

# Ananya Kachawa

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## Aiming for career enrichment as a Salesforce developer with the progressive organizations

Currently working with Tata Consultancy Services Limited as a Salesforce developer.

**Salesforce Certified Platform Developer I**  
**Salesforce Certified Platform App Builder (SP20)**  
**Trailhead Ranger**

### ORGANISATIONAL SCAN

Present Employer:

#### **TATA CONSULTANCY SERVICES, Indore**

##### **Salesforce developer**

Salesforce developer | British Petroleum |

June 2018 to present

Creation of Lightning Components. Manipulating existing component to fulfill client's requirement.

Creation of multiple Master-Detail, Lookup relationships.

Creating Record Types, Workflow alert, formula fields, validation rules, reports types, etc.

Worked on Trigger, Batch and Apex Class to implement complex business solution.

Deploying changes using GitBash and Azure Devops.

Implemented Page Layouts and Record Types for different users. SFDC Tools - Developer Console, Force.com, Apex Data Loader.

##### **Salesforce Einstein developer**

Einstein Analytics | ABB | Eli Lilly

May 2017 to June 2018

Development of dashboards with plethora of Widgets, Datasets and Lenses according to client's specification. Developing lens and augmenting dataflows as per requirements

Proficiently using Import wizard and Data Loader.

Managing permission sets for the business users.

Monitoring ETL logs for the job run in data manager

Extending support to manager business User queries and addressing these issues on time.

Following operational processes & handling client service-related issues, maintaining the end of the record sheets, completion & checking of the customer instructions & ensuring the delivery of service on time.

##### **User Interface developer**

UI developer | Oxford

March 2016 - May 2017

Development and conversion of flash files using JavaScript, XML, HTML, CSS and developing UI as per client's need using Sublime Text Editor.

Gathering and analyzing client's requirements

Prototyping and testing ActionScript codes to comply with industry standards and ensure cross browser compatibility

Providing the training to the newly recruited members.

Extending support to manager business User queries and addressing these issues on time. Managing daily client calls.  
Responsible to manage the BAU with Operational Efficiency.

### **Quality Assurance**

Test Engineer | Citibank

August 2015 - March 2016

Preparing detailed test plans, acceptance criteria and test scenarios for each project/release.  
Testing applications to identify and resolve problems from an end user's perspective.  
Liaising with developers and programmers to swiftly resolve faults. Monitoring the testing process and identifying and logging test failures.  
Monitoring the testing process and identifying and logging test failures. Performing peer reviews and estimates.  
Executing and maintaining the test cases in the tool HP ALM and monitoring SDLC in that.

### **Key Competency**

4+ years of overall experience in IT industry with experience in developing cloud-based elements on Salesforce CRM, worked as Salesforce Admin/Developer for British Petroleum, ABB, Eli-Lilly as a client. Aura bundle, Classes, Workflow, Validation rule, Permissions Sets, Dataflow and Data Manager, Apps, Datasets, Lenses and Dashboards ,JavaScript.  
End to end project development from requirement analysis to maintenance and Supporting customers with queries , enhancement and learning.  
Implemented Profiles, Roles, Users, Object Permissions, Field level permissions.  
Deploying changes using Git and Azure Devops.  
Experience developing Wave Apps, Datasets, Lenses and Dashboards in Einstein Analytics. Proficient using Import wizard and Data Loader.  
Experience creating Object-Level Security (Profiles & Permissions Sets). Having exposure to Dataflows and Data Manager.  
Worked on design, development, testing and documentation of Salesforce.com solutions to global customers and internal team for better understanding.  
Having exposure to Sales Process from Lead to Account, Lead Conversion, Contact, Account Team, Opportunity, Line Items, Products, Price book & Quote.  
Development and conversion of flash files using JavaScript, XML, HTML, CSS and developing UI as per client's need using Sublime Text Editor.  
Having hands-on in Content Conversion using sublime tool suite.  
Having experience in handling Banking, Financial services and Insurance (BFSI) projects. Experience in using Software Testing using HP-ALM and ALM Octane.

Unlocked Salesforce trailhead Apex Specialist Super badge along with building a conference management App in trailhead.

Unlocked trailhead badges such as Apex basics and database, Visualforce basics, Apex integration services, Apex triggers, Salesforce Connect, etc.

Completed imp projects in trailblazer such as "Build a Gauge Chart That Visually Identifies Regional Data", "Quick Start: Visualforce", "Quick Start: Apex".

Digital: Salesforce Einstein Analytics\_FP.

Process: Agile for Practitioners Assessment Delivery.

Leadership: Inspire to Lead.

Digital Data Analytics\_Foundation.

## EDUCATIONAL CREDENTIALS

**B.Tech** in Computer Science engineering from **Panjab University, Chandigarh** in 2014.

Class 12<sup>th</sup> from St. Xavier's Convent, Ratlam, CBSE Board in 2010.

Class 10<sup>th</sup> from St. Joseph's Convent, Ratlam, CBSE Board in 2007.

## PERSONAL DOSSIER

Date of Birth : 8<sup>th</sup> Nov'1991.  
Present Address : Indore, India  
Linguistic Skills : English, Hindi and Spanish (Basic Level).  
Citizenship : India