

Subodh Kumar
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Professional Summary:

- Having **4.9 years** of experience in **IT Industry as a Salesforce.com (SFDC) Developer.**
- Hands on experience on **Lightning, Trigger, Apex Class, Visualforce pages.**
- Having developing knowledge on **SOQL & SOSL.**
- Having good knowledge on Roles, Profiles, Report, Dashboard, Force.com migration tools (**ANT & Data loader**).
- Having good knowledge on **Wave Analytics** platform– Dashboard and Dataset.
- Having good analytical, verbal, written communication and interpersonal skills.
- Flourish in both independent and collaborative work environment with quick learning abilities and good communication skills.
- Worked on service cloud and sales cloud.

Education Qualifications:

- Master of Computer Application from **NIT, Durgapur W.B.**

Technical Expertise:

- CRM : Salesforce.com (SFDC).
- SFDC Languages : Apex & Visual force.
- Tools : Data Loader & Wave Analytics.
- Web Technologies : HTML, CSS.

Professional Experience:

- Worked as a Software Engineer at **TCS** from **Feb 2016 to Oct 2018.**
- Worked as a programmer Analyst at **CTS** from **Oct 2018 to Jul 2019.**
- Working as Consultant at **HCL** from **Jul 2019.**

Certifications:

- **Certified Force.com Administrator– ADM 201.**
- **Certified Force.com Platform developer– PD1.**
- **Certified Force.com Sales Cloud Consultant.**

Project #3:

Title: Application Developer
Client: McAfee LLC
Role: Developer
Duration: Jul 2019 to Till Date.
Management: Salesforce Lightning, Visual Force, Apex, CPQ

Description

: It's McAfee internal project, the project is about selling or distributing the MacAfee products in effective manner. The CPQ tool has been used to provide accurate pricing with any given product configuration scenario. The custom logic has been used in salesforce to achieve the functionality from salesforce side and rest logic are managed package provided by CPQ. The project is more about products support and new product configuration where the user can ask support on any MacAfee product which they have already and buy any new product from MacAfee.

Responsibilities:

- Written Apex classes and Triggers.
- Written test classes for apex class.
- Created lightning page on opportunity object as per user requirement.
- Implemented search functionality on CPQ cart page.
- Implementing the requirement modification and enhancement.
- Requirement Design document preparation and unit testing preparation.

Project #2:

Title Salesforce Developer
Client: Wynn Las Vegas
Role: Developer
Duration: Oct 2018 to Till Date.
Management: ANT, Data Loader, Visual Force, Apex, Wave Analytics.

Description

: **Wynn** is a luxury resort and casino located on the Las Vegas Strip in Paradise, Nevada. The Application was implemented on Mobile App with Lightning. The Wynn Application was mainly focused on the Players and Host Assistants for the tracking purpose's booking status can be tracked with help of Application. The Seat allocation for each game can be shown. Host Assistants can be tracked all his player status. The Wave Analytics was used to show the Dashboard.

Responsibilities:

- Developed Salesforce Mobile App for Wynn.
- Written Apex classes and Triggers.
- Implementing the requirement modification and enhancement.
- Requirement Design document preparation.
- Wave analytics for creating Dashboard and Dataset for the Wynn application.
- Resolving the defects – Reports & Dashboard, Roles & Profile (Security Model)

Project #1:

Title : Salesforce Developer.
Client : Commonwealth bank of Australia.
Role : Developer and Administrator.
Duration : Feb 2016 to Oct 2018.

Management: ANT, Apex Data Loader, Visual Force, Apex.

Description

: The project is compartmentalized on the basis of Verticals. This is mainly done through the Pick list called „Product Services“. Based upon the value selected in this Pick list, assignment rules and workflow rules are triggered. The assignment rules route the cases to respective queues (Those queues are formed based upon service being provided for specific product). Workflow rules change or “flip” the record type based on the product service that has been selected in the Pick list. There are also workflow rules that send email alerts based on Product.

Responsibilities:

- Involved in Designing & Developing User Interface using VF pages.
- Involved in writing the Workflows & Approval Process.
- Involved in writing triggers for the applications.
- Involved in writing Test Classes for those Developed Classes and Triggers.
- Data Migration & Handling Bulk Records.
- Customization that includes setting up Roles, Profiles, Sharing Rules, Reports, Dashboards.
- Sandbox refresh Activities.
- Deploying components from sandbox to sandbox and to production.
- Interaction with client and onsite team.

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Subodh Kumar