



RAJNIKANT BANSAL

Personal Details



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Technical Skill	Experience
Microfocus toolset	10+ Years
BSM/BAC Solution Architect	10+ Years
Appdynamics	6+ Years
Devops (Jenkins/GitHub/Ansible)	4+ Years
Cloud (AWS/Azure)	2+ Years
Kubernetes	2+ Years
Docker	1+ Years
SRE Role	2+ Years
Scripting (Python /Shell, JAVA, C, C++)	2+ Years
Dynatrace/Catchpoint/New Relic/ThousandEyes/Wavefront/OCP/GCP	2+ Years
	6+ Months

SUMMARY

I am having 11+ years of experience to implement and administrator effective Monitoring solutions at local and global level using various Monitoring tools. My greatest strength is business awareness, which enables me to permanently streamline monitoring solution's around infrastructure, application, and business needs. Striving to leverage my technical, people management and process-oriented experience to generate business value.

EXPERIENCE

01/2012 – present
Pune, MAHARASHTRA

AMDOCS DEVELOPMENT CENTER

Technical Architect (April, 2018 onwards)

✓ **Advanced - APM Solution:** via Appdynamics

APM | BRUM | Synthetic | Log Analytics | BizIQs | Infra/DB/Network Visibility | REST APIs | Upgrade, Implement & Administrator | Custom Schema | Extensions | Dashboard & Reports | Measurable SLI/SLO | Integrating with SNOW/Ops-Bridge/ BSM | Integrate with Devops Lifecycle (Dev, test, and Prod)/ ITSM process | Smart Pre-Outage alerting mechanism | Simple Application instrumentation Process Integrated with JIRA | Synthetic Solutions(using Selenium| Python scripts) License Management | Instrumenting – All underline technologies(Java, PHP, .NET, Python etc.), Cloud (AWS, Azure), Microservices (docker, container, Kubernetes), Devops tools (Jenkins, bitbucket etc.) | Detailed POC for tool selection- NewRelic/Dynatrace/Appdynamics & Catchpoint /ThousandEyes **Standard Solution:** Providing standard monitoring via SCOM | BSM/BPM | NNMi | OMU | SiteScope | VUGEN | QTP | Ops Bridge | Selenium | Python

Current R&R: Scrum Master/PO | Team Lead | SRE | Solution Architect | Tool Administrator | Automation Expert | BVR | Sales

11/2010 – 01/2012
Gurgaon, HARYANA

AMDOCS DEVELOPMENT CENTER

Senior Subject Matter Expert

✓ **Project-Service Monitoring:** For 150+ application VUGEN | QTP | BPM | BSM | Scripting | Groovy Scripts | Integrations | SiteScope | Aternity | EyeShare

11/2009 – 11/2010
Gurgaon, HARYANA

AMDOCS (PAYROLL OF MAGNA INFOTECH)

Subject Matter Expert

✓ **Project-Upgrade OVO to OMU:** To upgrade the OVO 8 environment to OMU 9 - Implement | Migration | Integrations

Tools

Appdynamics

MicroFocus BPM/APM

Sitecope/SCOM/Aternity

NNMi/OMU/OpsBridge

Microsoft Office

Dynatrace/New
Relic/CatchPoint

Languages

English

Hindi

Punjabi

Soft Skills

Agile Methodologies

People Management

Problem Solving

Decision Making

IT Service Management

Interests

Puzzles & Challenges

Travel & Explore

Organizing & Planning

Watching TV Series/Movies

Gadget/Gaming

07/2009 – 11/2009
Noida, UTTARPRADESH

SUCCESSIVE SOFTWARE, NOIDA
Software Trainee

✓ Project - Real Estate Site: To provide centralized Real estate details on a web Site (PHP) fetched from multiple real estate site using Python web-based crawler
PHP | Python | Coding | MySQL

01/2009 – 06/2009
Gurgaon, HARYANA

DCM DATA SYSTEM
Software Trainee

✓ Project - India Sales Website: To Provide user-friendly view to all the RMG, vendors and customers for anytime anywhere recruitment
J2EE (JSP, Servlet, JavaBean, Struts) | MS SQL | JavaScript | Ajax

EDUCATION

2002 – 2005

B.G.S PUBLIC SCHOOL (CBSE)

✓ Passed Secondary with 73.4% from B.G.S., Barnala in 2003.
✓ Passed Senior Secondary with 73% from B.G.S., Barnala in 2005

2005 – 2009

GZSCET (PTU)
B.Tech. in CSE

✓ Passed with 76.6% from GZSCET (Punjab Technical University) in 2009.

CERTIFICATION

JAN 2014 -- ITIL Foundation v3 Certified

FEB 2020 -- Advanced Certified ScrumMaster (A-CSM)

MAY 2020 -- Appdynamics Certified - Associate Administrator

JUNE 2020 -- Appdynamics Certified - Implementation Professional

JUNE 2020 -- AppDynamics Certified - Associate Performance Analyst