

PROFESSIONAL EXPERIENCE

Sr. Quality Analyst

Sep '19 - Present

One Business Consulting Group

Mohali , Punjab

- Very good experience in writing Test Cases, Test Plans, executing Test Scripts, reporting defects and preparing Test Result reports.
- Exposure in testing applications manually as well as using the automated testing tools like Selenium using JAVA.
- Experienced with various databases like Oracle and MYSQL Server and used the various SQL commands and SQL statements to test the application.
- Experienced on successfully implementing Test Automation as part of Regression Testing.
- Performing Accessibility consulting and testing following WCAG 2.0 Level A and Level AA standards
- Hands on Accessibility testing experience using assistive technologies including screen readers, screen magnification, alternative keyboard inputs etc.
- Accessibility testing using different tools such as NVDA, JAWS. Voiceover. Talkback. W3, WAVE, Sort Site
- Provide guide and help team about accessibility standards and guidelines.
- Strong testing Quality Assurance experience within Agile environment
- Work with the leadership team to ensure key objectives and initiatives are reflected in communication plans and activities.
- Ability to work in flexible business hours with a focus to meet target goals
- Good exposure in API testing using Postman and Soap UI.
- Intermediate experience in performance testing using Jmeter.
- Intermediate experience in security testing using OWASP.
- Ability to efficiently lead with a strong passion, to be hands on, and drive to be the subject matter expert
- Assist QA lead in analyzing and interpreting data to maximize opportunities for a zero defect culture
- Able to handle multiple projects simultaneously with a team of 10 members on different projects.

Salesforce Tester

Jun '18 - Aug '19

Manras Technologies

Zirakpur, Punjab

- Good hands on experience as a QA in Salesforce.com CRM application, mainly with Leads, Contacts, Accounts, Cases, Campaigns, Opportunities, Orders and Services entities
- Testing of the applications in both of the Salesforce Lightning and Classic experiences.
- Possess comprehensive understanding of Salesforce CRM business processes like Lead Management, Account Management, Case Management, Order Management, contact Management etc.
- Good knowledge about various terminologies of Salesforce like Report, Dashboard, Validation rules, Record types, Sharing rules & OWD, Sharing settings etc.
- Provided demos to client who is interested in implementing SFDC CRM for their business need.
- Good Knowledge on various Salesforce clouds like Sales cloud, Service Cloud, Marketing cloud.
- Create logs to document testing phases and defects
- Report bugs using Jira and errors to development teams.
- Help troubleshoot issues.
- Conduct post-release/ post-implementation testing.
- Work with cross-functional teams to ensure quality throughout the software development life cycle.

Software Engineer

Jul '16 - Feb '18

NIIT Technologies

Noida, U.P

- Major roles include software developer, tester, business analysis and support.
- Creating detailed, comprehensive and well-structured test plans and test cases.
- Working in a System Integration Testing team (SIT) as a part of British Airways project. acquired plenty of knowledge in TTL (Travel & Transport logistics domain).
- Working on other testing like unit testing, regression testing, integration testing, browser testing, mobile testing, Worked on testing tools: SOAP UI, Junits, JMeter).
- Knowledge of some other IT tools like JIRA, Jenkins, PUTTY, JAMMY etc.

- Helping to UAT testers by giving the Screen shots of the functionalities and Test cases flow.
- Gain user acceptance of test results. Preparing the Traceability Matrix between Requirements & Test cases

EDUCATION

Master of Science in Information Technology	Jan '20 - Jan '21
Lovely Professional University	Distance Education
Bachelors of Technology in Computer Science	Jun '12 - Jun '16
SRMIET, Naraingarh, Haryana: Affiliated to Kurukshetra University (KUK)	Naraingarh, Haryana
Secondary Education	May '11 - May '12
SD Senior Secondary School, Ambala Cantt: Affiliated to HBSE	Ambala Cantt, Haryana
Matric (10th)	Sep '09 - Mar '10
Tender Heart High School, Ambala Cantt	Ambala Cantt, Haryana

KEY SKILLS



MISCELLANEOUS

Personal Details

DOB :- Feb 3, 1995
 Father's Name :- Sanjeev Kumar
 Nationality :- Indian
 Hometown :- Ambala, Haryana

Languages

English - Fluent
 Hindi - Native
 Punjabi - Beginner
 French - Beginner

Awards and Recognition

Got award from state minister of Haryana by scoring 90% marks in Matric class
 Got Kudos from the manager due to outstanding performance
 Got A grade during quarterly reviews
 Got promotion in an organization within a year.