

SURAJ BAHALE

Salesforce/Mulesoft Developer

PROFILE



CONTACT

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SKILLS

- Apex Classes
- Apex Triggers
- Writing SOQL
- Visualforce pages
- Lightning Experience
- Lightning Process Builder
- Approval Process
- Workflow Rules
- Data Import and Export
- Mulesoft
- CloudCraze (B2B Commerce)
- HTML
- CSS
- Bootstrap
- JavaScript

SALESFORCE CERTIFICATIONS AND TRAILHEAD BADGES

• **CERTIFICATIONS**

- **Salesforce** Certified **Platform Developer I**
- **MuleSoft** Certified **Developer - Level 1 (Mule 4)**
- **COPADO** Certified **Administrator**.
- **COPADO** Certified **Developer**.
- **Flosum** certified Professional.

• **TRAILHEAD**

- Trailhead Rank : RANGER
- Trailhead Badges : 251
- Trailhead Trails : 39
- Trailhead Superbadges : 5

PROFESSIONAL SUMMARY

- Core Competency: Mulesoft, Salesforce Custom & Standard Objects, CloudCraze.
- Programming IDE: Salesforce Developer Console, Anypoint Studio.
- Programming Skills: Apex, Visualforce and JavaScript.
- Experience with Sales Cycle Model, standard objects, Custom Objects, Custom fields, Relationships, Data Import and Export, Workflow rules, Lightning Process Builder, Approvals, Visual Workflow.
- Having knowledge and experience with Formula fields, Rollup summary fields, Validation rules, workflows, approval processes.
- Having knowledge and experience with Security models and its access levels.
- Having knowledge and experience with Apex Triggers, Apex Classes, Apex test Classes, Visualforce pages, SOQL, SOSL.
- Having knowledge and experience about Reports, Dashboards.
- Knowledge of Lightning App Builder.

WORK EXPERIENCE

XenLabs

May 2019 – Current

Salesforce/Mulesoft Developer.

salesforce & Mulesoft developer & Production support engineer with 1 year of experience for a production support and development support for a fortune 200 clients' B2B Commerce Cloud (Salesforce CloudCraze).

HIGHLIGHTS OF PROFESSIONAL EXPERIENCE

Salesforce Cloud Craze Product Support Engineer & Support Developer, Manufacturing Domain, January 2020 to Current

- Configured and Supported B2B Salesforce CloudCraze Storefront
- Understand, Document and Execute Functional and Testing Use cases
- Data Migration (Import /Export support)
- Customer Support for CloudCraze related queries
- CloudCraze Admin & Configuration related Activities
- CloudCraze Production support
- CloudCraze Testing, Development and integration help
- Design CloudCraze Training Material

EDUCATION

B.E (I.T) : P. R. Patil College of Engineering & Technology Amravati, 2018

Percentage : 60%

HSC: C. S. Kothari Collage Nandura, 2012

Percentage :56%

SSC: C. S. Kothari School Nandura, 2010

Percentage :72%

- Create Sandbox, UAT environment
- Create Reports, Dashboards, users, Profiles etc.
- Attend CloudCraze or project planning meetings and Participate in relevant activities.
- Currently supporting their adoption process and streamlining day to day processes.
- Developed process to capture issues/queries arise from end users in Salesforce
- Updated various page layouts, record types, added new fields as per business requirements.
- Added various validation rules in system according to user requirements.
- Debugged, resolved and tested prior deployment various scenarios, bugs in Salesforce metadata by discussing with respected customers.

Salesforce & Mulesoft Developer, Home Automation Manufacturer, May 2019 - December 2019

- **Salesforce ExpenseSheet and Google & Alexa Voice integration**
 - Custom object for ExpenseSheet
 - Salesforce and Google Dialog Flow & Alexa integration via connected app and Remote site settings.
 - Implementation with Google Dialog flow & Amazon Alexa authentication
 - Created entity, intent, fulfillment in google dialog flow.
 - Created Skill, Intent and slots for Alexa voice.
 - Created JSON handshake between Google Dialog flow and Salesforce
 - Created JSON handshake between Alexa Skill kit and Salesforce
 - Created salesforce Apex class for response wrapper to dialog flow and Alexa.
 - This was Chat as well as Voice enabled interface via Google & Alexa.
 - Dialog flow & Alexa outcome saved in salesforce standard object. Success message showed to or communicated to customer via dialog flow & Alexa.
- **Salesforce B2B Commerce CloudCraze to Customer Web Application bidirectional integration via Mulesoft**
 - Bidirectional integration Requirements gathering & Documentation - CloudCraze to Web App
 - Solution Design & Conceptual solution flow
 - Product Update Business Flow - Web App to CloudCraze (Pull & Push both Implementation) : Create Product, Update Product, Delete Product
 - Order Update Business Flow - CloudCraze to Web App
 - Technical Design
 - Salesforce, CloudCraze, Mulesoft Configuration.
 - Mulesoft Technical implementation
 - Mulesoft Connectors used : Listener, Scheduler, Retrieve , Request, Store , Transform Message, Upsert, Query
 - Transformation used : JSON to CSV, CSV to JSON, JSON to Java Object, Java Object to JSON