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# ABHISHEK SINGH

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ASSOCIATE MANAGING CONSULTANT

With 6+ years of dedicated involvement in the SaaS and PaaS sides of the Cloud Computing world & CRM (Salesforce.com) customization and development, major experience in SFDC development, building custom apps using Apex classes and Triggers, Batch classes, scheduled apex VisualForce, Lightning web components, SOQL, SOSL and data migration ( Import wizard, Apex Data Loader, dataloader.io, Jitterbit), Mulesoft and DevOps.

I aspire to be one of the leading software engineers of Cloud Computing applications as well as to be travelling the globe as a PaaS/Cloud Computing Evangelist. My relevant certifications include

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## CERTIFICATIONS

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- Salesforce.com certified Administrator (ADM 201)
- Salesforce.com certified platform app builder
- Salesforce.com certified CPQ specialist
- Force.com certified Developer (DEV401)
- Certified Application Architect
- Salesforce Certified Data Architect
- Salesforce certified Sharing and Visibility Designer
- Salesforce certified Experience Cloud Consultant
- Salesforce certified Integration Architecture Designer
- Salesforce certified Platform Developer I
- Jitterbit Core and Advanced certified
- Mulesoft certified developer (Mule 4)

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## TECHNICAL SKILL SETS

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*Customer Relationship Management (CRM) – **Salesforce.com***

*Cloud Computing – Force.com Platform – **Native Platform Configuration, Salesforce devops, Visualforce Mark-up, Apex Code – Triggers and Classes, LWC, Sites implementation, Custom Integrations, Salesforce CPQ, Bitbucket, JIRA***

OAuth 2.0, SSO, SAML, LDAP

Knowledge Salesforce Administration, Profiles, Creating Roles, Page Layouts, Org-Wide default, Sharing rules, Workflow.

MULESOFT certified Developer (Mule 4).

JITTERBIT, Dell Boomi and Dataloader.io ETL tools.

Knowledge of using HTML, CSS and knowledge of JAVASCRIPT for Designing and Development of Static and Dynamic Web Pages.

Knowledge of Python for creating shell script. Knowledge of YAML file configuration used for pipelining for GIT based platforms like BITBUCKET.

Knowledge of deployment strategies using tooling and AGILE methodologies.

Knowledge of ZABBIX as a monitoring tool.

Knowledge of implementing and working with Object Oriented Programming Principles by using JAVA Programming along with knowledge of SQL.

Knowledge on Data cleaning and various models for prediction of data or classification of data.

Knowledge on Prolog and Python.

Experienced Release manager and have previously worked on GIT, Bitbucket, pipelines, YAML and ANT tooling. All the while designing different streams for deployment.

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## SUMMARY OF SKILLS AND EXPERIENCE

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- Object oriented approach towards problem solving
- Maintain current knowledge of latest technologies
- Highly innovative, analytical and creative person
- Excellent communication skills
- Software Process-improvement oriented
- Consistent record of successful project completions
- Responsible for Software Process Improvements

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## EXPERIENCE HISTORY

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Period	Company	Designation
Dec'17 onwards	<b><i>Makepositive, Gurgaon, India</i></b>	Associate Managing Consultant
Mar'17 to Dec'17 10 months	<b><i>Salesforce.com, Hyderabad</i></b>	Success Agent
Feb'15 to Mar'17 2 years	<b><i>HCL technologies, Noida, India</i></b>	Software engineer

## EDUCATION HISTORY

Educational Qualifications	Board/ University	Year	School/College
<b>M.tech (Data science)</b>	BITS, Pilani	2020-2022	Birla Institute of Technology and Science, Pilani
<b>B.Tech</b>	I.P.U	2014	Maharaja Surajmal Institute of Technology, New Delhi
<b>12th</b>	C.B.S.E	2009	Venkateshwar International School, New Delhi
<b>10th</b>	C.B.S.E	2007	Vishwa Bharati Public School, New Delhi

## RECENT PROJECTS

Project Experience	Following are a few of the Major Projects in which I was actively involved recently:
<i>Client</i> <i>Software</i> <i>Role</i> <i>Details</i>	<b>ETEL (European Tyre Enterprise Limited) (Onsite)</b> Force.com platform –LWC, Apex, Javascript/AJAX, BitBucket, JIRA, Confluence, Mulesoft, FSL Technical consultant/ Developer/ Release Manager I was initially involved as Release manager for the client and stayed client side for 6 month for the same. The project involved major integration with legacy systems using Mulesoft APIs and use of LWC to create booking forms for the client. I was introduced with FSL as well during the project duration. The booking form stated above is both mobile and desktop compatible.
<i>Client</i> <i>Software</i> <i>Role</i> <i>Details</i>	<b>FRG</b> Apex, LWC, Javascript/AJAX, JIRA, Jenkins Technical Consultant/ Developer Client wanted to notify their different candidates as per the scheduled interviews and selection. I was majorly involved with the DEXTRA integration and dependency injection of APEX.
<i>Client</i> <i>Software</i> <i>Role</i> <i>Details</i>	<b>MAJENTA</b> Force.com platform – LWC, Apex, Architecture design, CI Release Manager, Architect, Salesforce developer The CR involved creation of a dashboard component to be hosted on the community with the LWC. I was involved as the architect, designer and consultant for the request. We used ChartJS to create interactive charts and event handling to build a scalable component.

<i>Client</i>	<b>FirstPort</b>
<i>Software</i>	LWC, Community, Mulesoft, CI/CD, CHEDD(MP Tooling)
<i>Role</i>	Release Manager, Technical Consultant
<i>Details</i>	One of the major clients I have worked with. I was extensively involved in setting up of the CI and CD for the client's legacy org. I worked as an RM for this project which involved adherence to strict guidelines and many issues with the legacy orgs and its rectification. Further with over 5 legacy system trying to connect with one another we created more than 20 API with constant sync between Salesforce, Sharepoint, Qube and COUPA
<i>Client</i>	<b>The Birley Clubs</b>
<i>Software</i>	Force.com platform – LWC, Apex, Java, Web service calls and Webhook integration
<i>Role</i>	Technical Consultant/ Developer
<i>Details</i>	The project involved integrating the ResDiary with Salesforce, along with Tevalis to capture and pay bills. This integration is being done using web-services. Outlined the design for the system as well as Salesforce inclusive payment process builders and workflow.
<i>Client</i>	<b>DACS</b>
<i>Software</i>	Apex, Visualforce, Data Migration using Jitterbit
<i>Role</i>	Technical Consultant
<i>Details</i>	Client is extensively using Jitterbit as a part of integration between Triple R and Salesforce.com. I have been an active part of the migration of data (using Jitterbit Scripts) and scheduling of operations. Further, I have been involved in the development of Apex class and VisualForce pages.

## PERSONAL INFORMATION

<i>Father's Name</i>	Mr. Ashok Kumar Singh
<i>Mother's Name</i>	Mrs. Bindu Singh
<i>Date of Birth</i>	15.02.1992
<i>Sex</i>	Male
<i>Nationality</i>	Indian
<i>Passport</i>	Available
<i>Phone</i>	+918383939696
<i>Email</i>	<a href="mailto:roxabhi007@gmail.com">roxabhi007@gmail.com</a>
<i>Resident of</i>	New Delhi, India