



# Dinesh Sai

Date of birth: 07/12/1997 | Nationality: Indian | Gender: Male |

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Kadubeesanahalli, 560103, Bangalore, India

About me:

Seeking a position to utilize my skills and abilities and achieve professional growth while being resourceful, innovative, and flexible. To add valuable assets to your esteemed organization as an active member.

## WORK EXPERIENCE

04/06/2021 – CURRENT – Bangalore, India

**DEVOPS ENGINEER – CSS CORP PVT LTD.**

- Configured Jenkins Pipelines from Scratch with webhook Configuration to reduce human error and make the deployment fast.
- Used Docker as a containerization tool to easily pack, ship, and run any application as a lightweight, portable, self-sufficient container
- Using maven as a build tool with NEXUS as a jar files repository tool.
- Established continuous build environments to speed up software development by 50%.
- Monitored the performance of 10+ systems in cloud-based Kubernetes clusters with GRAFANA, including Overall system health, reliability, performance, and cost.
- Mentored 8+ software engineers on basic operational principles through demos, documentation, and one-on-one mentoring.
- Helped 5+ Junior developers on the team with the technical issue resolution
- We used Jira as our ticketing tool and Ops-genie as our incident management and alerting tool.
- Utilized Rally as a project management tool to track each phase of the development iterations and releases
- Communicated in person, via telephone, email, and other electronic means to over 400+ employees, customers, and managers.
- Implemented technical solutions for customer engagement as part of a 10-member team.
- Assisted with refining the Software Development Life Cycle to fit system needs.
- Implemented CI/CD process using Jenkins for global development teams, allowing for dozens of code updates per hour with zero downtime.
- Used Ansible tower deployment for the production environment.
- Created and maintained AWS services like Secret Manger, IAM, SNS, S3, EC2, VPC
- Used Azure as a cloud environment and worked with AZURE ADF, VMSS, and for all our server needs.

20/03/2020 – 10/04/2021 – Bangalore, India

**AWS AND DEVOPS SUPPORT ENGINEER (INTERN) – MNP TECHNOLOGIES**

- Monitored and supported more that 5+ teams for quick resolutions and prompt actions with 24/7 team. Used Jira as our ticketing tool for accurate tracking of the work.
- We monitored clusters using Grafana with good grip on what's happening and alerting if Kubernetes clusters faced any issues.
- Mentored 7+ Engineers on basic operational principles through demos, documentation, and one-on-one mentoring
- Acted as 1st point of contact for whole company for Kubernetes, Jenkins and git related issues. Worked as shadow resource and helped 3+ teams for DevOps related issues.
- Daily tasks include Support, Monitoring, Deployment, automation, Scheduling the jobs in Kubernetes, making code changes for production deployments based on the requirement.

- Used Apache Airflow for running data pipelines using Dag's and scheduling the jobs and troubleshooting Have configured Projects from Scratch using Git and Jenkins,
- Acted as owner for 10+ SSL certificates and responsible for all SSL certificates renewals using Sectigo.
- Used AWS as a primary cloud provider.

07/04/2019 – 25/02/2020 – Bangalore, India

**PROFESSIONAL-ENGLISH FACULTY – INSTITUTE OF LANGUAGE MANAGEMENT**

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Worked as Professional faculty English and taught professional communication skill for 400+ students in 9 months  
 As a teacher/motivational speaker inspired students by using real-world stories.  
 Conducted 15+ events to bring out stage-fear and make to speak professionally with colleagues. Worked in 2 different colleges for 9 months.

● **EDUCATION AND TRAINING**

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01/04/2016 – 06/03/2019 – 2/9 Brodipet, Guntur, India  
**B.COM (COMPUTERS) – Career Degree College**

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● **LANGUAGE SKILLS**

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Mother tongue(s): **Telugu**

Other language(s): **English**

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>ENGLISH</b> C1		C1	C1	C1	C1
<b>HINDI</b> B1		B1	B1	B2	B1
<b>TAMIL</b> A2		A1	A2	B1	A1

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

● **Technical Skills**

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- AWS Web Services
- Microsoft Azure
- Linux (Centos, Ubuntu )
- Git
- Apache Airflow
- Docker & Kubernetes
- GKOP
- Luigi Jenkins
- Terraform
- Grafana,
- Nagios
- CI/CD using Jenkins
- Ansible Tower