



## Resume

Prithviraj D. Thorawade

Sr. QA Analyst

Talentika Business Solutions

Email : [connect.prithvidt@gmail.com](mailto:connect.prithvidt@gmail.com)

Cell No :- +91 -7972679077

### OBJECTIVE:

Seeking a challenging and rewarding position as a **QA/Software Testing Engineer**, with a strong will to prosper in any assigned duties. Passion to quickly learn and adjust to new environments and technologies.

- Expertise Domain/system/component : **Salesforce CRM, Telecom (Mediation) , Travel , Banking & Finance, Migration & Visa**
- Clouds Worked on : Sales | Service | Community | Marketing
- Core Technologies Interact : Functional Testing | Database | Jira | Postman | Test rail | Swagger | Agile | SQL | UNIX | HPALM | MuleSoft | CPQ |

### EXPERIENCE SUMMARY:

Functional | Salesforce CRM | Database | API Testing Task | Python Automation Basic

- **5+ years** of experience in Salesforce , Database & API Software testing .
- Knowledge of **Python Selenium**
- Very good experience in **Migration & Visa, Banking & finance, Salesforce CRM , Travel & Telecom** domain.
- Proficient as **QA engineer** in **Salesforce , Functional, API and Database testing**
- Experience in analyzing business specification documents, **designing** test cases, **executing** test case.
- Worked on **Agile Methodology**.
- Expertise in Defect Tracking and Bug Reporting Tools like **ALM & Jira**.
- Experience in Validation of **Functional, Integration, Regression, Manual , Back-end and Globalization Testing**.
- Very strong concept of Banking & finance , Telecom & Travel domain.
- Experience in the entire Software Development Lifecycle (**SDLC**) from requirements gathering to releasing to production.
- Participated in **test case review** and sent review comment to team member
- Worked on **Agile** methodology and participated in **scrum** meeting.
- Prepared **Weekly status Report** Using **Pivot Chart** and send to higher authority.
- Involved in **API testing** using **Postman** tool.
- Very good written and verbal communications.

### TECHNICAL SKILLS:

Operating Systems : Windows 95/98/2000, UNIX.

Testing Tools : Postman , PUTTY, Swagger

Bug Reporting : Jira , HPALM

Database Tools : SQL Server

Salesforce Skills : Sales, Service, Marketing & Community cloud

## EDUCATIONAL QUALIFICATION:

**Graduation in Bachelor of Engineering (E&TC).**

**Diploma in Electronics and Telecommunication** MSBTE Mumbai.

- Currently working as a **Sr. QA Analyst** with **Talentika Business Solutions** from Mar 2023 to till date.

### Project- 6

**Project Title** : Migration Skills Assessment (Mar 2023 to Till Date)

**Client:** : ACS (Cloudwerx)

**System** : Salesforce CRM / Sales & Service cloud

**Tool /Technology** : Jira, Mule Soft

### **Responsibilities:**

Skills assessments are issued by relevant skills assessing authorities from ACS (Australian Computer Society). ACS skills assessing authority is an organization that checks that your skills meet the standards they set to work in a relevant occupation.

The combined list of eligible skilled occupations sets out all relevant occupations under 4 occupation lists. Most occupations in each list have their own skills assessing authority. We can only accept a skills assessment issued by the relevant assessing authority.

It is your responsibility to contact the relevant assessing authority for your occupation and obtain a skills assessment, if required. Each assessing authority has its own assessment procedures, timeframes and charges. Obtaining a suitable skills assessment is mandatory for some visa subclasses (and streams) and may be requested for others.

### Project-5

**Project Title** : Real Estate Domain (Feb 2022 to Mar 2023)

**Client:** : Hexaware (360 Degree Cloud Technologies)

**System** : Salesforce CRM / Community cloud

**Tool /Technology** : JIRA

### **Responsibilities:**

- Requirement Analysis: Understanding the requirements and communicating with BA team for better understanding of the requirements
- Responsible for testing deliverables, prioritizes and monitors activities to meet such dates for individual assigned features
- Identified End to End Test Scenarios, Test Cases and Test Data
- Writing effective and optimized Test Cases using Black Box Testing techniques
- Execution of test cases
- Identification of defects, registering them in Jira and reporting them
- Performing Functional Testing, Regression Testing and Re-Testing
- Validation of Expected output vs Actual Output
- Involved in different types of meetings & reviews
- Preparing transition document for other team members
- Active participation in weekly/daily status calls with the client

#### **Project-4**

**Project Title** : Healthcare Domain (Nov 2021 to Feb 2022)

**Client:** : Extentia (360 Degree Cloud Technologies)

**System** : Salesforce CRM

**Tool /Technology** : JIRA

#### **Project Description:**

EmpiRx Health provides real pharmacy benefit value comes from a clinical-first approach – not rebates or discounts, that depend on volume. EmpiRx Health pharmacists consult directly with physicians in driving towards the most clinically- and cost-effective therapies. Since all therapeutic switches are performed based on clinical appropriateness and via conversations with the physician, the overall model thrives on doing the right thing by optimizing utilization versus maximizing rebates.

- Requirement Analysis: Understanding the requirements and communicating with BA team for better understanding of the requirements
- Responsible for testing deliverables, prioritizes and monitors activities to meet such dates for individual assigned features
- Identified End to End Test Scenarios, Test Cases and Test Data
- Writing effective and optimized Test Cases using Black Box Testing techniques
- Execution of test cases
- Identification of defects, registering them in Jira and reporting them
- Performing Functional Testing, Regression Testing and Re-Testing

#### **Project-3**

**Project Title** : Mediation Zone (Mar 2021 to Nov 2021)

**Client:** : Vodafone UK

**System** : Functional testing , Mediation , Telecom BSS

**Tool /Technology** : HPALM-Defect management

#### **Project Description**

Abstract -Mining operational telecom data has given many interesting insights about customer behavior, mobility, social interaction etc. and has great business value. Mining telecom operational data such as Call Detail Record(CDR), Customer Relationship Management (CRM) data, subscriber master data etc. have huge potential in predicting customer behavior, customer mobility and many other business applications such as market share analysis of different mobile brands, telecom pricing strategy analysis, churn prediction, social network analysis etc.

A call detail record (CDR) in voice over IP (VoIP) is a file containing information about recent system usage such as the identities of sources (points of origin), the identities of destinations (endpoints), the duration of each call, the amount billed for each call, the total usage time in the billing period.

#### **Responsibilities :**

- Analyze User Requirements and Specifications and develop Agile sprint Test Plans and Test scenarios.
- Prepared the test Strategies, test plans, test cases, test Scripts, test Results, for both positive and negative Scenarios and mapped the same to Requirements.
- Designing, documenting and executing test plans, test scenarios/scripts & test cases for manual & bug tracking tools.
- Co-ordination with cross team to get the project requirements, gather and communicate the project status to the off shore team.
- Involved in daily meetings with the technical managers and development test leads regarding the schedule, resource management and activities tracking.
- Worked closely with the Business Analysts, Developers, and Database Architect in identifying the outstanding Issues in User Requirements and Specifications.

- Created and executed test Scripts using ALM 12 for System, Integration and Regression testing.
- Prepared status summary reports with details of executed, passed and failed test cases.
- Responsible in providing regular test reports to the management.
- Identifying the problems, prioritizing them and communicated the bugs to the developers using ALM 12.

## **Project-2**

**Project** : Musafir Website (Nov 2019 to July 2020)

**System** : Functional testing , API Testing, Database testing.

**Tool /Technology** : Jira –Defect management, Testrail -Testcase management , Postman

### **Project Description**

Musafir.com is India's fastest growing travel website. Musafir.com provides different International & domestic services like Flight, Visa, Hotels, Holiday package in different markets like India & Dubai. Musafir provides services for leisure as well as corporate users. Musafir provides customizable user experience as per clients requirement. Musafir also provides different offers & plans for leisure & corporate users for using different services.

Musafir provides changeability in user experience to customers. Musafir also provides two different payment options for bigger clients Like credit/Debit card & purchase order. Overall Musafir provides transparent pricing, premium experience & different options.

**Responsibilities** :

- Analyze User Requirements and Specifications and develop Agile sprint Test Plans and Test scenarios.
- Prepared the test Strategies, test plans, test cases, test Scripts, test Results, for both positive and negative Scenarios and mapped the same to Requirements.
- 
- Co-ordination with team managers to get the project requirements, gather and communicate the project status .
- Involved in daily meetings with the technical managers and development test leads regarding the schedule, resource management and activities tracking.
- Worked closely with the Business Analysts, Developers, and Database Architect in identifying the outstanding Issues in User Requirements and Specifications.
- API testing using **postman** tool.
- Prepared status summary reports with details of executed, passed and failed test cases.
- Made extensive use of **Testrail** to create and maintain documents such as test plans, test execution and test results documents.
- Responsible in providing regular test reports to the management.
- Identifying the problems and communicated the bugs to the developers using Jira.

## **Project-1**

**Project** : Personal Loan Module (July 2017 to Nov 2019)

**Client** : Arsys Inovics

**System** : Salesforce Testing , Functional Testing , Salesforce CRM

**Tool /Technology** : HPALM –Defect management

### **Project Description**

TCS is one of the leading finance service provider. Which offers various types of loans (Personal loans, Salaried personal loans, Cross cell personal loan, Home loan , Business loan). All these types of loans are divided into different orgs using salesforce CRM. They established leadership position in many Financial Technology areas – Lending where in various banks use our technology and Asset & Wealth management where we are leaders not only in India, but also in Middle-east, Philippines, Mauritius and other regions.

**Responsibilities :**

- Experience with Security, Data management & audit trail
- Experience on managing Profile & record types
- Experience on Permission, roles hierarchy & Workflow rules.
- Possess comprehensive understanding of CRM business processes like Lead management, Case management, Account management & Contact management etc
- Good knowledge about Reports, Dashboard, Validation rules, Record type, Sharing rule etc
- Analyze User Requirements and Specifications.
- Prepared the test Strategies, test plans, test cases, test Scripts, test Results, for both positive and negative Scenarios and mapped the same to Requirements.
- Responsible for validating the data sources, extraction of data, applying transformation logic, and loading the data in the target tables.
- Designing, documenting and executing test plans, test scenarios/scripts & test cases for manual & bug tracking tools.
- Co-ordination with cross team to get the project requirements, gather and communicate the project status to the off shore team.
- Involved in daily meetings with the technical managers and development test leads regarding the schedule, resource management and activities tracking.
- Worked closely with the Business Analysts and Developers in identifying the outstanding Issues in User Requirements and Specifications.
- Created and executed test Scripts using Excel for System Integration and Regression testing.
- Prepared status summary reports with details of executed, passed and failed test cases.
- Responsible in providing regular test reports to the management.
- Identifying the problems and communicated the bugs to the developers using Jira

**PERSONAL DETAILS:**

Gender : Male  
Languages Known : English, Marathi, Hindi.  
Passport No : T0295405  
Date of Birth : 10 April 1990  
Current Address : A/P : Peth Tal: Walwa , Dist: Sangli

Place: -Pune

Date:-

(Prithviraj D Thorawade)