

VISHAKHA SHARMA



Designation: Oracle SCM Fusion Functional Consultant

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SYNOPSIS:

Oracle India Pvt. Ltd. as Technical Analyst from Jan 2019 to till date. **Unisys India Private Limited** as an Application and Architecture Analyst from Jan 2017 to Jan 2019. **Hexaware Technologies Limited** as SCM Functional Consultant from March 2014 to Dec 2016.

WORK EXPERIENCE:

Overall 7 years of experience current 2.2 year of experience in Oracle SCM Fusion Inventory/Receiving/PIM/PLM and little in Procurement) and 4.10 experience as Oracle SCM functional consultant in Production Support and Implementation Rollout projects.

SKILLS SUMMARY:

Oracle Fusion & EBS:

- Applications: Cloud Applications, Oracle EBS R12, R12.2.4 Applications.
- Modules: Fusion Inventory (INV), Fusion Receiving (RCV), Fusion Product Information Mgt.(PIM), Fusion Product Lifecycle Mgt.(PLM), Fusion Procurement
- EBS Inventory (INV), Order Management (OM), Purchasing (PO), System Administration.
- Tools: SOAP UI/ Postman, Notepad ++, SQL Developer, Data Load, Service Now.
- Language: SQL.

ACHIEVEMENTS:

- Got Spot Award in Oracle India Pvt. Ltd. for contribution towards knowledge articles.
- Got Ace Award in Hexaware Technologies for best performer in project.
- Procurement Cloud 2020 and Inventory Cloud 2020 Certified.

PROJECT EXPERIENCE (Jan-19 to Till date)

Oracle – FAST Project

- Handling Product Information Management (PIM), Product Development (PD), Inventory Management, Quality management, Procurement modules service requests raised by customers globally.
- Handling issues related to Item/ Item Structures/ Change Orders/Catalog and its imports through FBDI, Import maps, Web services and Rest APIs.
- Handling Issues related to NIR/Change Orders BPM and Approval issues.
- Handling various issues related to Item Rules like (Association/Validation/Mixed rules).

- Handling Issues related to Packs/Item Relationships/Trading Partner Items.
- Issues related to Auditing like Item/Item related all objects and Quality.
- Handling various issues related to Inventory management – Inventory Transactions, Transfer orders, Movement requests, Receiving, Put-away, and Returns etc through UI/FBDI/Webservices and REST API.
- Handling issues related to Purchasing – Approvals, creation, receipt confirmation etc.
- Setup - Functional Setup Manager common tasks for all modules, Page composer (for customization of fields role base for users or any other customization over UI, Application Composer (to add new fields in Quality Issue/Action screen or to add new layouts) etc.
- Contributing towards Oracle Knowledge Management by creating new KM docs which will help customers globally.
- Enterprise Manager (EM) console – Used to collect finest, diagnostic, Pl/sql logs, Reports.

UNISYS PROJECTS:

PROJECT-1:

Project Name	:	Bismarck process.
Role	:	Functional Consultant
Environment	:	Oracle Applications R12
Duration	:	Jan-2017 to DEC-2018.
Tools Used	:	SQL Developer, Data Loader, Toad, Service Now.
Module	:	Inventory, Purchasing, Oracle Order Management, CONBIL.

Description: The main purpose of this project is to provide support to invoicing, importing of orders, clearing the order issues and doing month end activity for closing of inventory, purchasing and Conbil.

ROLES AND RESPONSIBILITIES:

- Worked on solution design and setup of Inventory, Purchasing & Order Management as per the client requirements and suggested business process changes.
- Analysis of issues, which occurred during Production process.
- Solving the issues as per the SLA.
- Assisted in production planning and scheduling to assist the daily production.
- Involved in daily checks and clearing the interface errors on daily basis.
- Testing OM Data fixes and Minor Enhancement request in our Development and Test Databases.

HEXAWARE PROJECTS:

PROJECT-1:

Project Name	:	ERP Production Support and Upgrade.
Client	:	Unisys
Role	:	Functional Consultant
Environment	:	Oracle Applications R12
Duration	:	JUN 2014 to DEC-2015
Tools Used	:	SQL Developer/ Toad.
Module	:	Inventory, Purchasing and Order Management.

Description: This project dealt with up-gradation of Oracle 12.2.1 to 12.2.4.

ROLES AND RESPONSIBILITIES:

- Work with the business users to get the exact requirements on ERP production issues.
- Worked on Production issues related to Order management, purchasing, inventory.
- Testing the Production fixes in test, and Quality instances before deploying in Production.
- Worked on MD120 setup documentation.
- Analysing the issues, which have been raised as part of production process.
- Worked with technical team to explain the functional requirement about new requirements.
- Worked on end-to-end process flow of Back-to-Back, Dropship and RMA sales order.
- Worked on the Inventory transaction like miscellaneous issue and miscellaneous transfer, sub inventory transfer etc.
- Complete aware of the different PO's and concepts related to them.
- Modifying approval hierarchy as per new employee setup.
- Verify requisition import errors and provide functional support to import requisitions.
- Verify receiving interface errors and clear PO stuck at receiving interface.

PROJECT-2:

Project Name	:	ERP Implementation & Implementation Rollouts.
Client	:	Unisys
Role	:	Functional Consultant
Environment	:	Oracle Applications R12
Duration	:	JAN-2016 to Dec-2016.
Tools Used	:	SQL Developer, Data Loader, Toad,
Module	:	Inventory, Purchasing, Order Management and iProcurement.

ROLES AND RESPONSIBILITIES:

- Helped in Data Migration from Legacy to Oracle Applications.
- Worked on setup of BR100 and BR110/MD120 documents.
- Requirement Mapping and finalising project functionalities on enhancements in Applications.
- Interacted with APAC, EMEA, LAC and NA regions customers to understand the new project requirements and issues and tried to resolve the doubts during Skype call.
- Provided support on purchasing issues like maintenance of purchasing hierarchies across different plants.
- Coordinating with Configuration Management and DBA's for operations and resolution of SR's and performance of the E-business suite.
- Investigating and suggesting to DBA teams on long running request on E-Business Suite.
- Preparing the End User training Documents.
- Preparing documentation for month end, quarter end and year end processing.
- Provided support for SQL queries based on the customer requirement to fetch data from back-end.
- Performed the setups in PO module according to the business requirement and performed various levels of testing in the development and Quality Environment.

QUALIFICATION:

- Bachelor of Technology in Computer Science (2009-2013) Desh Bhagat institute of engineering and technology, Punjab technical University (Jalandhar), India

PERSONAL DETAILS:

Name	: Vishakha Sharma
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