Manisha Devarakonda.
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CAREER OBJECTIVE:

Aim to work in a challenging work environment where i can utilize my ability, skill set, techniques to ensure the quality of the product / project.

EXPERIENCE:

- **KJ systems (India) Private limited, Vijayawada as a** "Business Analyst"   **from May 11, 2017 to till date.**

PROFILE SUMMARY:

- A customer oriented, multitask professional with excellent analytical and logical skills with experience of 3.2 years as Business Analyst.

- Expertise in gathering, analyzing and documenting business requirements and developing BRD, FRD, SRS documents.

- Experience in modelling diagrams like Use case diagrams and Activity diagrams.

- Good exposure in Wireframing and creating mockups.

- Experience in tracking the requirements from design phase to UAT using requirements traceability matrix(RTM).

- Well versed in coordinating with business and IT across all phases of software development life cycle.

- In depth knowledge of SDLC methodologies like Agile and Waterfall.

- Creating all the Scrum meetings like Sprint planning, daily scrum Sprint review and documenting user stories.

- Preparing Status report, delivery, schedules and defining the scope of project.

- Coordinate with clients to update the changes and get the sign offs.

Project Name 01: Insured Appointment Linked to Health plan.
Domain: Insurance / Billing (Health Care).

Role: Business Analyst.
Duration: 12 Months.

Tools: Bitrix and Adaptamed mailing's.
Team size: 02.

Project description:

Electronic health record (EHR) software system's lead to the equitable transfer of the risk from one entity to another in exchange of payments in a medical application. This Insured Application includes Modules like

- Developing Standard Policy forms.
- Handling the Billing Process
- Rendering Quality Claims services
- Managing Customer's co - pay Insured Data.

Responsibilities

- Analyze user requirements, performed impact analysis and generated system requirement documents.
- Coordinate with the Onshore team in understanding client requirements and documenting functional specifications.
- Created and reviewed functional test cases and audited functionality on the quality of the deliverables at intervals.
- Coordinating with developers for fixing high priority defects.
- Maintain issue and defect logs to ensure proper solutions as per stakeholder expectations.
- Prepared Mock-Ups, BRD and FRD.
- Ensured that the system under development is as per the requirement by using RTM.
- Creation of flowcharts and Use Case diagrams.

Project Name 02: New York Health Collaborative (NYeC).
Domain: Health Care (Behavioural Health).
Role: Business Analyst.
Duration: 24 Months.
Tools: Bitrix and Adaptamed mailing's.
Team size: 05.

Project description:

NYeC is a public-private partnership designated by the federal and state governments to advance health information technology (HIT) in NY State in order to improve the quality of healthcare and benefit the public good NYeC's key responsibilities

Responsibilities:

● Builded wireframes,flowcharts and storyboards to conceptualize design.

● Worked with UI managers and team to define user flows and sitemaps.

● Performed and implemented user research for surveys and feedback.

● Created and implemented interaction models and user interface specifications.

● Collaborated on scenarios, end-to-end experiences, and screen designs.

● Worked on user testing of applications, software, and websites.

● Worked with engineering, frontend, and backend developers as needed

● Developed Functional Required Documents and Business Requirement Documents

● Acted as a liaison between the business group and technology team hence bridging the gaps.

SKILLS:

- Critical thinking skills.
- Relationship - Building skills.
- Self Managing.
- Excellent networking abilities.
- Problem solving skills.
- Logical solving skills.

TECHNICAL SKILLS:

- MS office.
- MS Visio.
- MS Excel.
- Bitrix.
- Email Writings.

EDUCATIONAL QUALIFICATIONS:

- **B.Tech** (2013-2017) NRI Institute of technology, Agiripalli, Andhra Pradesh.

- **Intermediate** (2011-2013) Sri Chaitanya Junior college, Vijayawada, Andhra Pradesh.

- **S.S.C** (2010-2011) Amali English medium, Vijayawada, Andhra Pradesh.

DECLARATION:

I hereby declare that all the details mentioned above are in accordance with truth and fact as per my knowledge.

Place: Vijayawada, Andhra Pradesh.
Signature: Manisha.Devarakonda.