



# DEBALINA BHATTACHARYA

**Project Associate** at Cognizant Technology Solutions, Kolkata

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## EXPERIENCE

### **Cognizant Technology Solutions (May '21 – Present)**

**Designation: Project Associate**

#### **UK Network Rail | May '21 – Present**

A fresh project being built from scratch, following Agile methodology to provide business solutions using Salesforce Lightning

**Client:** UK Network Rail

**Tools/Application used:**

- Salesforce Classic and Lightning
- Azure DevOps
- Salesforce Service Cloud

**Key responsibilities:**

- Creating sprint estimation, test-plan document & test reports
- Managing a team of 6 testers working in different divisions of the project
- Grooming resources on Salesforce through Knowledge transfer and trainings
- End-to-end System Integration testing of user stories to check if they meet the acceptance criteria in a Test Coordinator role

### **Accenture Solutions Pvt. Ltd. (May '16 – May '21)**

**Designation: Test Engineering Analyst**

#### **Boston Scientific SFDC | June '19 – May '21**

A long running Life Sciences industry project following Agile methodology to provide business solutions using Salesforce Lightning

**Client:** Boston Scientific

**Tools/Application used:**

- Salesforce Classic and Lightning
- JIRA Cloud
- Zephyr
- X-Ray test management
- Salesforce Service Cloud
- Salesforce Community user

**Key responsibilities:**

- Automating test cases using ACCELQ automation software
- Managing a team of 4 testers working in different divisions of the project
- Grooming resources on JIRA, ACCELQ and division related knowledge through Knowledge transfer and trainings

## OBJECTIVE

To work in a challenging and competitive environment in the IT industry for the enhancement of my abilities and to learn, think, analyze and implement the knowledge gained with a creative and innovative approach towards achieving organizational goals.

## CERTIFICATIONS

### ➤ **Salesforce Certifications**

- Salesforce Certified Sales Cloud Consultant (SP20)
- Salesforce Certified Administrator (SU19)

## SKILLS

### ➤ **Test Management tools:**

- JIRA Cloud
- Zephyr
- X-Ray
- Application Lifecycle Management
- Team Foundation Server
- Salesforce toolkit

### ➤ **Databases:**

- Amazon Redshift
- Microsoft SQL 2008
- Oracle Database

### ➤ **Applications:**

- Salesforce Classic & Lightning
- ACCELQ test automation software
- Hadoop Impala
- Hive

➤ Ability to work independently and as part of a team; excellent trouble shooting and problem solving skills; can swiftly grasp new tools. Quick learning ability.

➤ Good communication skills; experience in customer and business user interaction

➤ Personal strengths include good communication skills, commitment to quality, acumen to deliver, value added solutions and enthusiasm to achieve results



**Key responsibilities:**

- Worked as a test engineering analyst for database migration from existing legacy system (HANA) to AWS Redshift due to merger of Southern Wine and Glazers.
- Worked in Assembly Testing and E2E testing of tables with live production data on 3 releases out of 4 using Redshift and Impala.
- Co-ordinated with client directly on daily stand-up calls to ensure the build is as per requirement.

**LASH Fusion Business Analytics Phase 2 | July'17 –Nov'17**

Testing of Extraction, Transformation & Generation of reports through QlikView

**Client:** AmerisourceBergen

**Tools/Application used:**

- Informatica Power Center
- Oracle Database
- Salesforce CRM
- Salesforce Toolkit
- Application Lifecycle Management
- MySQL

**Key responsibilities:**

- Understanding the existing ETL logic & dependencies and then end to end testing for all the ETLs.
- Worked on testing of the extracted source data via multiple workflows from CRM Application to SDL Layer on Oracle and MySQL 2008. The testing involved, like to like data validation along with the logic checks for the performed transformations in informatica designs
- Worked on creation of test case documents along with test scripts for like to like testing of the QlikView and BO reports which involved the data comparison between the existing reports and the newly generated reports after the tool upgrade was completed
- Worked on testing the QlikView reports and the KPI Metrics as per the FDD (functional design documents)
- Logged defects and verification of defect fixes in Salesforce Toolkit.
- Involved in manual performance testing of the QlikView reports.
- RTM (Requirement and traceability matrix) and Test plan preparation along with test case writing as per FDD (functional design documents).

**RMG Repat | Aug'16 –Jun'17**

Migration project for setting up of a DR server involving configuration, testing, upgrade & migration activities

**Client:** Royal Mail Group UK

**Tools/Application used:**

- Application Lifecycle Management
- MySQL

**Key responsibilities:**

- Creation of test case documents along with test scripts for like to like testing of the QlikView and BO reports which involved the data comparison between the existing reports and the newly generated reports after the tool upgrade was completed
- Involved in manual performance testing of the QlikView reports.
- RTM (Requirement and traceability matrix) and Test plan preparation and defects logging in ALM.

**PERSONAL DETAILS**

**Date of Birth:** 27-Sept-1993

**Address:** 136, Mohishila Colony-1,  
Simultala, Asansol,  
West Bengal  
India