Richa Taluja
Email: richataluja39@gmail.com
Phone: +91-8826880879

Professional Summary

- **5+ years** of professional experience in E-commerce, Financial and Telecom domains as a **Front End Developer**, **Manual and Automation Tester.**
- Expertise encompasses gathering **Business Requirements**, developing **Use Cases, Gap and Root Cause Analysis**.
- Proficient in **Coaching** and guiding **Scrum teams**, and analyzing **Sprint Burn Up** and **Burndown Charts**.
- Worked closely with **Business Users**, **Product Owners**, **Project Managers**, **Technical teams**, **Solution Architects**, **Quality Assurance**, **Deployment, Maintenance team, DevOps team** and **Scrum teams** through all phases of **SDLC**.
- Proven **time management** skills and **leadership** capabilities.
- **Communicated effectively** with clients and internal team about the **project launches**, **schedules** and requirements.

Education

Masters in Computer Science (GPA: 3.79)   Apr 2014 – Sept 2015
California State University, East Bay

Bachelor of Technology (Information Technology) (GPA: 3.50)   May 2012
Guru Gobind Singh Indraprastha University, Delhi, India

Professional Experience

Senior QA, TLC Relationship Management, Jasola, India   25th,Jan 2021 – Present

- Manual Testing of **Android Apps, IOS Apps, Website Testing(Hotel App and website)**
- Formulated **Test Case** scenarios from the user stories in a **feature file** format for automation and manual testing for Android Apps and iOS Apps.
- Tested AEM Application(Android and iOS Apps for Customer and Hotel)

Manual Test Lead, ExtraMarks, Noida, India   Feb 2020 – Jan,2021

- Manual Testing of **Android Apps, IOS Apps, Website Testing(Extramarks site)**
- Assisted the QA team in formulating the **Test Strategy** in-line with Test Driven Development **(TDD)**. Also involved in formulating **Test Plans**, creating **Test Scenarios** for **Unit testing, System testing & Integration testing.**
- Creating and executing test cases for Android and IOS Apps, Review Test Cases
- Designed test plans, scenarios, scripts, and procedures
- Done Smoke testing, Regression Testing, Sanity and UAT Testing.
- Knowledge on all stages of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC)

Environment: Agile Methodology, MS Office Suite, SQL, Manual Testing, REST Assured API Testing, Jira, Android and IOS Apps, Git, TestNG, POSTMAN, Rest Web Service, SOAP, Database Testing, SQL,MySQL, Mobile App Testing, Charles Proxy.

Senior Software Engineer,Visa Inc./Pioneer, California, US　　　　Sep 2017 – Feb 2019

- Performed the role of Manual, Automation Tester and Development using Front end Technologies **for www.secure.checkout.visa.com**
- Worked on **GDPR Project feature** for Visa Checkout.
- Designed automated test cases using **Selenium** web driver.
- Worked on **a Visa Checkout feature**: Connecting Android Pay and Samsung Pay with Visa Checkout using React and Redux.
- Design and Development of **QA documentation like Test Cases and Test scenarios** from business and functional requirements.
- Wrote an Excel document to track test cases execution, pass fail status in different environment and different builds.
- Proven **time management** skills and **leadership** capabilities.
- **Communicated effectively** with clients and internal team about the **project launches**, **schedules** and requirements.
- Mentor/coordinate with Enterprise Architects, App architects, tech managers/leads, technical product managers, engineering, UX, QA manager, sales and marketing
- Assisted the **Project Manager** and the development team in all phases of **Software Development Life Cycle** (SDLC/STLC).
- Used SQL queries to check issues of production in Visa Checkout.
- Assisted the Product Owner (PO) in transforming **Business requirements** into **User Stories**. Participated in **Product Backlog Grooming Sessions** and assisted the PO in **slicing** epics into stories and then **prioritizing** the stories

Environment: Agile-Scrum, SOA, MS Project 2013, MS Office Suite 2013 (Word, Excel, PowerPoint), Java, JIRA, Selenium, API Testing, SQL, Manual testing, Postman

Infosys, Technology Lead , Bothell,Washington, USA　　　　Aug 2016 – Sep 2017

- Extensive experience with **AEM** on client website- **www.t-mobile.com**
- Responsible for front-end UI design using HTML5, CSS3, JavaScript, jQuery, Angular **for www.t-mobile.com**
- Participated in **Daily Standup meetings** and worked with the team in **resolving issues** that could potentially cause delays in the sprint completion. Attended Scrum Framework Knowledge sessions facilitated by the Scrum Master.
- Performed **Root Cause Analysis** and documented all the impact analyses for issue resolutions or escalations.
- Drafted **test strategy, Test Plans** and **Test Cases**, and exit strategy by working closely with the quality analyst team.

Environment: Waterfall - Agile Methodology, MS Office Suite, Adobe CQ5-AEM, SQL, Manual testing, Postman

Senior Software Engineer, R2 Technologies, California   Mar 2016 - July 2016

- Responsible for Manual and Front End Development **for www.taylormadegolf.com**
- **Created User Stories for TaylormadeGolf client for Front End** and was also a part of the development team.

Environment: Waterfall - Agile Methodology, MS Office Suite, Adobe CQ5-AEM, SQL, Analysis, Manual testing, Postman

Business Analyst Intern,MicroInfo, California   Dec 2015 - Feb 2016

- Analyzed user requirements, performed impact analysis and generated system requirements documents
- Supervised quality and completeness of System Use Cases/ BRDs
- Collaborated with the project team in solution development and implementation; presented the business solution to the client
- Created and reviewed functional test cases and audited the functionality on the quality of deliverables at intervals
- Co-ordinated the preparation of manuals and training materials

Project Engineer, WIPRO Technologies, Bangalore, India   Jul 2012 – Mar 2014

- Worked on **TIVO**, a digital video recorder (DVR) for client **Harman**
- Worked on Bluetooth and Connectivity modules for clients like Audi and Porsche - Harman Project - Testing - Manual .
- Assisted the QA team in formulating the **Test Strategy** in-line with Test Driven Development **(TDD)**. Also involved in formulating **Test Plans**, creating **Test Scenarios** for **Unit testing, System testing & Integration testing.**
- Formulated **Test Case** scenarios from the user stories in a **feature file** format for manual testing.
- Creating and executing test cases
- Developed and directed software system testing and validation procedures, programming, and documentation
- Trained users to use new software and manual testing for specific team projects/modules
- Designed test plans, scenarios, scripts, and procedures
- Tested system modifications to prepare for implementation
- Documented software defects, using bug tracking system, and reported defects to software developers
- Worked in ARM (Audience Research and Measurement) team to analyze logs and find issues in logs
- Worked on revision control systems (svn, git)