

## Swapnil Shivram Chindarkar

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### **Career Objective:**

To be a potential resource to the organization where I can utilize my all skills and knowledge which would help the organization to grow and further enhance my growth profile.

### **Educational Qualification:**

- Appearing Post Graduation from Symbiosis University, Pune [P.G.D.B.F]
- Commerce graduate from Mumbai University. (Mar- 2013)
- H.S.C from Maharashtra board. (Mar – 2010)
- S.S.C from Maharashtra board. (Mar – 2008)

### **SUMMARY:**

- Over 7 + years of professional experience & relevant 4 + years of rich experience in– Oracle EBS Implementations, upgrades and production Supports.
- Extensively worked & managed various support projects under strict timelines.
- Worked onshore with live business and end users.
- Successfully completed 1 implementation and managing many support clients offshore as a Primary Consultant in case its required.
- Working closely with client, business users, end users and technical consultant to understand implications of functional methodology and implement it to achieve targets.
- Expert in Project Management tools viz. MS-Excel, MS-Power point, MS-Word etc.

### **Technical Skills:**

<b>Tools &amp; GUI</b>	<b>Data Loader, PL/SQL Developer, TOAD, WebAdi</b>
<b>ERP</b>	<b>Oracle Apps R12, SAP</b>
<b>Modules</b>	<b>GL, AP, AR, CM, FA, OFI, EB-Tax, Loan</b>

### **Current Company Details:**

Currently working as **Oracle Apps Functional Consultant** with **Clover Infotech** since August 2016.

### **Project 1**

**Client Name:** Samunnati Financial Intermediation & Services Pvt Ltd  
**Project Description:** Oracle EBS Project Implementation for Loans.  
**Duration:** December 2019 To October 2020  
**Role:** Oracle Functional Consultant and Support

## **Phase 2: UAT 1 & 2**

- Configuration of UAT instance with Business setup and custom components.
- Oracle Loan, AP, AR, GL, Global HRMS (partially) setup in Oracle.
- Offered standard and custom solutions on various business components.
- Analysis and troubleshooting of issues for UAT.
- Tested all the standard and custom components in the given timeline and prepared test scripts to take signoff on all the components developed as per business requirement.

## **Phase 3: Production**

- Actively involved in Post Go live support and settling the Processes and Issues in Live system.

## **Phase 4: Data Migration**

- Received all the Historical data from Client.
- Analyzing the data and mapping of data.
- Stress testing of data in UAT with Oracle.
- Data migration Sample run in pre-production instance and the same file uploaded in Production instance for achieving accuracy in data migration.
- Reconciliation of data with Outstanding balances and achieved final Milestone of the project.

## **Project 2**

**Client Name:** HDFC Limited (India)

**Project Description:** ORACLE EBS R12.

**Role:** Functional Consultant (Implementation/Support)

- Requirement gathering for all financial modules (GL, AP, AR, FA, CM).
- Analysis of business process to prepare the business flows.
- Involved in Requirement Analysis, Map-Gap Analysis, and Setup of Oracle Applications,
- Conducted the Conference Room Pilot (CRP)
- Prepared Functional Documents for Financial Modules (RD50, BP080, BR10, BR100, and TE040).
- Preparation of Test Scripts and testing each business process
- Conducted UAT with Users on different test scenarios.
- Configured all Financials Modules (GL, AP, AR, FA, OFI and CM) in Test, UAT and PROD instances.

### Project 3

**Client Name:** IDFC AMC/ Trustee/ Alternatives/ Securities (Entities of IDFC Non-Banking Sector)  
**Project Description:** Primary Senior Functional Consultant Onshore/Offshore IDFC NIIF IFL & Support  
**Duration:** May 2019 to Jan 2021  
**Role:** Primary Oracle Functional Consultant

#### **Responsibilities:**

- Involved in Requirement gathering phase by interacting with client for requirement understanding and discussion.
- Preparing Documentation for the requirement gathering which are discussed with client i.e. Requirement, Solution design etc.
- System setup configuration for Oracle for - Enterprise structure, COA, GL, AP, AR, FA etc. Configuration and end to end testing of all finance module.
- Ownership of new development related queries, new business-related ideas

### Project 4

**Client Name:** IDFC IFL (Non-Banking Entity of IDFC)  
**Project Description:** Oracle EBS Entity Rollout, Implementation of IDFC NIIF IFL and Support  
**Duration:** May 2019 to January 2020  
**Role:** Primary Oracle Functional Consultant

#### **Responsibilities:**

- Supporting daily operation for Financial Modules (GL, AP, CM)
- Consulting users in their approach if any issue arrives.
- Solving critical issues faced by Users.
- Coordinating with User for their new requirement and understanding the requirement, further preparing Business requirement document for technical consultant.

### Project 5

**Client Name:** Mercury Travels  
**Project Description:** ORACLE EBS Support  
**Duration:** 02 Years 06 Months  
**Role:** Primary Oracle Functional Consultant

#### **Responsibilities:**

- Supporting daily operation for Financial Modules (GL, AP, AR).
- Coordinate with oracle on SR which are raised for the issues to be resolved.
- Co coordinating with all finance user, understanding their requirements & explaining the same to the respective functional & technical team members to make the changes or new development of reports, customization etc.
- Supported production environments and users on daily basis by responding to emergency requests.

- Issues raised due to the Oracle bugs, Raise SR and coordinate with the Oracle team and provide the fix or the work around and move it to the production system.
  - Handling situations for run time problems and suggesting the work around
  - Interacting with technical consultants and user for resolving issues.
  - Involved in some activities for Oracle System Administration module such as registering the Users and assigning responsibilities & creating new responsibilities and defining the required system profile options
- **Previous Company Details:**

Worked with **Hindustan Unilever Ltd.** from July 2013 to July 2016.

Hindustan Unilever Limited (HUL) is India's largest fast-moving consumer goods company, with leadership in 'Home & Personal Care Products' and 'Foods & Beverages'. Have been working closely with HUL to customize & support to Supply Chain Department in the organization. Maximum customizations are focused at reducing team's time and improve their supply chain efficiency allowing them to focus on their Secondary activities.

### **Project 1**

**Role:** MIS Executive/ Logistics Assistance – Procurement Dept.  
**Duration:** June 2015 To July 2016  
**Reporting:** Procurement Executive-Logistics/Procurement Head of South Asia  
**Software:** SAP-R3-BIW

#### **Responsibilities:**

- Preparing of All Zone Transporter Negotiation file.
- Transporter Rate updating in Sap (R3)
- Preparing MIS Report in SAP and BIW on Transportation truck types saving report on monthly basis.
- Preparing MIS Report in SAP on Rail saving report MIS
- Maintaining Transporters Bank Guarantee Statement & Transporters Company Profile
- Co-ordination with Capgemini for daily rate Updation.

### **Project 2**

**Role:** Customer Support Executive / MIS Executive  
**Period:** July 2013 to May 2015  
**Reporting:** Customer Service Manager/ Planning Executive  
**Software:** SAP-R3-BIW

Support to Planning and Depot teams

- Being at the front end to understand Customers queries/issues and getting them resolved within time.
- Being a link between Customers and Sales team to ensure correct order generation
- Coordination with Branch and Customers to ensure that Customers' money is not blocked in non-moving stock.
- Coordination with Backend support teams at Chennai for query resolution
- Co-ordination for Direct dispatch related activities to ensure cost control.

- Ensuring the New SKU is invoiced to all the RSs.
- Proactive planning during depot holidays to ensure the smooth sales.

**CRS operations:**

- Working as key personnel in CRS rollout
- Definition of Safety stock level at RS point and Ensuring orders are generated to that extent.
- Provide online customer support by coordinating with Logistics and Planning functions.
- Teams contacted: - Pool of more than 800 RSs, Planners, Depot CSEs, Depot Planners, Field Force, Backend Teams.
- Knowledge Gained:
- Thorough knowledge of SAP, R3, BIW, ICH, SAP- APO, Internet.
- Expertise in using advanced MS excels functionalities.
- Team working, Flexibility of operations, Quick adaptability.
- Proposed ideas for measuring non-moving and slow-moving stocks at Restockiest Point.

**Branch Excellence Award:**

- Company Name: Hindustan Unilever Limited (Outstanding Efforts and Contribution in The Financial Year).
- Awarded in recognition of the contribution for Business Support in August 2013.
- Company Name: Hindustan Unilever Limited (Awarded in recognition for outstanding contribution in December 2014).

**Extra-Curricular Activities:**

SR. National Silver Medalist in Tug-of-War.  
Inter College University Sports & Tournaments Mumbai. (3 University Medals)

Interests: Playing Kabaddi, Cricket, Swimming, Traveling, Bike Riding.

Date of Birth : 08th August 1992  
Gender : Male  
Marital Status : Single  
Language Known : English, Hindi, Marathi  
Nationality : Indian

**Declaration:**

I hereby declare that all the information provided by me in this application is factual and correct to the best of my knowledge and belief.

(Swapnil S. Chindarkar)