAT Defects.
- ☞ Having Knowledge on AWS Compute, Storage, Network, Database & Management.
- ☞ Creating & configuring EC2 instances, S3 buckets, VPC, Load balancing.
- ☞ Creating resource pools and adding VM's while server provisioning.
- ☞ Having Knowledge on Devops concepts.
- ☞ Having Knowledge on installation & configure of Chef, Nagios.

## **Educational Qualification**

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- ☞ 2014 - Master of Computer Applications from Kits Warangal with 66%.
- ☞ 2010 - Bachelor-of-Science from Chaitanya Degree College, Hanamakonda, Warangal with 55%.
- ☞ 2007 - Intermediate from Geethanjali Junior College, Hanamakonda, Warangal with 62%.
- ☞ 2005 - SSC from Vivekavardhini Model High School, Huzurabad with 75%.

## **Personal Profile**

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Father Name : Rajender  
Date of Birth : 30<sup>th</sup> July, 1990  
Language Proficiency : English & Telugu  
Passport Details : Available on request  
Permanent Address : H.No:1-69-Pochamma Colony-Huzurabad-Karimnagar-Telangana-505468.

## **Declaration**

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I hereby declare that the particulars of information furnished above are completely true to the best of my knowledge.

**Place:**

**Date:**

**(Sridhar Ejju)**