

# RESUME

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## Career Objective:

- Looking for an opportunity to develop solid performing Salesforce CRM based systems by applying object-oriented concepts, best suite strategies, new technologies and frameworks.
- To be part of the healthy environment where I can build my career and contributing to the success of the organization.

## Academic Profile:

Year	Name Of Institution/Address	School/University	Percentage
2021	St. Joseph's Degree College, Kurnool	Rayalaseema University	65%
2018	IIT Ramaiah Junior College, Kurnool	Board Of Intermediate Education AP	72.3%
2015	Govt Town Model High School, Kurnool	Board Of Secondary Education AP	68%

## Technical Skills:

- ✓ **CRM Technologies** : SALESFORCE.COM
- ✓ **Languages known** : Apex programming
- ✓ **Operating systems** : Windows XP, 2000
- ✓ **Web Technologies** : LWC, HTML, CSS
- ✓ **Development tools** : Force.com IDE, Sublime Text 3, Visual Studio Code

## Project:

**Title** - SEW FOUNDATION

**Client** - Trainer

**Domain** - Education

**Team Size** - 4

**Role** - Salesforce Admin, Developer

**Responsibilities** - Configuration and customization, loading data into salesforce.com using Apex Data Loader, creating Objects, Page Layouts, Record Types, Validation Rules and Workflow Rules, designing Reports and Dashboards.

## Strengths :

- ✓ Quick learning
- ✓ Positive Thinking
- ✓ Ability to work in a team
- ✓ Maintain Good Relationship

## Trailblazer Skills:

- **User Id** : <https://trailblazer.me/id/shivayadav>

## Salesforce Technical Skills:

- ✓ Good Knowledge in **Salesforce CRM** Concepts.
- ✓ Creating Apps, Objects, Fields and Using various formulas functions dependent on required.
- ✓ Creating Record Types and Page Layouts for Records.
- ✓ To Control field values by creating Validation Rules, Workflow Rules and Approval Processes.
- ✓ Customize and create Reports, Dashboards.
- ✓ Advanced Knowledge in Profile and Role Management.
- ✓ Implemented Security and Sharing rules at object, field, and record level for different users at different levels of organization.
- ✓ Good exposure on Apex Classes, Visual Force pages, Custom Objects, Standard Objects.
- ✓ Having knowledge on SOSL, SOQL & Knowledge on IDE tools Eclipse, Data Loader.

## Personal Details

**Name** : Golla Shiva  
**Date of Birth** : 08-07-2000  
**Gender** : Male  
**Marital Status** : Single  
**Nationality** : Indian  
**Languages Known** : Telugu, English, Hindi  
**Permanent Address** : Nidzur (Village), Kurnool (Mandal) Pin code : 518004.

## Declaration

I hereby, declare that all the information furnished above is true to the best of my knowledge and belief. And if I was given an opportunity to work for you. I assure you that I can and will fulfill all the expectations of our organization.

Place :

Date :