
AGILE PM & SCRUM MASTER

I am an accomplished **IT Project Management Professional** with more than 10 years of experience in multiple industries. On a day to day basis, I manage project teams, execute on plans and budgets, coach team members and facilitate project sessions. I am passionate about the use of agile methodologies such in small, medium and large scale digital transformation projects. I have played multiple roles in teams such as a Scrum Master, Product Owner and a Release Train Engineer.

Skills and Competencies

- Leadership & Management
- Mentoring & Coaching
- Problem Solving/Resolution
- Critical and Analytical
- Relationship Building
- Written and Spoken Communication
- Presentation and Reporting
- Agile Methodology(Scrum, Kanban and SAFe)
- API, Cloud and Database Technologies
- Software Development

Professional Achievements

- Successfully led and executed 5 agile transformation projects.
- Coached and trained about 90 agile team members on agile methodologies across 10 teams.
- Introduced SAFe agile ways of workings to an enterprise looking to stay lean in multiple projects.
- Developed and maintained team roadmap for various projects.
- Facilitated more than 250 sessions within SCRUM teams.
- Successfully conducted 20 PI Planning sessions.

Professional Experience

Sr. Scrum Master / Project Manager

DATAGEND LLC | *Dallas TX*

| June 2015 - Present

Client: European FinTech Company:

Scrum Master for a Cloud Migration project whose goal is to move data and enterprise applications from multiple on premise data centers to Amazon's cloud platforms (AWS). The following were my responsibilities in the project:

- Coached project team to adopt agile methodology best practices
- Assisted Product Owner in prioritizing product top features and product backlogs
- Worked with internal and external teams to establish project dependencies and help remove roadblocks
- Organized and facilitated Scrum ceremonies - sprint planning, daily stand ups and sprint retrospectives.
- Effectively managed conflicts between team members using a servant – leader approach.
- Assisted in creating Work Breakdown Structure (user stories) and corresponding activities (tasks)and determined the team capacity (velocity) from historical data.
- Measured and tracked teams progress on a daily basis using scrum metrics such as burn down chart.
- Ensured scrum teams delivered task in a timely manner while maintaining a creative environment teams.

- Guided ,motivated, and coached teams to self organization and cross functionality and ensured team is working efficiently towards sprint goal.
- Facilitated bi-weekly scrum of scrums (SOS) and identifying cross team risks and dependencies.
- Ensured the proper implementation and practice of the scrum process for the deliver of products of high value.
- Effectively used the JIRA tool for planning issue creation , forecast risk and tracking team activities.

Client: Major US Retail Company:

Scrum Master for a project that involved the implementation of a unified enterprise data platform on the cloud. The goal of the project was to migrate data from siloed databases across the globe into a cloud data warehouse in Snowflake – a modern data warehouse. The following were my responsibilities in the project:

- Successfully guided three development teams through transition from waterfall to agile methodology.
- Coached team members on agile processes and facilitated planning meetings and retrospectives.
- Encouraged and implemented process improvements there by creating team-building opportunities.
- Worked closely with Product Owners, coordinating product backlog grooming and story estimation.
- Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospectives.
- Removed impediments daily to allow the team to deliver the sprint goals and deliverables.
- Facilitated cross-team retrospectives to build good working relationships among the agile teams.
- Working with testing team to ensure understanding of agile and scrum.
- Developed and provided roadmaps and progress reporting using fixed versions JIRA
- Assisted with internal and external communication thereby improving transparency

BASEL Compliance and Data Project Manager

First Citizens Bank | Raleigh, North Carolina

| Nov 2012 – June 2015

- Establish project governance framework and processes
- Managed the production of the required deliverables
- Planned and monitored the projects to completion
- Prepared and maintained project, stage and exception plans as required
- Managed project risks, including the development of contingency plans
- Established liaison with program management
- Monitored overall progress and use of resources, initiating corrective action where necessary
- Applied change control and configuration management processes

Technical Skills

Operating Systems: UNIX,LINUX, Windows
Agile Frameworks: Scrum, Kanban, SAFe, XP
Other Tools: JIRA, Confluence, Rally,Microsoft Programs,Slack,WebEx,Zoom.

Education & Certifications

BSc. Information Systems Management | University of Maryland University College |
Certified SAFe Scrum Master (CSM), PO/PM and Leading by SAFe | SAFe Agile Inc.