

Praneeth Arabindi

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## Objective

*In pursuit of challenging assignments that would facilitate the maximum utilization and application of my broad skills and expertise in making a positive difference to the organization.*

## Professional Summary

- 2 years of Experience as a Salesforce Developer having good knowledge having experience on different phases of project including design, development and deployment.
- Detailed knowledge of Salesforce.com architecture.
- Strong verbal and written communication skills including the ability to share ideas among the team.
- Good understanding of the CRM processes. Business knowledge of Salescloud. Business knowledge of Quote to Cash
- Hands on experience on developing **Email templates, Visualforce Components, Apex Classes, Test classes.**
- Hands on experience on developing **Triggers and Trigger handlers.**
- Has good knowledge of creating **Custom objects** of different datatypes according to requirement.
- Worked on developing **Sharing rules, Public groups** which restricts visibility of data.
- Good experience in **Dataloader** to export and import bulk data to/from the environment.
- Knowledge of deploying changes to higher environments using '**Copado Change Management**'.
- Have good knowledge in developing **Visualforce Pages.**
- Creating **Workflows** and **workflow actions** on different objects.
- Good knowledge on creating **Process Builder** and its actions.
- Integrating **Salesforce CLI to VS Code IDE** for development and Deployment to sandbox.
- Has good knowledge on **Salesforce-DX.**
- Worked on **Developer console** to develop Apex classes, Test classes and Triggers.
- Setting **Debug points**, creating **Debug levels** and running **Debug logs** to identify the issues.
- Good working experience on **Page Layouts.**
- Knowledge of writing **SOQL queries** using relationship objects.
- Has good knowledge on creating **Permission sets** and assigning to the users.
- Creation of **Profiles**, assigning default page layouts to profiles and assigning to the users.
- Worked on ticketing tool like **JIRA.**
- Hands on experience with version control tool like **GIT.**
- Experience on GIT- Created branches, tagging, setting and providing access permissions to the developers over branches
- Familiar with Software Development Life Cycle (**SDLC**) process.
- Good knowledge on methodologies like **Agile** and **waterfall model** for project planning and execution.
- Has Working experience in **Agile methodology.**
- Has good knowledge on **Continues Integration** using **Salesforce- DX.**
- Hands on experience in automating build process using **Travis Tool.**
- Ability to accept challenge, learn and grown in good profession manner.
- Successful in communicating with people at all levels and with other departments as needed to best Serve the customer.

## Work Profile

<b>Current Designation</b>	: Associate Software Engineer
<b>Role</b>	: Salesforce Developer, Admin, DevOps Engineer.
<b>Area of Work</b>	: Salesforce, DevOps Engineer
<b>Domain</b>	: Sales and retail.
<b>List of Major Technologies</b>	: Windows, Jira, SOQL, Copado, GIT, SFDC, Travis.
<b>Duration</b>	: Jan 2018 – till date.

## Academic Credential

- **B.Tech** (Computer Science and Engineering ) from **Vignan's University**, Guntur in 2017.

## Skill Set

<b>Primary Skills</b>	Salesforce Configuration, Salesforce Customization, APEX, Visualforce, Triggers, Workflows, Profiles, Sharing Settings, Email Services, Apex Sharing, Reports & Dashboards etc.
<b>Secondary Skills</b>	Core Java, SQL, DevOps CICD, Docker, Kubernetes, Jenkins, tomcat, SonarQube.
<b>Build Tool</b>	Apache ANT, Maven
<b>Web Technologies</b>	HTML, Java Script, CSS.
<b>Development Tools</b>	VS CODE, Eclipse, Developer Console, Salesforce inspector.

## Professional Experience

- Working as **Salesforce Developer** at **IBM, Bangalore** from **Jan 2018** to **Till Date**.
- Worked as **Intern** at **Knowledge Matrix.inc, Hyderabad** from **June 2016** to **January 2017**.

## Projects

### Project #1

<b>Project Name</b>	GAIA
<b>Client</b>	IBM
<b>Role</b>	Salesforce Developer
<b>Duration</b>	Jan 2018 -Till Date
<b>Environment</b>	SFDC, Salesforce Sandbox.

**Description:**

**Gaia:** Gaia is an application where seller of IBM creates lead, Account, Opportunity, Proposal, configures Products, Present quote to customer, activate the order and generates Invoice. Business partners also can create Opportunities and Proposals, submits for approvals and gets proposals approved if they ask for more Bid amount.

**Roles and Responsibilities:**

- Understanding the new Requirements and analysing the methods to achieve the requirement.
- Creating workflows and workflow actions to Update the fields or sending emails when a record is created.
- Creating Process builders and actions by understanding the requirement.
- Creating Email templates that end customer will receive.
- Developing Visualforce Components and Apex classes for more customisation.
- Creating sharing rules on various objects to provide proper visibility.
- Bulk loading and modification of data like Accounts, Contacts, Users.
- Generating reports and creating Dash Boards for better user experience.
- Creating page layouts and assigning them for the profiles.
- Creating approval flows and populating Approvers data dynamically.
- Creating custom objects and using them for achieving the proposed functionality.
- Developing the code in local using VS CODE IDE and testing the changes in DX-Sandbox.
- Writing unit test cases for various functionalities.
- Developing triggers and trigger handlers.
- Developing Apex classes for different functionalities and Test classes for Code coverage.
- Maintaining the code in Version control system -GIT.
- Deploying changes to higher environments using '**Copado Change Management**'.
- Managing/Tracking the defects status using **JIRA**.
- Integrating Travis with the Version control system for automated build triggering and deploying to DEV Hub.
- Integrating and troubleshooting SonarQube for code scan.
- Creating permission sets and assigning to the users.
- Troubleshooting prod defects, fixing and redeploying the fix.
- Production environment support activities which include major release or emergency hot fix deployments, scheduling and coordinating with client regarding Operational Job Cycles or any activities coordinating with the team.
- Creating Dash Boards for better user experience.
- Creating page layouts and assigning them for the profiles.
- Create and manage custom objects, fields, formulas, validation rules, custom workflow, and approval processes.

**Project #2**

<b>Project Name</b>	Renewal Management Tool.
<b>Client</b>	IBM
<b>Role</b>	DevOps Engineer
<b>Duration</b>	Sep 2018 -Till Date
<b>Environment</b>	Maven, GIT, Jenkins, Shell .Scripting, Tomcat, Linux, Ansible, Aws, Docker, Java, J2EE, EJB.

**Description:**

**Renewal Management Tool**, Consolidates and standardises the tooling support of Opportunity Management, Forecasting and Sales cadence Process for SW Renewals business. RMT enables Opportunity management and sales management for S&S business. It provides consistent terminology and an interface for standardising renewals management worldwide.

**Roles and Responsibilities:**

- Setting up the new build environment for various applications in **Linux** environment.
- Managed to organizational standards by maintaining the source code in **GIT** for various applications. Setting up the new Build Environment for various products in Linux Environment.
- Maintains and extends configuration and build sub-systems on **GIT**.
- Creating and maintaining the development and release branches on **GIT**.
- Using **Maven** as a build tool, I could automate the process of building **artifacts**.
- Supported and helped to create dynamic views and **snapshot** views for end users.
- Implementing **Jenkins** continuous integration tool including installing setting the jobs/plans and setting up the tool for deployment.
- Involved in installing **Jenkins** on a **Linux** Machine. And creating a **Master** and **Slave** configuration to implement multiple parallel builds through a build.
- Actively monitor and administer the applications and hosting environment to increase **efficiency**, **improve reliability**, and **minimize downtimes**.
- **Measurement, optimization** and **tuning** of system performance and ensuring that systems will run reliably and are highly available in a **24/7** production environment.
- Experience in scripting for monitoring/deployment using puppet to automate the task/deployment/install is strongly preferred.
- Used **UCD** as an configuration management tool.
- Managing/Tracking the defects status using **JIRA**.
- Automating the manual process if any, by writing the **Shell scripts**.
- Involved in deployment of the application using **Web Logic**. Primary responsibilities include Build and Deployment of the java applications onto different Environments like **QA, UAT, pre-Prod** and **prod**.
- Production environment support activities which include major release or emergency hot fix deployments, scheduling and coordinating with client regarding Operational Job Cycles or any activities coordinating with the team.

**Declaration**

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

**Date:****Bangalore.****(Praneeth Arabindi)**