

# ARUN GUPTA

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## PROFESSIONAL SUMMARY

- Total 5 years of experience in Salesforce.
- Trained and certified in salesforce software.
- 3+ years of experience in Lightning.
- Working knowledge on Sales cloud, Service cloud and Marketing cloud.
- Working experience in Rest API.
- Basic knowledge in salesforce CPQ.
- Installed and configured several SFDC packages including Conga Composer, DocuSign, Eventbrite and Mailchimp
- Experience in coding, configuration, setup and troubleshooting.
- Experience in deployment and release management.

## CERTIFICATIONS

- Salesforce.com certified Service Cloud Consultant
- Salesforce.com certified Platform Developer II
- Salesforce.com certified Platform Developer I
- Salesforce.com certified Administrator
- Certified Conga Composer Level I

## SKILLS

Salesforce (Sales & Service)	Salesforce CRM, Lightning Web Component, Lightning Application, Salesforce Lightning design System, Lightning Components, Lightning App builder, Apex Classes, Apex Triggers, Visualforce Pages/Components, Apex Web Services, SOQL, SOSL, Process builder, Workflow and Approvals, Validation rule, Lead Assignment rule, Case Assignment rule, Case Escalation rule, Email Templates, Reports and Dashboards
Salesforce (Marketing)	Email studio, Mobile studio, Automation studio, Data Extension, Contact builder, Journey builder etc.
Languages:	Apex, SOQL, SOSL
Salesforce packages	Conga Composer, DocuSign, Eventbrite, Mailchimp
Integrating Tools	Apex Data Loader, Import Wizard, Data Export, Mass Delete, Workbench
Web Technologies	REST API, SOAP, HTML, CSS, Java Script, Bootstrap
Deployment Tools	Gearset, Change Sets
Developer Tools	Visual Studio Code, Sublime Text (Mavens Mate)

## EXPERIENCE

06/2019 to till date

### Sr. Salesforce Developer

#### CGI Information and Management Consultants Pvt Ltd

- Designed and developed lightning Aura Components and lightning web components for community portal.
- Developed Apex classes and Triggers to achieve business logic as per the requirement.
- Integrated Salesforce with external systems using REST API.
- Set up inbound and outbound SSOs (Single-sign-on).
- Created process builder, workflow rules and various validation rules to meet the business requirements.

- Implemented various logics for data cleanup and process automation for asynchronous process i.e. batch classes, scheduler classes etc.
- Involved in requirement gathering, solution designing and technical documentation for the new functionality.

**08/2017 to 06/2019**

**Salesforce Developer**

**Arxxus Technology Partners**

- Developed front end user interface on the Force.com platform using Lightning Component, Lightning Design Systems, Lightning Experience and Visualforce.
- Developed Server-Side solution using Apex Classes, Apex Controllers and Apex Triggers.
- Developed Visualforce pages with Google re-captcha for sites.
- Created jobs for complex business processes using Conga conductor.
- Installed and configured Salesforce with Eventbrite and Mailchimp applications.
- Configured DocuSign with Salesforce.
- Worked on building up journeys in Marketing Cloud.
- Worked on web service callouts.

**01/2016 to 06/2017**

**Salesforce Developer**

**McAfee Software Pvt Ltd (Payroll of Kelly Services Pvt Ltd)**

- Customization and configuration of Salesforce.
- Involved in Complete Design and development of contract management (Creation of contract, Billing of different type of products, Revenue associated) module. Design documentation related to the SFDC part.
- Performed data migration of organization data using data loader.
- Created and scheduled reports and dashboards for sales team and support team as per the business needs.
- Developed various Visualforce Pages, Apex Triggers to include extra functionality and wrote Apex Classes and Controller to provide functionality to the visual pages.
- Managed change requests and resolved issues reported by users.

**ACADEMIC DETAILS**

- Training in SFDC from Real Time Experts Institute from Aug 2015 to Dec 2015.
- Bachelor's degree in Mechanical engineering in 2013.
- HSC (Science) from CBSE Board in 2009.
- SSC from CBSE Board in 2007.

**DECLARATION**

I hereby declare that the above information's are true to best of my knowledge.

Date -

Signature