

GAURAV MALIK

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PROFESSIONAL PROFILE

Salesforce.com Professional with **2 years and 8 months IT experience** specializing in **Salesforce Customisation**, UI development in **Salesforce, Sales Cloud, Service Cloud, Metadata, Integration** and **Lightning** development.

- ⇒ **Salesforce.com Administration**
Workflow, Process Builder, Security, Reports & Dashboards
- ⇒ **Salesforce.com Technical expert**
Apex, Lightning Web Components, Data Migration, Automation & Integration

CERTIFICATIONS

Certified Platform Developer I	Salesforce Development Expert
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SKILLS & EXPERIENCE SUMMARY

- ⇒ **Salesforce (SFDC)**
 - ☑ Worked on many challenging stories of clients which required customisation. Collaborated with various teams on various projects which included Apex, Lightning, communicating on the requirements and solving the issues, one of them being handling data through Metadata API and working on Integrations.
- ⇒ **Other Skills:** Apex, Lightning Web Components, Integration, UI Development
- ⇒ **Tools:** Workbench, Data Loader, GIT
- ⇒ **Programming Language:** Apex, JavaScript

PROJECT DETAILS

DEXTARA DIGITAL (Feb 2020 - PRESENT)

Project: Optum - UHG

Optum is a medical insurance company majorly operating in the US. I have the ownership of all the development involved in Data Maintenance, an object on Salesforce. My work revolves around daily scrum call with dev team and also with the business to understand the requirement, then working on it.

1. Custom buttons and validations.
2. Trigger and test classes.
3. Integration of Enterprise Now and Salesforce, to reduce the number of days required to complete the data maintenance cycle.

Project: Embibe (Sales Cloud Implementation)

A major AI based adaptive learning platform. The company wanted to use Salesforce to boost up their sales using Salesforce Sales Cloud. This project was a great learning experience as I had to continuously assist my lead and architect with the work and got to learn a lot from them in the process. I was responsible for support and had to work on gathering the requirements and getting the work done to deploy every process change in the business flow to production every alternate week. Majorly worked on:

1. Batch Apex and Triggers for the complex business process.
2. Integration of a chat bot and website with Salesforce. Creating Web Services to insert lead from chatbot api and website to Salesforce.
3. Working with a team and following the best practices and the approach for automation if possible than writing Triggers.

JADE GLOBAL (July 2018 - Feb 2020)

Project: Riverbed Partner Community (Lightning Development)

We mainly focused on the development of the Community page for the client. This project was very challenging as we had to make the requirements go live every month as per the sprint cycle. We focused on Community Builder and Lightning Development but also included security and user group creation for various kinds of users. Majorly worked on:

1. Lightning Aura Components.

Project: Infoblox (Service Cloud)

The project was based on Service Cloud Implementation. The requirements included almost every feature Salesforce platform provides ranging from Workflows, Process Builder to Apex classes, Triggers and Community Page development. On a technical perspective below were the components on which I majorly worked on:

1. Creation of custom setting and Custom Label to keep everything configurable to reduce the enhancement and fix time and cost.
2. Apex Batch, Scheduling, apex class, apex trigger, creation of test classes.
3. Handling the data transfer with the help of Metadata API between various objects.

Project: Centrify-Idaptive (Data Migration)

I worked for a US based client of Jade Global. The project was based on migrating all the existing data onto another org of the client. My role was mainly to map all the fields of the record and import all the data into the org and keep the record of all the data. Had to use:

1. Excel

ACADEMIC RECORD:

Name of the Institute	Degree/Board	Year	%Marks or CGPA/10
Chitkara University	B.E-Computer Science Engineering	2014-2018	6.56
Sir Padampat Singhania School	Class XII CBSE	2014	82%
Chinmaya Vidyalaya Tarapur	Class X CBSE	2012	10