RANJITHA JAIN

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Hacchadi Beedu,
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EDUCATION

July 2015

Bachelor of Engineering in Computer Science and Engineering
Visveswaraya Technological University, St. Joseph Engineering College, Mangalore, India

WORK EXPERIENCE

Heraizen Technologies Private Limited, Bangalore   **July 2018 - Present**
Software Tester
- Worked as team leader and managed team performance and responsible for the overall development of the team.
- Managed and strengthened client Relationship.
- Tested and written test cases for tricky modules such as Admission/Account, NBA, Examination, Placement etc.
- Visited and gave demo for many colleges on software.
- Handled escalated customer calls/mails.
- Drives continuous performance improvement for business results.

Diya Systems, Mangalore   **March 2016 – June 2018**
Admin Level 1, HostGator India
- Checking for fraudulent domains during domain verification
- Worked on creation, deletion, and renewal of the domain.
- Worked on SSL installation for domain

MSR IT Solutions, Mangalore   **Sept 2015 – Feb 2016**
ASP.Net Developer
- Developed a simple project on restaurant and studio management.
- Facilitate root cause analysis of system issues

TECHNICAL SKILLS

Languages	**:**	C/C++, HTML/XML, Java, .Net, PHP, SQL, JavaScript
Databases	**:**	Microsoft SQL Server, MySQL, MongoDB
Certifications	**:**	ITIL Foundation Certificate Beginner Level Android Application Development by Manipal University
Training	**:**	Underwent training on J2EE and .NET

PROJECTS

Restaurant Application Management System   **December 2016**
- facilitate easy management and administration of a restaurant with capabilities to do Booking or reservations of the rooms, Cancellation of the rooms, Cash billing, Room service, Restaurant service, Restaurant Billing, Total Billing, Travels arrangement etc.
- Developed software that helps streamline food business operations.
- Developed online ordering platform feature.

Multi Media Question and Answering   **December 2015**

- Able to enrich textual answers in community question answering with appropriate media data.
- Project automatically determines which type of media information should be added for a textual answer.
- Project built based on community-contributed textual answers and thus it is able to deal with more complex questions.

Lab Management   **June 2015**

- Faculty can post and update marks for students.
- Complete information regarding lab tasks should be provided.

PERSONAL SKILLS

- Ability to work with calmness under pressure.
- Ready to share knowledge, hard worker.
- Quick learning skills and working as a team.

I hereby declare that given information is true and accurate to the best of my knowledge.

Date :   Ranjitha

Place :