Himanshu Shekhar Singh

Software Engineer

Address Ghaziabad, India, 201014

Phone 9873799501

E-mail shekharf9@gmail.com

LinkedIn https://www.linkedin.com/in/himanshu-shekhar-singh

Results-driven software engineer with proficiency in most of the areas relating to development of Cloud-based Applications using Salesforce/AWS. An effective communicator at all levels within the organization. I am an accomplished and confident candidate with a proven track record of successful deliverability. It's not just my background developing successful implementation in projects, or my people skills, which have helped me develop great relationships with colleagues, clients, and senior managers alike but I'm also passionate about this industry and I'm driven to deliver high-quality work.

Expertise

Languages - Apex, Python, Javascript, HTML, CSS

Technologies -

- Salesforce - Apex, Aysnc Apex, SOQL/SOSL, Aura Framework, LWC, Triggers, Visualforce, REST, SFDC API's, Platform Events, Flows, Sales/Service/Community Cloud, Field Service, Service Cloud Voice
- AWS - Lambda, Lex, Connect, IAM, DynamoDB, CloudWatch, CloudFormation, Kinesis, SSM

Tools - Git, Bitbucket, Workbench, AWS CLI

Certifications

Platform Developer I

AWS Developer - Associate

Education

2014-08 - 2018-06   **Bachelor of Technology: Information Technology**

Ajay Kumar Garg Engineering College

Accomplishments

- Pillar Of Success (01/2019 - 02/2019)
- Employee of The Half (02/2020 - 08/2020)

Work History

2019-08 - Current **Salesforce Developer**

NeuraFlash India Pvt. Ltd., New Delhi

- Built real-time integration to a third-party system using REST and Apex to pull and display data in Salesforce.
- Built end-to-end Scheduling Module for a customer including real-time lead retrieval, multi-paged survey, conversion and scheduling using Field Service, Apex, Aura, API's, REST, Lightning Flows.
- Developed customized screens on Gantt Chart(Field Service) to facilitate scheduling, cancellation, re-scheduling using Apex, Aura and Visualforce.
- Co-developed Platform Events for a customer to pass data to a third party subscriber on multiple trigger events for multiple objects.
- Developed dynamic footer and form for a parent company on Salesforce community using Apex, LWC.
- Developed Scheduling Screens for Guest Users using FSL API's, Apex, Aura.
- Automated multiple business processes using Triggers, Batch Apex, Flows.
- Owned AWS practise setup within the organization. Co-developed deployment and migration strategy, best practices. Developed numerous PoC modules on AWS/Salesforce for Sales pitch calls.
- Build multiple Service Cloud Voice implementations utilizing Salesforce, AWS, Routing, Omni-Channel.
- Developed real-time integration using Lambda functions for an IVR telephony implementation.
- Developed Logging/Reporting Module by mining data in CloudWatch using Lambda and storing it in S3/Salesforce to be pulled by reporting platforms like Einstein Analytics, Amazon QuickSight.
- Deployed development items to environments using Change Sets, ClickDeploy, Git, Bitbucket, CloudFormation.

2018-06 - 2019-08 **Programmer Analyst**

SaasFocus Consulting Pvt. Ltd., Noida

- Built custom Partner Portal for real-estate agents to view their leads, opportunities, cases, bookings, allotments, reports and dashboards using Apex, Aura, Visualforce.
- Developed multi-paged form for a company division using Apex, Aura.
- Developed customized dynamic reports using Visualforce.
- Setup Field Service for a customer and customized processes using Apex, Aura, Visualforce.
- Developed multiple quick actions for record pages using Standard Layout and Aura.
- Automated multiple business processes using Triggers, Batch Apex, Flows, Workflows and Approval Processes.
- Deployed development items to environments using Change Sets and ensured administrative configurations/security.