Vincent Lal
Salesforce Consultant

LinkedIn Trailhead

+91 9511518411
vincentlal@live.com

Key Skills

Salesforce Admin

Salesforce Developer

Apex

Lightning Experience

SFDX

Bitbucket

Sales cloud

Service cloud

Jira

Java

Einstein Analytics

Profile

Total 6 years of experience including 2 Years of Salesforce Experience which consists of Salesforce Development & Configuration and 4 years of Experience in Java. Have worked in Agile Development methodology and handled customers solely.

Certifications

Salesforce Certified Administrator

Salesforce Certified Service Cloud Consultant

Salesforce Certified Platform Developer I

Salesforce Certified Einstein Analytics and Discovery Consultant

Copado Certified Admin

Organizations

Current Role – **Salesforce Consultant** at **Appirio**, A Wipro Company (2018 – Present)

Previous Role – **Technology Analyst** at **Infosys Limited** (2014-2018)

Projects

Current Project – Ciena Nortel(March 2020 – Present)

Description – Ciena is a Global Supplier of Telecommunications and Networking equipment, Software and Services. In This project I have worked mainly as a Salesforce Developer. Worked in Apex and Aura Lightning Component for development of an integrated system that processed data from Oracle external system. Managed profiles and permission sets for the access of records to users of different levels. SFDX is used for deployment and Bitbucket for version control.

Previous Projects - Ciena Manage and Maintain (6 Months)

Description: Implemented Service cloud – Case, Entitlement and Milestone functionality to manage the Service level Agreement for the cases. Build a custom dashboard for customers in Lightning. Developed Aura Lightning component, Apex and multiple configurations to successfully complete the project.

Prior to this I have worked and successfully delivered around 6 projects in Salesforce during my time in Appirio. My customers were BGCA - United States, Florida State

Education

Institute	Course	Marks (%)
Karunya University, Coimbatore, TN	M.Tech. (Software Engineering)	73.1%
KIMT, U.P.T.U, Moradabad, U.P.	B.Tech. (Information Technology)	72.3%
K.C.M. School, Moradabad, U.P.	12th Standard	65%
St. Paul's College, Moradabad, U.P.	10th Standard	62.5%