Salesforce Developer
(8 Yrs.)

Arpit Bajpai
India (INDIAN Nationality)
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- 8 years of experience in Salesforce.com as a Developer, Administrator, Analyst and Technical Lead.
- Experience in Salesforce administrative features like validation Rule, Workflow, Assignment rule, Process Builder, Lightning Flows, OWD, Profiles and Roles.
- Worked on the designing of custom objects, custom fields, role-based page layouts, custom Tabs, custom reports, Dashboards in Salesforce.
- Experience in implementation using Apex Language, JavaScript, Classes, Test Classes, Controllers, extensions & Triggers, SalesforceDX, Steelbrick CPQ Admin, ANT, Lightning Components.
- Eperience in building B2B Commerce Cloud pages, default stores using salesforce.
- Experience with Data migration and updates through Data loader in Salesforce.com.
- Experienced on Agile Methodology, Waterfall methodology.
- Copado Certified Salesforce Devops Admin, preparing for Developer certification.
- On-going hands-on Training in Mulesoft Developer Level 1.
- At present working on B2B Commerce Cloud enhancing functionality.
- Strong object oriented programming skills and working experience with APIs.
- Result oriented, self-driven, motivated, and ready to learn new technologies, methodologies, and processes.
- Excellent problem-solving and communication skills.
- Classic to Lightning migration projects experience.

ACADEMIC QUALIFICATION
- **CDAC (2012)** from IACSD, CDAC-Punewith **69.75%** marks.
- **B.E. in Computer Science (2011)** from RGPV University with 72.90% marks.
- **10+2 with Maths, Science** (2007) from M.P. Board with 66.40% marks.
- **High School** (2005) from M.P. Board with **69.60%** marks.

SALESFORCE CERTIFICATIONS
- **Salesforce Certified Developer (PD I)**
- **Salesforce Certified Developer(PD II)** Verification link - http://certification.salesforce.com/certification-detail-print?conId=003G000002f hJz9IAE
- **Salesforce Accredited B2B Commerce Administrator**
- **Salesforce Accredited B2B Commerce Developer**
- **Salesforce Trailhead**:Admin and Developer Training,235+ Badges, 5 Super Badges
- **Trailhead Profile:**https://trailhead.salesforce.com/en/me/005500000062PCvAAM
- **LinkedIn Profile:**https://linkedin.com/in/arpit-bajpai-6968742a

TECHNICAL SKILLS
- **Programming Languages:** Apex, Lightning, Lightning Web Component(learning),javaScript
- **Testing:** Unit Testing, Manual Testing, and User based Testing.
- **CRM:** Salesforce Health Cloud, Salesforce Sales Cloud, Salesforce Pardot, Heroku Connect App,Salesforce Service Cloud, Salesforce DX, Mulesoft(learning).

COMPANY NAME – T-Systems ICT India Pvt. Ltd (July-2019 to Till Date)

Project 1	: DIAMER
Role	: Sr. Salesforce Developer
Team Size	: 4 plus (offshore)
Methodology	: Agile Implementation.

UI Used : Lightning UI **(Service Cloud)**
Responsibilities: We need to build custom solution so that cases will be closed and tracked in a better way, we have designed the service cloud console as per a client need to display the useful information as required by client in a batter way, custom object creation, profile and permission sets most of the admin stuffs are part of my bucket as an offshore team.

Project 2 : **B2B Commerce Cloud (CLoudcraze - Current Project from last 1.6 year)**
Role : Sr. Salesforce Developer
Team Size : 5 plus (offshore)
Methodology : Agile Implementation
UI Used : Lightning UI (**B2B Commerce Cloud**)
Responsibilities: Currently we are responsible for admin and development stuffs of commerce cloud B2B environment and we are getting the task like building the storefront for different locale which support different languages and the currency, with proper permission assigned to the user related to that specific locale, some customization work like changing the UI of different standard B2B pages, adding custom fields, calling CCRZ API. Part of the SFCC implementation team we need to customize the storefront as per client demads.Work includes design, development and testing of APEX classes, triggers and Visualforce pages, design templates for storefronts across multiple staging instances. Design the UI of cloudcraze template using handlebar JS, Jquery.

COMPANY NAME - Cloud Certitude(May-2018)
Cloud Certitude deployed me with the help of their Partner company named Smartic Info into Philippines where I used to work for Accenture Manila.

COMPANY NAME - Accenture-Manila Onshore (June-2018 to June-2019)
                   Projects Completed - 3

Project 1 : **Mckesson OneView Novartis- US Healthcare Company**
Role : Sr. Developer. & Integration
Team Size : 30 plus.
Methodology : Agile Implementation.
UI Used : Lightning UI and components we used. **(Service Cloud)**
Responsibilities: Senior Developer & Integration team McKesson administers support patient programs for a number of Novartis products and is looking to consolidate their patient support programs and provide Novartis with new mobile capabilities. Accenture helped McKesson launch the Cosentyx & Mayzent program in the Novartis SFDC instance, establish an integration with Cover My Meds to allow Cover My Meds to manage electronic prior authorizations. Project implementation is done using the SFHC(Health Cloud), fully customized console app. Which provides one view of patient vitals and other things in one page. This involves integration of cover my meds with salesforce using informatica jobs and some integration using app exchange app. Implement requirements with help of Apex page, Apex Classes, Salesforce Config (Admin), FSL, Salesforce Lightning Component, Apex Triggers, Workflow rule, and Process Builder.

Project 2 : **Thales e-Security**
Role : Deployment Manager and Sr. Developer
Team Size : 20 plus
Migration Using : ANT Deployment Skills
Responsibilities: As a security company thales is maintaining there security using salesforce Shield plateform and Kugamon CPQ(managed package), we have the challenge to migrate the system(legacy-Salesforce) to new environment(Salesforce) because many things are handle by the manage package(Quote,Opportunity and CPQ related things) we need to migrate all things from old production to new production with a limitation that we can't do anything in manage package. I uses the ANT for the deployment of all metadata and data loader for the extraction and import process into new production.

Project 3 : **Essilor Online**
Role :Cross Cloud Integration Lead & Lightning
                   Developer

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SALESFORCE
ACCREDITED ☁
B2B Commerce
Administrator

SALESFORCE
ACCREDITED ☁
B2B Commerce
Developer

Team Size   **:** 80

UI Used   **:** Lightning UI and components we used

Responsibilities: As a online marketers Essilor online selling product on sites, which are built in **Salesforce Commerce Cloud Environment**, when the order will be placed online congratulations mails and other things are sending using **Marketing Cloud,** and if there is support needed then Cases management and Order management is done in **Salesforce Service Cloud.** As a integration lead I have responsibility of getting thing connected between all three Clouds. Currently I am working on **Integration of Marketing Cloud and Salesforce Service Cloud, and Integration of Service Cloud with Commerce Cloud** using salesforce standard connector, using API **Lightning components we build form communication from Service Cloud to Commerce Cloud, Opening a commerce cloud inside the service console as a iframe and sometimes as a new browser tab.**

COMPANY NAME - Advanz101 System Pvt Ltd(Jan-2013 to May-2018)
Project Completed - 3

Project 1   **:** **Salesforce [Cirrus LED - Integration of SalesForce CRM & Active Campaign]**

Role   **:** API Developer and Tester.

Team Size   **:** 3.

UI Used   **:** Lightning UI and components we used.

Responsibilities: Integration of salesforce and Active campaign using REST API web services. When ever mail is shoot from active campaign it create the Active Campaign Log in Salesforce with all related fields. Salesforce calls the web services implemented by us.

- To Create Active Campaign Log, Track Contacts of Active Campaign,
- To Track Email is Read or Not, Track Link is Clicked or Not.
- To Track Lead is created in the Salesforce or Not, Track if lead already exist, update that lead in the Salesforce system, Track Number of Link Clicks.
- Web Services is created to track Links Clicks, Lead Creation, Email Read Activity, Number of time Opens etc.Implemented the Queueable apex Classes to add Queueable jobs.
- Designing and creating Data module for Active Campaign Log object.
- Customizing Lightening Experience according to business needs.

- Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.

- Developed Apex Controllers, Custom Objects, Tabs, Entity-Relationship data models, validation rules on the objects and tabs. Created workflow rules and defined related tasks and email alerts to implement business logic.
- Created the approval process for the creation of new Organization in the System.
- Created the Email - custom lightning quick action for Mass Email of All GroupMembers.
- Designed, developed and deployed Apex classes, Controller classes and Apex triggers for various functional needs in the application.
- Developed and configured various Reports and Report Folders for different user profiles.
- Integration of Mail Champ and Event bride with Salesforce.

Project 2   **:** **Salesforce [Cirrus LED - Integration of SalesForce CRM & Fedex]**

Role   **:** Admin and Developer.

Team Size   **:** 3.

UI Used   **:** Lightning UI and components we used.

Responsibilities: We have done integration of salesforce and fedex using SOAP API web services.

- To Create Shipment, Track Shipment, Validate Shipment, Validate Address, Return Shipment, Cancel Shipment
- Implemented the functionality for FedEx Ground Services, FedEx Express Services, FedEx Freight Services, Fedex Overnight Services.
- 7 Custom objects is created which have total of aprx 600-700 fields to store the response generated by fedex.
- 7 Visualforce pages which we converted into Lightning UI is created and its controller classes modified to take the input from the user and process it.

- Label generated by FedEx will be stored in thermal image format, PDF format, PNG format are stored as the attachment in the generated package

Project 3 **: Salesforce [Health Engagement - Integration of SalesForce CRM using Heroku Connect]**
Role **:** Admin and Developer.
Team Size **:** 3.
Responsibilities: Health Engagement - Integration of SalesForce CRM using Heroku Connect Understanding the requirement of client. Implementation of Salesforce Health Cloud according to the need of the business. Implementation of Health Cloud Patient Card, Implementation of Health Cloud Dashboard on Patient Card, Creating module to attach the lead to Patient Devices before conversion, Creating the process to link the converted patient to the Patient Devices, Integrating Heroku Postgres Database using Heroku Connect, Sync of Heroku Connect Database with Client mobile Application's Database, Creating a process for capturing reading from Client mobile Application, Implementation of AES-256 Encryption / Decryption methodology to send and receive Patients fields, Creating patient filter to generate alert base on patient reading.

Nationality INDIAN
Passport No J9936119
Date Of Birth 27 June 1989
Languages Known English,Hindi
Gender & Marital Status Male & Single
Permanent Address ESI Campus, Type 4/4 Doctor's Colony Nanda Nagar Indore (Madhya   Pradesh) 452011, India

About Myself
- Quick learner with good grasping ability.
- Self-motivated and team player.
- Lead and work as a team in an organized way.

I hereby declare that information furnished above is true to the best of my knowledge.

Arpit Bajpai