Krishna Prasad Sherla

RPA Consultant

- 5 Years 5 Months
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" About Me

A competent professional with an overall 5.5 years of experience in RPA Development, designing, testing, and support as an RPA UiPath Developer, and Data mining. Advanced Level Certified in UiPath Developer. (Immediate Joiner)

Key Skills

- Rpa Development
- Uipath
- UiPath Orchestrator
- Bots Development
- C / Vbnet
- SQL Server
- RE Framework
- Data Mining
- Business Process
- Process Automation

Profile Summary

1. Created end-to-end automation process for clients as per requirement which involves feasibility, designing workflow, development, testing, deployment & maintenance of bot automation.

2. Worked on logging in to websites, searching in websites, submitting web forms, or updating records on a website.

3. Worked on different Environments like Web Applications, Email automation, Excel automation, PDF Automation, etc.

4. Demonstrated history of Quality Assurance and Operations Management.

5. Planning and executing IT operations, adhering to predefined timescales and managing technical support.

6. Supporting and working closely with teams across the implementation cycle and solving technical issues.

7. Good experience in analyzing client's processes and identifying Automation opportunities and providing secure and robust solutions.

8. Used different UiPath techniques to automate complex processes. E.g. Scrapping, OCR engine, Recordings, UI Explorer, Selector, Queues, REFramework

Technical Skills

- UiPath Studio
- MS Word, Excel, PowerPoint, Outlook
- Macros
- VBScript, VB.Net
- SQL Server
- UiPath Robot, Orchestrator

Education

2016, Full Time

B.Tech/B.E., Electrical and Electronics
Kakatiya University , 70%

2012

12th, Andhra Pradesh, English, 94.6%

2010

10th, Andhra Pradesh, English, 82.7%

Work Experience

2023 - Present

RPA Consultant

ITC INFOTECH INDIA LIMITED

Key Result Area

Collaborated on all stages of project development, designing, testing, and support as an RPA UiPath Developer lifecycle from requirement gathering to production releases to ensure client satisfaction & delivery of the project on time within the SLA.

2020 - 2022

Senior Associate

WIPRO TECHNOLOGIES LIMITED

Key Result Area

Created end-to-end automation process for clients as per requirement by providing innovative, customer-centric, high-performance, secure and robust RPA solutions.

2018 - 2020

Process Executive

COGNIZANT TECHNOLOGY SOLUTIONS

Key Result Area

Interacted with clients for requirements and worked on mining & validating data. Conducted audits & supported the operations in maintaining Quality metrics Analyzed data to identify areas of improvement in the Quality system.

Roles and Responsibilities

- Understanding the manual processes and designing bots to automate repetitive processes.

- Attending walkthrough of the process & creating test scenarios, query logs & Bot design.

- Developing customer-centric, high performance, secure and robust solutions using UiPath.

- Set up bots in the UI Path Orchestrator.

- Create a required number of workflows based on the modules involved in the process.

- Implement the Reframe work by consolidating all the workflows and publishing in Orchestrator.

- Create flowcharts and sequences according to UiPath best practices to create bots.

- Identifying exceptions and its solution by testing each activity by using debugging features present in UiPath Studio.

Project 1:

Process Name: AlAhli (SAUDI NATIONAL BANK (SNB) - Outgoing Money Transfers Process
Automation Tool : UiPath Studio, UiPath Orchestrator
Languages   : Vb.net
Applications Involved : Aptra Opti-Cash application, NBL, MS Excel, MS Outlook

Project Description:.
In Scope:
1. From Aptra Opti-Cash, making a report to send to vendor through an email. The report will contain the total amount for each branch, including amount for each denomination.
2. Once the user validates the amount, an email will be sent to the relevant vendor team to collect the amount from SNB's Central Vault and transfer to the Branch.
3. Once the vendor collects the cash from SNB, it will reply with an email to SNB and enter those data in NBL.

Automation Benefit:
1. Minimizing human errors
2. Meeting SLA
3. Reducing the manual efforts for the In-Scope process

Project 2:

Process Name: SNB- Incoming Money Orders Process
Automation Tool : UiPath Studio, UiPath Orchestrator
Languages   : Vb.net
Applications Involved : Aptra Opti-Cash application, NBL, Excel, Outlook

Project Description:
As part of branch banking a Branch has the authority to request an amount from the Central Vault of Saudi National Bank. The process of handing the amount to SNB is automated and a bot will make a request and send to vendor through email with the requested amount.
And then Vendor will return a report through email with the amount collected from each branch and bot will update NBL, with the total amount with exact denominations.

Project 3 : Data Mining

Role Description :

- Worked on mining & validating data.
- Worked on Audits & supported the Operations in maintaining Quality metrics.
- Analyze data to identify areas of improvement in Quality system.
- Monitor, recommend and develop corrective and preventive actions to enhance project level performance.
- Managed parameters like AHT, Scheduled adherence on daily basis.
- Preparation of Performance Review Metrics, handling feedbacks & documentation.
- Coordinate and support, on site audits conducted by external providers.

Professional Skills

- Decision-making capability with strong organizational skills.
- Empowering and supporting the team to achieve desired results.
- Motivate and inspire team members.
- Lead and facilitate constructive communication.
- Strong problem-solving skills by prioritising tasks using effective time management.

Languages known:

- English, Hindi and Telugu