

Neha Varma

Salesforce PD1 Certified

Contact: +91-8692047071

nehaverma1426@gmail.com

LinkedIn Profile : [linkedin.com/in/neha-varma-b6618315b](https://www.linkedin.com/in/neha-varma-b6618315b)

PROFESSIONAL SUMMARY

- Having 2+ years of overall IT experience in Salesforce Customization, Configuration in sales cloud.
- Primary skills Include Salesforce Apex, Visualforce.
- Hands on experience in Software Development Lifecycle (SDLC) of Salesforce development to Deployment.
- Proficiency in SFDC functionalities like creating profiles, roles, users, page layouts, Workflow tasks, Process builder, Email services, approvals, validation rules, profile and permission sets.
- Good knowledge on refresh activities for Sandbox using Data Loader etc.
- Code optimization with governor limits of Salesforce, improving code coverage.
- Having knowledge in querying salesforce database using SOQL and SOSL queries.

TECHNICAL SUMMARY

- **Applications** : CRM applications like Salesforce.com, Visualforce pages, SOQL, Process builder.
- **Languages** : Apex, HTML, SQL.
- **Operating Systems** : Windows 7, 8, 10.
- **Tools** : Apex, Data Loader
- **Web designing** : Visualforce, HTML.
- **Domain Knowledge** : Healthcare.

PROJECT DETAILS

Project Name:	HCA – Financial Reporting ATOS Syntel (Sep 18 – Present)
Client:	Hospital Corporation of America (HCA), USA.
Project Brief:	Hospital Corporation of America (HCA) is an American for-profit operator of health care facilities, the largest in the world. It is based in Nashville, Tennessee. HCA provides different applications to the hospitals of America.
Role and Responsibility:	<p>Responsible for:</p> <ul style="list-style-type: none">• Communication with onsite to discuss the scope of the project.• Creation and Modification of Email Template for End Users.• Creation and Modification of Batch Apex.• Writing test classes for apex classes to meet deployment code coverage.• Writing Triggers and Trigger Handler Classes.• Creating Visualforce Pages and modifying the existing.• Creating custom controller classes for VF pages.• Maintaining the code coverage and governor limits.• Creation and Modification of Validation rules.• Creation and Modification of Duplication and Matching rules.• Creation and Modification of Visualforce Pages.• Working with SOQL and SOSL queries..• Creation and Modification of Reports and Dashboards.• Experience in creating Lookup & Master Details Relationship Fields, Picklists, Search Layouts and Page Layouts to meet the client's requirement and functionality.• Working with various process automation activities with Workflow Rules, Process Builder and Approval Processes.• Experience with sales process for leads, opportunities and cases.• Used various standard controller as well as custom controller where customized various methods were needed and used them.• Discussion with team for better approach of particular functionality.• Monthly and Weekly discussion with Customer.• Client handling.• Flexible and versatile to adapt to any new environment and work on project.

EDUCATIONAL SUMMARY

- Bachelors in Computer Science and Engineering from Lokmanya Tilak College Of Engineering Navi Mumbai in 2018 with 70%
- H.S.C. from Maharashtra State Board of Higher Secondary Education with 60%.
- S.S.C. from Maharashtra State Board of Secondary Education with 82%.

ACHIEVEMENTS

- Salesforce PD1 Certification Completed Successfully.
- Salesforce Syntel Certification.
- Received a Client Appreciation Certificate from HCA for the work done in project.
- Earned 3 SPOT Awards for timely delivery of work done excellently
- Many Onsite appreciation mails for good quality work.
- Acquired multiple soft skill via, Syntel oriented trainings.
- Communication and interpersonal skills.
- Business Email Writing proficiency acquired via attending Syntel Oriented Training.
- Attended HealthCare Domain Training Sessions.
- Attended 'Agile Communication Skills' Training session.
- Attended Situational and Behavioral training oriented by Syntel.
- Attended 'Agile Principles and Methodologies' Training session.
- Attended 'AGILE Level 1' training.

PERSONAL PROFILE

- **Name** : Neha Varma.
- **Gender** : Female.
- **Date of Birth** : 14th February, 1996.
- **Nationality** : Indian.
- **Languages Known** :English, Hindi, Marathi, (French Beginner).

I hereby declare that the information mentioned above is true to the best of my knowledge and I am confident of my ability to work in a team.

Neha Varma