



Prathap Reddy G

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Software professional having 6+ years of IT Experience, relevant experience of 4+ years in Salesforce domain as a developer and administrator. At the beginning of my career, I worked as Salesforce Automation testing with Selenium and Java, a support agent quantitatively for 2 years. Worked with DevOps tools like Git, GitHub desktop, Jenkins, and Copado deployment tool. Worked in manufacturing, finance, and Hitech domain, currently working as Salesforce developer at TCS(Uruguay). Acquired 7x Salesforce Certifications and 1x Copado certification. I have worked in a scrum environment following agile methodology. open to continuous learning, solving problems in a challenging situation, good team player. Looking forward to working in a progressive organization that provides scope to enhance my practical knowledge and skills following the latest trends and be a part of a team that dynamically works towards the growth of the organization.

PROFESSIONAL EXPERIENCE

03/03/2020 – Present

Senior Salesforce Developer

Company: Tata Consultancy services Ltd, Uruguay, South America

Description: Salesforce.com, Inc. is an American cloud-based software company headquartered in San Francisco, California. It provides customer relationship management service and also sells a complementary suite of enterprise applications focused on customer service, marketing automation, analytics, and application development.

Roles and responsibilities: Worked with Product Owners. Worked on Apex Classes, Triggers and test classes containing various use cases for code coverage. Customization & Configuration of the application. Worked on developing Lightning Components and Lightning Web Components for community users.

Customer: Salesforce.com

04/01/2018 – 13/02/2020

Salesforce Developer

Company: Tata Consultancy services Ltd, Uruguay, Hyderabad, India

Description: Thomson Reuters is the client company which has multiple CRM businesses. Among those businesses Genesis is one of the business applications. The Genesis is mainly into the sales cloud wherein we need to start the process from creating the Account, Opportunity, creating the Quote and completing order in SAP. Genesis is a heavily integrated oriented project.

Roles and responsibilities: Worked with Business Process Owners/Global Key Users to resolve the issues raised by end users. Worked on Apex Classes, Triggers and test classes containing various use cases for code coverage. Customization & Configuration of the application. Worked on Integration and Lightning Components. Worked on the Copado tool for deploying the components. Fixed defects related to normal functionality and integration related functionality. Optimized Code for SOQL 101 and DML151.

Customer: Thomson Reuters / Refinitiv

06/04/2016 – 21/12/2017 Salesforce Support Agent

Company: Tata Consultancy services Ltd, Hyderabad, India

Description: The scope of this project is to support DuPont CRM Run and Maintenance where we work with Global Key Users during Application Support. The overall vision is to simplify the process and to provide a more holistic view of business operations. DuPont Users raise issues on a daily basis for making improvements to the current existing environment. We suggest and implement Continuous improvements from our side so that overall business operation becomes customer friendly and runs smoothly.

Roles and responsibilities: Worked with Business Process Owners/Global Key Users to resolve the issues raised by end users during the application support. Worked on Triggers and test classes containing various use cases for code coverage. Configuration & Customization of the application. Optimized Salesforce org by implementing 5 Process Builders in place of 42 workflow rules. Data migration using Apex Data Loader.

Customer: E.I. DuPont DE Nemours and Company

19/01/2015 – 31/03/2016 Salesforce Automation Selenium Scripts Developer and Salesforce Admin

Company: Tata Consultancy services Ltd, Hyderabad, India

Description: Northern Trust Partner Platform provides Wealth management, Asset management solutions to its partners. The Wealth Management Application is integrated with the Investment Platform, where Portfolio Managers and Investment Associates will create cases and Work Orders for Individuals and follow them to closure.

Roles and responsibilities: Implemented requirements with standard Sales-force functionality. Implemented complex requirements using Process Builders, workflows, Auto Approval processes, Apex classes, triggers, Visual-force pages, Lightning Component and as per User Story. Developed selenium scripts in Java for Salesforce functionality testing. Supported QA team by giving walk-through on user stories developed. Fixed defects raised by the QA team.

Customer: Northern Trust

Education

01/06/2010 - 18/07/2014 Rao Bahadur Y Mahabaleswarappa Engineering College

BE Electronics and Communication, Bellary India

Achievements

- 7X Salesforce Certification, 1X Copado Certification
- Trailhead Rank as Ranger
- 6X Super Badges.
- Received Star Performer of the Month Award and Best Team Award.
- Received several appreciations from clients and within the organization with respect to Communication and prompt response

Technical Skills

- Experience in developing Apex Classes, Apex Triggers, asynchronous apex, Apex Testing, Visualforce pages, Basic Lightning Component, Lightning Web Components.
- Experience in working on all phases of the software development life cycle like requirement capturing, developing, testing and deploying the application.
- Experience in designing data-model and configuring salesforce security by developing roles, profiles, permission sets, sharing rules and OWD.
- Experience in building validation rules, field dependencies ,workflow rules and Email templates, process builder, custom labels, custom settings, record types, page layouts and custom metadata types.
- Working experience in integrating various applications.
- Experience in creating and using named credentials and remote site settings.
- Hands on experience in writing rest webservices to send and receive data.
- Experience in developing codes using the SFDX approach by using a visual studio code editor.
- Basic knowledge of SFDX commands to create and deploy various salesforce classes and components.
- Experience in using GIT , GitHub desktop, Jenkins, JIRA,COPADO and visual studio code tools.
- Experience in writing batch classes and schedule classes.
- Experience in writing unit test classes
- Experience in deploying metadata from one salesforce org to another org using changesets and Copado.
- Followed agile using scrum board.
- Acting scrum master
- Experience working in Continuous Integration and Continuous Deployment

Certification

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer 1
- Salesforce Certified Platform Developer 2
- Salesforce Certified CPQ Specialist
- Salesforce Certified Einstein Analytics and Discovery Consultant
- Salesforce Certified Community Cloud Consultant
- Certified Copado Admin

Personal details

Date of birth: 3rd August 1992

Language: English, Hindi, Kannada, Telugu