RESUME

Ph: 8860113248(F)
Email:mikshi18gogia@gmail.com

Meenakshi Gogia

SOFTWARE PROFESSIONAL
Seeking challenging assignments across the Software Industry

Professional Profile

- *Proven track record with good technical skills of over 2 years of experience in **Node.js** application in both front end and back end design and development using **Node.js technology**.*
- *Committed to ensuring highest level of IT application service at all times, resolving complaints and issues efficiently and accurately.*
- *Successfully resolving clients' problems by fixing software issues.*
- *Conducting and coordinating with team member for requirements Mapping, Design & Integration and Implementation etc.*
- *Conceptualizing & implementing strategies to enhance operational efficiency and ensure adherence to all the set parameters to enhance the efficiency of various aspects of the service delivery cycle.*
- *Designing and executing codes to ensure that product requirement and Functional specification is tested and fulfilled.*
- *Understanding Product requirements and getting it developed & implemented.*
- *Resolving queries regarding the information about Software & extending onsite support including maintenance software support.*
- *Currently working with **TATA Consultancy Services (TCS),** Noida as an **Assistant System Engineer (ASE).***

CORE COMPETENCIES:
Developed Software, Implementation & Maintenance Software Troubleshooting

IT Skills

- ***Languages***   **:** NodeJs, Apex
- ***Tool***   ***:*** *Salesforce, ServiceNow, HP ALM, PowerBI*
- ***Web Technologies***   **:** HTML, CSS, Javascript
- ***Database***   **:** MongoDB,SQL
- ***Cloud based Server*** **:** Heroku
- **IDE's**   **:** Visual Studio

Academic Profile
- B.Tech in Electrical Engineering with 8.17 CGPA from DCRUST, Murthal (2014-2018).
- XII (C.B.S.E.) in Science with 89.2% from Rawal Convent School, Faridabad (2013-2014).
- X (C.B.S.E) with 9.8 CGPA from Rawal Convent School, Faridabad 2012.

Roles & Responsibilities
- Handling application support and enhancements solely.
- Developed application, and tested it as per test plan to ensure programs and applications perform to specification.
- Updating documents pertaining to applications on a timely basis.

- Resolving the issues reported by users.
- Analyze Client needs and software requirements to determine feasibility of design within time and consult with Program Manager about software system design and maintenance.
- Perform application coding for application enhancements and new functionalities.
- Coordinate with the quality assurance team to perform various software testing.
- Present project status and timelines to the Project Manager on daily basis.
- Representing off Shore team in daily Client call.

EXPERIENCE

Tata Consultancy Services   Sep 2018 - Sep 2020

Assistant Systems Engineer
Project Detail:
Title : Eli Lilly, US.
Domain : Life Sciences.
Project Profile : Eli Lilly is a giant in the life science industry scattered in the US,China;
                 developing drugs to address fatal diseases.

Responsibilities:
● Analyzing and fixing identified defects and delivering them to the client.
● Creating documentation for developed and supported applications to outline client processes.
requirement.
● Attending stand up calls to provide status on the technical specifications.

Personal Details

Date of Birth	**:** 02-12-1996
Marital Status	**:** Single
Nationality	**:** Indian
Sex	**:** Female
Passport	**:** Available **Number:** R9637515
Personal Traits	**:** Logical and Analytical mind with a flexible approach to every problem, Honest, Hardworking and goal oriented.
Permanent Address	**:** Street 3, Near Deep Vatika, Ballabgarh, Faridabad-121004

I hereby inform that the above information given by me in true to best of my knowledge and can be produced on demand.

DATE   **(Meenakshi Gogia)**
PLACE : Faridabad
Ph-**8860113248(F)**