

Sunny Thangaraj

Senior Business Analyst

Contact

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Skills

Defining the requirement in proper documentation as per business goals.

Excellent

Created Project Document - Concept Note, Requirement Documentation, Functional Requirement Documentation, Project Tracker, Project Plan, RFP, Solution Document.

Excellent

API Structure and Field List Identification for executing the integration of different systems.

Very Good

Extensive knowledge in Project Planning and Project tracking and also creation

Versatile IT professional with vast knowledge of process of Business Analysis and Project Management. Defining customer actual requirements from scrutinizing business problems and goals to actual product development.

Total 8 years of experience in IT where I have 6 year 6 months experience as a Business Analyst/ Project Manager and rest 1 year 6 months as a php web developer.

Project Highlights

- Worked in B2B and B2C project environments.
- Worked in Mobile and Web Application for Banking and Tourism Industries.
- Have worked for Banking projects like Gold Loan, Micro Loan and Lead Management Web and Mobile Application projects.
- Was working in RBL Bank for account opening projects in Web and Android Tablet Application.
- Currently working in HDFC Bank for government and payment gateway integration projects.
- Have also worked in Telecommunication domain projects for Vodafone and Tata Communications which involves selling of their product and internal workflow management in Wired and Wireless domain.

Supporting Strengths

- Decision maker for understanding which project require in-house development and which to be outsourced.
- Have also been managing vendor teams for execution of projects.
- Leading group of developers, testers and business analyst for execution and rollout of the project.
- Worked on SQL Server and Mysql for project data monitoring, server and DB primary level of debugging and minor custom report extraction to support business for future decisions.

Work History

2019-11 -
Current

Functional Analyst

HDFC Bank, Mumbai, Maharashtra

- Coordinating with Government Team and Payment Aggregator for project till completion of entire SDLC.
- Worked in Agile project models of Government and in house projects.
- Worked in Excise, VAT and GST Project from State Govt where NIC Portal integrate with HDFC Bank

Very Good

Worked in Scrum and Software Development Life Cycle Model.

Very Good

Have Worked in Programming Languages Like PHP, JavaScript, Java, C#

Average

Knowledge of working in MS SQL, MySql and PL SQL

Good

Knowledge on web service functioning like XML and REST API.

Good

Negotiations

Excellent

Problem Solving

Excellent

Resource Planning

Very Good

Project Delivery in Banking Sector

Excellent

Project Delivery in Travel and Tourism.

Very Good

Project Delivery in Telecom Sector

Excellent

Payment gateway for collection of tax and settlement of fund in State Treasury Account.

- Supporting and coordinating through out the SDLC activities of SIT, UAT and Security roll-out and moving project till production rollout.
- Worked in Projects related to collection of funds through online payment mode as well as offline payment modes like cash, cheque and DD.
- Coordination with Bank Operations team for building the backend operations process and creating MOU for the project.
- Created tested plans and test cases to meet functional and technical requirements of business team.
- Met with Government Team and Channel Team to understand business requirements, perform gap analysis and translate technical requirements.
- Documented procedures and bank processes and shared information with appropriate stakeholders.

2018-04 -
2019-10

Senior Business Analyst

RBL Bank, Mumbai, Maharashtra

- Worked in Account Opening Project for both Retail and Corporate Account Opening which support in mobile app as well as web application.
- Understanding business requirement and rolling the project in banking environment from architecture setup to development and deployment of the project, security and risk signoff, UAT and production release of the project.
- Vendor management for project task to be outsourced for development and tracked it.
- Project planing and tracking, working closely with development team and handling in-house team of 4 front end developers, 3 testers, 3 BAs and 2 Server side developers.
- Worked in projects mainly integrated to Finacle, Vision Plus and C-KYC, POSIDEX and Aadhar.
- Digital Account Opening, NRI Account Opening, Whatsapp Banking are major projects handled in my current role.
- Decision maker in resource addition, creating

Project Strategy

Very Good

Adaption with team and project

Very Good

Vendor management and cross functional team management

Very Good

Team Management and Motivator

Excellent

BlockChain Technology And Trading

Average

quotation and approval of proposals.

2014-11 -
2018-03

Project Manager and Business Analyst

Mobicule Technologies, Mumbai, Maharashtra

Role as Project Manager

- Managing and directing development team towards project closure.
- Creation and tracking of the project plan and highlighting key risk with solutions to overcome it.
- Transferring requirement details received from BA and business knowledge from client to development team to direct the team towards product development.
- Defining development scope of the project.
- Helping in Post production support and training to end user.
- Scrum master for most of the projects running in Agile Model and represent my team daily task completion inline with the Product Backlog.
- Lead team member for project and project related problem solution for the development team.

Role as Senior Business Analyst and Business Analyst

- Conducting meeting with clients, understand and gather requirements from end user for the project.
- Created business requirement documentation, FRS, BRD, RD and wireframes for projects in banking sector, travel and tourism industries, financial industries and education institute.
- Worked and delivered mobile application project for banking domain in retail liabilities projects like gold loan system, lead management system and SARFASI legal process integration for Collection of loan EMI.
- Delegating jobs and mentoring new Business Analyst.
- Key responsibility to drive the team towards project closure.
- Managing multiple big accounts and also playing the role of Project Manager for projects under these accounts.
- Working with testers in creation of test case and RTVM document to match test cases with the requirement.
- Reviewing and monitoring work conducted by the

team.

- Testing the application before releasing it to end user in UAT and Production.
- Managing project resources in absence of the project manager / team leader.
- Maintaining project reports and details.
- Created proposal documents for sales team during project tender approval.

2014-06 -
2014-10

Project Coordinator

SDL Technologies, Mumbai, Maharashtra

- Project management experience to handle project related to translation of content or software labels.
- Creating quotation of the project and invoice creation.
- Project tracking and assigning task to various translation team.
- Worked with resource in China, Singapore, Thailand and Russia.

2012-04 -
2013-04

PHP Web Developer

Magnet Technologies, Mumbai

- Wordpress developer for Ecommerce website plugin.
- Core PHP web developer and used MySQL for DB Integration.
- Created Plugin with features of Bargain and Inventory Management Dashboard.

Education

2012-06 -
2014-08

MBA: Systems

St Francis Institute of Management And Studies Mumbai
- Maharashtra

- Graduated with 62.53 percentage.

2008-06 -
2011-08

Bachelor of Science: Information Technologies

Nirmala Memorial College of Science And Arts Mumbai
- Maharashtra

- Graduated with 64.53 Percentage.

Accomplishments

- Appreciation mail from Vodafone Program Manager for major prepaid 121 recharge and post paid retailer recharge application.
- Appreciation mail from Tata Communication Limited IT Project Manager for clearing the production backlog and supporting their end user for training and guiding in order to move for maximum utilization of the mobile application.
- Appreciation mail from Vodafone Project Manager for delivering the mobile application for KYC integration with different system partners of Vodafone.
- Appreciation mail from RBL Mancom business committee head for achieving 102 account opening in span of one month of project rollout in production for acquiring customer through web based account opening (retail accounts).

Certifications

2021-08	Currently Studying Blockchain Developer For Certification From Blockchain Council.
2021-09	Currently Studying and Practicing Crypto Currency Market and Trading . Will pursue for certification
2021-09	Will Pursue AWS Practioner Certification